

Tinsley Quality of Life and Employment Survey Executive Summaries



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Summary of responses overall

Demographics

253 people from all parts of Tinsley completed questionnaires for Tinsley Forum's survey which took place between September 2006 and January 2007. Almost twice as many women (160) as men (85) took part (the sex of 8 people was not recorded). 53% of respondents were Asian and 37% were White, with small numbers from other ethnic groups. 29% of respondents were aged 20-34, 20% were aged 35-44, and 19% were aged 65-74; overall the age range was from 11-80. Asian respondents were generally younger than White; 65% of Asian respondents were aged 20-44, whilst 59% of White respondents were aged 55 and over. There were no White respondents aged 11-19.

Looking at the geographic distribution of responses, 47% of Asian respondents lived in postcode S9 1S (the bottom of St Lawrence Road, and all roads between Dundas and Norborough Roads), whilst 62% of White respondents lived in postcode S9 1W (from Highgate upwards, including the top of St Lawrence and Ferrars Roads).

Employment

31% of people who took part in the survey were employed (full or part time), 23% were looking after families, and 23% were retired. Whilst men of working age from the different ethnic groups showed similar patterns of employment, women of working age from the Asian group were most likely to be looking after the family, whilst their White counterparts were mostly working part time.

24% of all respondents had worked locally, and a further 10% had tried to find local work.

Quality of Life

55% of all respondents (from both the main Asian and White ethnic groups) had lived in Tinsley 20 years or more. 39% of respondents said they would prefer to stay in the area, and 28% said they would like to move out, but only about 13% said they were likely to move in the next 3 years. The Asian group were more likely to say they wanted to stay, whilst the White group showed some preference for moving out; younger people (aged 20-34) were more likely to say they wanted to move out. As might be expected from such a stable population, people generally said they were satisfied with the area as a place to live. 44% of respondents said they thought it had got better over the last 2 years, 23% said it had stayed about the same, and 29% said it had got worse. The 3 top things that people liked about Tinsley were the friendly people, being close to family, and their neighbours. Being close to family was more important for the Asian group, whilst their neighbours were more important for the White group.

The table below summarises how people felt overall about various quality of life issues in Tinsley.

Satisfied	Mixed feelings	Dissatisfied
General appearance of area	Leisure/community	Street cleaning
Recreation ground	Exercise opportunities	Facilities for older children
Education		Local policing
Library		Jobs for local people
Tinsley Sure Start		Public transport

Satisfied	Mixed feelings	Dissatisfied
Health services		
Access to training		
Local shops		

Tinsley Sure Start

78 people responded to the questions about this service, which is targeted at families with children aged 0-5. 9 people from this group said they had never heard of Tinsley Sure Start. Families had used mostly the health visitor, midwife and home visitor services of Tinsley Sure Start, and most expressed satisfaction with the services offered.

Schools and education

Parents with school-age children responded to questions about local schools. Those families with younger children mainly used Tinsley Infants and Junior Schools, but the lack of a secondary school in Tinsley means that all children aged 12 and over either go to Brinsworth or other secondary schools in Sheffield. Schools were chosen mainly for convenience and their good reputation, and families generally expressed satisfaction with their children's schools. More than half of children attending local schools walked to school, but 26% of families took their children to school by car. A further 19% of pupils used the bus, with only very small numbers using the tram and other forms of transport. No pupils in Tinsley cycle to school.

Facilities for children aged 12 and over

52 people answered questions about these facilities, 4 of them aged 11-19, and the rest parents of children aged 12 and over. 37% of these respondents used the pavilion in the recreation ground, and 21% used the sports facilities, but only small numbers of people used any of the other facilities named. Facilities seemed more used by the Asian group than others. There were 52 responses about improvements, which included more activities (with quite a number of specific activities mentioned), better information about facilities, more evening and after school activities, and that activities should be more inclusive, better supervised, safer, with less bullying.

