

# Tinsley Quality of Life and Employment Survey Responses from families with children aged 0-5



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2007-2008  
Delivering Cleaner Air

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## Tinsley Quality of Life and Employment Survey

### Executive Summary of responses from families with children aged 0-5

78 parents of children aged 0-5 completed questionnaires for Tinsley Forum's survey which took place between September 2006 and January 2007. Almost twice as many women as men took part; most were from the Asian ethnic group, more than half were aged 20-34 and lived in the S9 1S postcode area (the middle part of Tinsley, including the bottom of St Lawrence Road, and all roads between Dundas and Norborough Roads). About half were looking after the family, and a quarter going out to work (full or part time). 12 had worked locally and another 12 had tried to find local jobs.

#### Quality of Life

Nearly half of families with children aged 0-5 had lived in Tinsley 20 years or more. Nearly a third said they wanted to move away, but about half said they were unlikely to move. They generally felt satisfied with the area as a place to live, and many felt the area was getting a bit better. The best aspects of the area for them were the friendly people and living close to their family.

The table below summarises how this group of people felt about various quality of life issues in Tinsley.

<b>