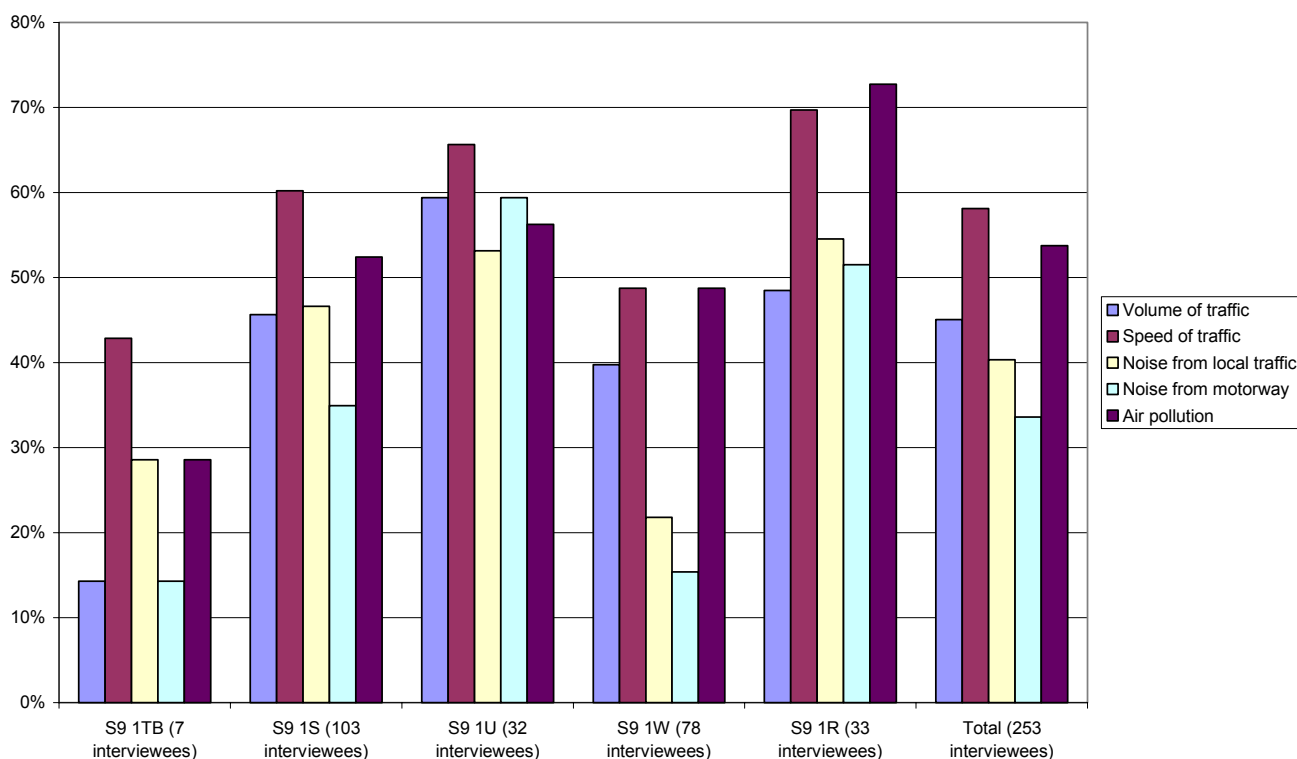
Tinsley Green Family Centre and Recreation Ground

Overall, 131 people had visited the new Tinsley Green Centre which opened in March 2006 (built by Tinsley Sure Start), and a further 54 people had noticed changes in the recreation ground, but had not visited. Most families were very satisfied with the building and new children's play facilities. Whilst people were generally fairly satisfied with all other aspects of the park, very few people from the older age groups seemed to be using the new sports facilities and activities.

Traffic issues

Everyone was asked a series of questions about problems associated with road traffic – volume, speed, noise (from local traffic and the motorway), and air pollution. The graph below illustrates the percentage of people living in each postcode area who said these issues were a big problem. This shows that speed and air pollution are issues in S9 1R (Sheffield Road and the bottom of Ferrars Road) and in S9 1S (bottom of St Lawrence Road and all roads between Dundas and Norborough Roads), and all issues affect more than half of

respondents in S9 1U (Bawtry Road, Newburn Drive, Siemens Close, Greasbro Road, Harrowden Road and Town Street).



166 people gave more details of how these issues affected their lives, with nearly half having concerns about speed of traffic and safety issues, particularly for children and older people (11 people said more pedestrian crossings were needed), and about a third said air pollution affected their health, particularly asthma. 28 people said their sleep was disturbed because of the noise of traffic, and 28 people said congested traffic made it difficult to get to school or work on time. 12 people said there were particular traffic issues related to Meadowhall, particularly around Christmas, and 2 mentioned traffic going to events at the Arena.

Safety

Everyone was asked how safe they felt alone at home at night, and walking alone in the area after dark. Generally people felt fairly safe. Asked to rate how much their quality of life was affected by fear of crime, 49% rated themselves low (0-40), 29% rated medium (50-60) and 21% rated high (70-100). Overall, 41 people (16%) who took part in the survey said they had been a victim of crime in the last 12 months. Nationally, the British Crime Survey indicates the risk of being a victim of crime was 23% (2006), the lowest since the BCS began in 1981.

Tinsley Forum, Tinsley One Stop Shop, and Tinsley Tribune

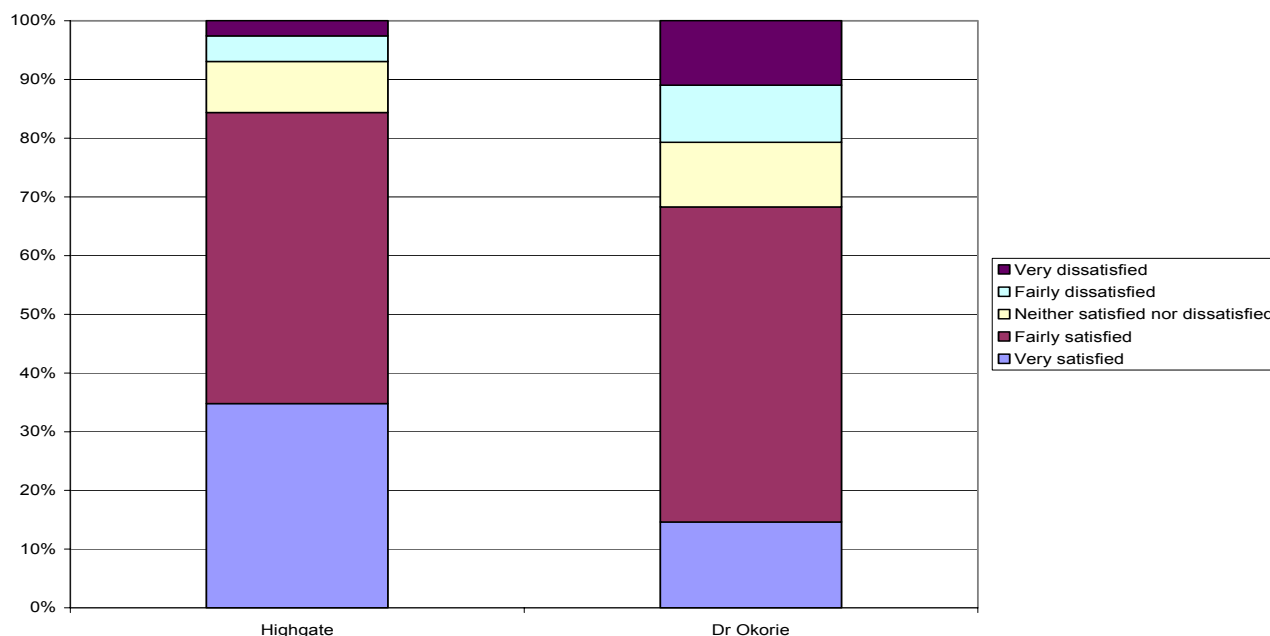
Everyone was asked about the Tinsley One Stop Shop, Tinsley Forum and the Tinsley Tribune newsletter. 23% had used the Advice Service and 17% had used the Tinsley One Stop Shop for education and training courses, but 39% of people said they had never needed to use it at all. This facility seems to be used by the Asian ethnic group more than any other. Generally, people who had used the services there felt they had benefited in various ways (getting the advice or information they needed, help with filling in forms, etc.) but there were a few negative comments.

Overall, 25% of respondents had attended a Tinsley Forum meeting, and 11% had asked Tinsley Forum for help with a local issue or problem. These people were mainly older, from the White ethnic group. 41% of respondents felt Tinsley Forum was doing a good job.

76% of respondents said they received the Tinsley Tribune newsletter, and 70% said they read it; most people said they found it fairly useful.

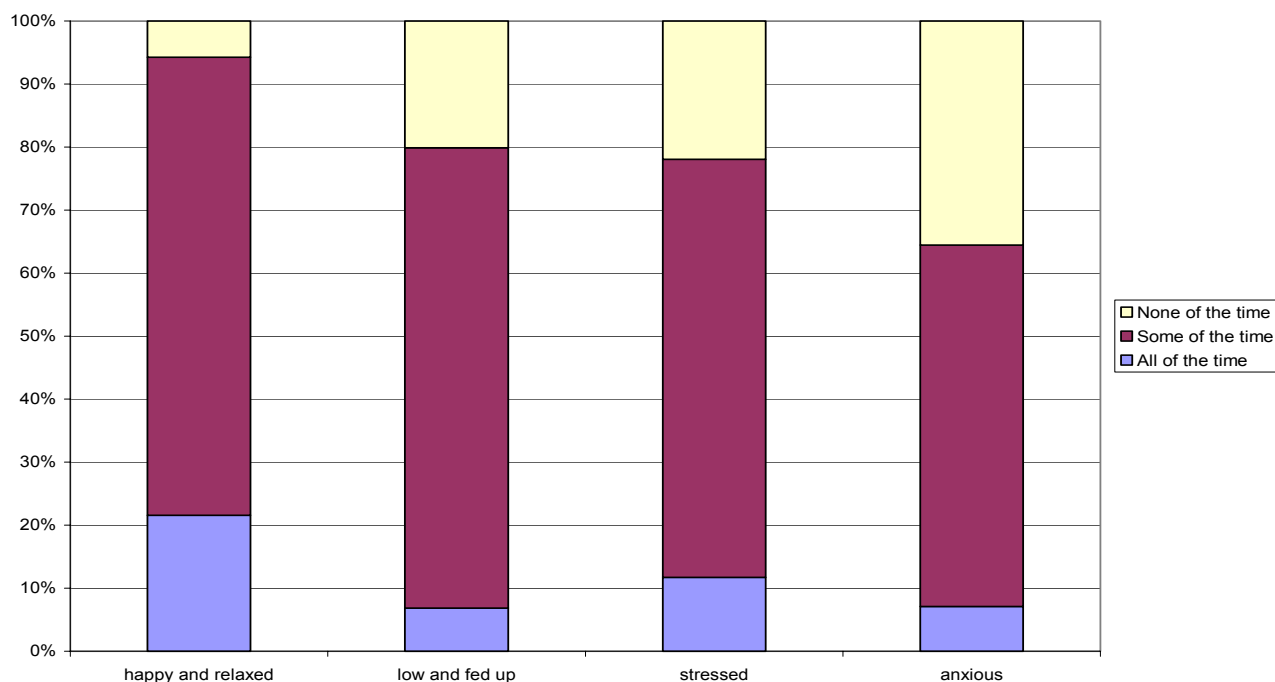
GPs, Carers and Health

Overall, 47% of respondents used the Highgate surgery, 33% used Dr Okorie's, and 20% used surgeries outside Tinsley (mainly Brinsworth). The younger Asian respondents mainly used the Highgate surgery, whilst older White respondents were mainly split between Dr Okorie's and Brinsworth. People mainly chose their GP because it was convenient and because all their family attended there, but the surgery's good reputation was also a factor. The graph below shows that users of Highgate surgery generally expressed higher levels of satisfaction that those with Dr Okorie.



Overall, 34 people said they provided unpaid personal help for a family member (27 people) or friend (7 people); 2 of these were aged 11-19. 11 people said their needs as a carer were fully met, 6 said they were partially met, and 9 said their needs were not being met at all. Unmet needs included help with housework, help with the condition of the house, financial help, help with transport, lack of information, and problems with intermittent help. Some carers indicated which local groups and activities the cared-for person used. These included lunch clubs, religious groups, educational classes, over 60s and Tinsley Veterans Association.

People were asked to rate their state of health using the Euroqol barometer. Most younger people gave themselves a score of 50 or over (i.e. in good health) and those aged 20-34 mostly scored themselves at 80-90 (very good health). Whilst some older people scored themselves low, many aged 65-74 scored 50-90. Everyone was asked 4 questions about mental health, and the graph below shows that, although generally people said they felt happy and relaxed, to a lesser extent they also felt low and fed up, stressed and anxious.



Overall, 72 people (28%) said someone in their household had a limiting long standing illness, health problem or disability, with a higher proportion of older people (44% of those aged 55 and over). 83 people (a third of respondents) said their household was in receipt of benefits.

People felt that healthy eating and health information would improve their health, with a smaller number indicating stopping smoking would help. In order to become more active, 38% wanted access to a local gym, 28% wanted improved public transport, 21% wanted better information, and 17% wanted gentle exercise sessions. These preferences varied across different age groups.

Access

Everyone was asked if they had problems accessing services. Overall 42% said they had problems accessing hospitals, and about 22% found shopping and social events difficult to get to. 37% of respondents were drivers, and a further 26% who did not drive themselves had access to a car and driver. However, 22% had problems getting around, due to shortcomings of public transport (unreliable, infrequent, expensive, not pram/wheelchair accessible).

What would make Tinsley a better place to live?

157 people responded with comments about improvements to life in Tinsley. Just over 20% of comments were almost equally divided between improving street cleaning, reducing litter, needing a more visible police presence and reducing crime. 15% of comments wanted improvements to public transport. Other improvements included a reduction in the volume of traffic, speeding, joyriding, air pollution, youth problems, and improved provision of youth services, local jobs, and the general appearance of the area. Whilst there were some racist comments (from all ages and ethnic groups) there were an equal number of positive suggestions for events to bring the community together, improve cultural understanding and respect, and for people to take more pride in their neighbourhood.

Summary of responses from families with children aged 0-5

78 parents of children aged 0-5 completed questionnaires for Tinsley Forum's survey which took place between September 2006 and January 2007. Almost twice as many women as men took part; most were from the Asian ethnic group, more than half were aged 20-34 and lived in the S9 1S postcode area (the middle part of Tinsley, including the bottom of St Lawrence Road, and all roads between Dundas and Norborough Roads). About half were looking after the family, and a quarter going out to work (full or part time). 12 had worked locally and another 12 had tried to find local jobs.

Quality of Life

Nearly half of families with children aged 0-5 had lived in Tinsley 20 years or more. Nearly a third said they wanted to move away, but about half said they were unlikely to move. They generally felt satisfied with the area as a place to live, and many felt the area was getting a bit better. The best aspects of the area for them were the friendly people and living close to their family.

The table below summarises how this group of people felt about various quality of life issues in Tinsley.

Satisfied	Mixed feelings	Dissatisfied
General appearance of area	Leisure/community	Facilities for young people
Recreation ground	Public transport	Local policing
Exercise opportunities	Street cleaning	Jobs for local people
Education		
Library		
Tinsley Sure Start		
Health services		
Access to training		
Local shops		

Tinsley Sure Start

This service is targetted at families with very young children, but 9 people from this group said they had never heard of Tinsley Sure Start. Families had used mostly the health visitor, midwife and home visitor services of Tinsley Sure Start, and most expressed satisfaction with the services offered.

Schools and education

Those families with younger children mainly used Tinsley Infants and Junior Schools, but the lack of a secondary school in Tinsley means that all children aged 12 and over either go to Brinsworth or other secondary schools in Sheffield. Schools were chosen mainly for convenience and their good reputation, and families generally expressed satisfaction with their children's schools. More than half of children from these families walked to school, but 22 families took their children to school by car.

Facilities for children aged 12 and over

22 families from this group also had children aged 12 and over. The Pavilion in the recreation ground was used by a third of families, followed by Active Tinsley and other facilities (some outside the area). Improvements suggested included more activities (with quite a number of specific activities mentioned), better information about facilities, more evening and after school activities, and that activities should be more inclusive, better supervised, safer, with less bullying.

Tinsley Green Family Centre and Recreation Ground

53 families had used the new Tinsley Green Centre (built by Tinsley Sure Start) and a further 12 had noticed changes in the recreation ground, but had not visited. Most families were very satisfied with the building and new play facilities, whilst most were generally fairly satisfied with all other aspects of the park.

Traffic issues

Between half and three-quarters of families in this group were affected by road traffic problems. Their biggest concerns were with the speed of traffic, pollution and health, and safety of children and older people.

Safety

Families with children aged 0-5 generally felt safe, both in their own homes and outdoors after dark. They rated their fear of crime from low to mid-range on a score of 0-10. This survey suggested Tinsley generally had a lower crime rate than the national average of 23%, with 16% of this group saying they had been victims of crime in the last 12 months.

Tinsley Forum, Tinsley One Stop Shop, and Tinsley Tribune

This group of people had used the Advice Service, education and training facilities, and the Tinsley Sure Start home visitors service which had been housed at the One Stop Shop, but 28% had never felt the need to visit it at all. Most of the comments made about the One Stop Shop were positive, especially about training, IT, information and the advice service. The negative comments were about the advice service, employment service, English classes and general.

Only 11 people from this group had attended a Tinsley Forum meeting, and 2 had raised issues with a Tinsley Forum representative. They were generally satisfied with the way Tinsley Forum dealt with local issues.

Nearly three-quarters of this group read the Tinsley Tribune newsletter, and found it fairly useful.

GPs, Carers and Health

Most families with children aged 0-5 used the Highgate surgery. They chose their GP because all their family used the same GP, and for convenience, and were generally satisfied with their GP's services.

14 people from this group said they were carers for family or friends. 3 people said their needs were being fully met, 2 said they were partially met, and 2 said they were not met at all. Financial help was needed, one person wanted to find a job.

Most people gave themselves good health scores (50 and over) but 11 gave themselves a score of 40 or less. Mental health (happy and relaxed, low and fed up, stressed, and anxious) was rated reasonably well.

16 households (21% of this group) reported someone with a limiting long term illness or health problem in their household. 32 people (41% of respondents) said that someone in their household was in receipt of benefits.

People felt that healthy eating and health information would improve their health. In order to become more active, they wanted access to a local gym, better information, improved public transport, and gentle exercise sessions.

Access

Families with children aged 0-5 found problems accessing hospitals. 36% of respondents were drivers, 35% had access to a car and driver, and 12 were able to use public transport, but 1 person was not. For people to use their cars less, better, more reliable, more accessible (child/pram-friendly), and cheaper public transport was needed.

Summary of responses from families with children aged 12 and over

14 young people (aged 11-19) and 48 parents of children aged 12 and over completed questionnaires for Tinsley Forum's survey which took place between September 2006 and January 2007. Almost twice as many women as men took part, and most were from the Asian ethnic group. About half lived in the S9 1S postcode area, the middle part of Tinsley, including the bottom of St Lawrence Road, and all roads between Dundas and Norborough Roads. About a third were employed (full or part time), a third were looking after the family, and a third (mainly the young people themselves) were in education. 13 people said they had worked locally, and a further 10 had tried to find a local job.

Quality of Life

Most families with children aged 12 and over had lived in Tinsley 10 years or more, many for more than 20 years. Nearly a third said they wanted to move away, but about half said they were unlikely to move. They generally felt satisfied with the area as a place to live, and many felt the area was getting a bit better. The best aspects of the area for them were the friendly people and living close to their family.

The table below summarises how this group of people felt about various quality of life issues in Tinsley.

Satisfied	Mixed feelings	Dissatisfied
General appearance of area	Leisure/community	Street cleaning
Recreation ground	Public transport	Facilities for young people
Exercise opportunities		Local policing
Education		Jobs for local people
Library		
Tinsley Sure Start		
Health services		
Access to training		
Local shops		

Tinsley Sure Start

22 families had used mostly the midwife and health visitor services of Tinsley Sure Start, and most expressed satisfaction with the services offered.

Schools and education

Those families with younger children mainly used Tinsley Infants and Junior Schools, but the lack of a secondary school in Tinsley means that all children aged 12 and over either go to Brinsworth or other secondary schools in Sheffield. Schools were chosen mainly for convenience and their good reputation, and families generally expressed satisfaction with their children's schools. Approximately a third of children either walked to school or used the bus, but 17 children were taken to school by car.

Facilities for children aged 12 and over

The Pavilion in the recreation ground was used by nearly a third of families, followed by local sports facilities and other facilities (some outside the area). Improvements suggested included more activities (with quite a number of specific activities mentioned), better

information about facilities, more evening and after school activities, and that activities should be more inclusive, better supervised, safer, with less bullying.

Tinsley Green Family Centre and Recreation Ground

Most families were very satisfied with the building and new play facilities, whilst most were generally fairly satisfied with all other aspects of the park.

Traffic issues

Between half and three-quarters of families in this group were affected by road traffic problems. Their biggest concerns were with the speed of traffic, pollution and health, and safety of children and older people.

Safety

Families with children aged 12 and over generally felt safe, both in their own homes and outdoors after dark. They rated their fear of crime from low to mid-range on a score of 0-10. This survey suggested Tinsley generally had a lower crime rate than the national average of 23%, although the young people themselves were perhaps more likely to have been victims of crime.

Tinsley Forum, Tinsley One Stop Shop, and Tinsley Tribune

This group of people had used the Advice Service, education and training facilities, and the computer drop-in service at the One Stop Shop, but about a third had never felt the need to visit it at all. Most of the comments made about the One Stop Shop were positive, especially about training, IT, information and the advice service, but there were more negative comments than positive about the employment services there.

Nearly a third of this group had either attended a Tinsley Forum meeting or raised issues with a Tinsley Forum representative. They were generally satisfied with the way Tinsley Forum dealt with local issues.

About two-thirds of this group read the Tinsley Tribune newsletter, and found it fairly useful.

GPs, Carers and Health

Most families with children aged 12 and over used the Highgate surgery. They chose their GP because all their family used the same GP, and for convenience, and were generally satisfied with their GP's services.

8 people from this group said they were carers for family or friends; 2 of them were aged 16-17. Only 1 person said their needs were being fully met. The others said they needed help with housework, with house repairs and maintenance, and better information and access to what was available.

Most people gave themselves good health scores (50 and over) but 14 gave themselves a score of 40 or less. Mental health (happy and relaxed, low and fed up, stressed, and anxious) was rated reasonably well.

17 households (27% of this group) reported someone with a limiting long term illness or health problem in their household. 21 people (34% of respondents) said that someone in their household was in receipt of benefits.

People felt that healthy eating and health information would improve their health. In order to become more active, they wanted access to a local gym and improved public transport.

Access

Families with children aged 12 and over found problems accessing hospitals. About a third of respondents were drivers, a further third had access to a car and driver, and most other were able to use public transport, but 4 people were not. For people to use their cars less, better, more reliable and cheaper public transport was needed.

Summary of older people's responses

73 people aged 55 and over completed questionnaires for Tinsley Forum's survey which took place between September 2006 and January 2007. Women slightly outnumbered men, and older people were less ethnically diverse than Tinsley's population in general, with most being White-British. They tended to live in the S9 1W postcode area, from Highgate upwards, towards the top of Ferrars Road and St Lawrence Road.

Quality of Life

Most older people had lived in Tinsley 20 years or more and neither wanted to move away nor were likely to move. They generally felt fairly satisfied with the area as a place to live, with mixed feelings about whether the area had stayed about the same or got worse. The best aspects of the area were their neighbours and friendly people.

The table below summarises how older people felt about various quality of life issues in Tinsley. On issues such as the recreation ground, leisure/community facilities, opportunities for exercise and jobs for local people, only around half of older people responded, perhaps reflecting that they do not use these facilities.

Satisfied	Mixed feelings	Dissatisfied
Recreation ground	Leisure/community	General appearance of area
Library	Local shops	Street cleaning
Health services		Exercise opportunities
		Local policing
		Jobs for local people
		Public transport

Only 25 (34%) had visited the new Family Centre and regenerated recreation ground, although a further 19 older people had noticed changes in the park. Those who had visited or noticed the changes were generally satisfied.

Traffic issues

For older people, the volume and speed of traffic were the main problems, along with air pollution and associated health problems.

Safety

Older people generally felt safe, both in their own homes and outdoors after dark. They rated their fear of crime from low to mid-range on a score of 0-10. 7 people (10% of all older people) said they had been a victim of crime in the past 12 months, a lower proportion than for younger people in Tinsley, and much lower than the national average of 23%.

Tinsley Forum, Tinsley One Stop Shop, and Tinsley Tribune

Older people had visited the Advice Service and Tinsley Forum representatives at the One Stop Shop, but more than half of older people had never felt the need to visit it at all.

29 older people had attended a Tinsley Forum meeting, and 16 had raised issues with a Tinsley Forum representative. They were generally satisfied with the way Tinsley Forum dealt with local issues.

Most older people found the Tinsley Tribune newsletter fairly useful.

GPs, Carers and Health

Older people were quite equally split between the 2 Tinsley surgeries and Brinsworth, having chosen their GP for convenience, good reputation, or moved with the GP (to Brinsworth).

11 older people said they were carers for family or friends; 2 of them (aged 55-64) said their needs were not being met at all, and 1 (aged 65-74) said their needs were only partially met.

Most older people scored their health at 50-90 (out of 100 as being the best possible state of health). Mental health (happy and relaxed, low and fed up, stressed, and anxious) was rated similar to other age groups.

44% of older people said there was someone in their household with a limiting long term illness or health problem, and 39% of those aged 75 and over were on benefits.

Older people felt that healthy eating, health information and, to a lesser extent, stopping smoking would improve their health. In order to become more active, they felt better public transport, gentle exercise, someone to encourage them and an organised walking group would help.

Access

Older people found problems accessing social events, shopping and hospital. Whilst some older people drove or had access to a car, the lack of a good public transport service was the biggest access problem for older people.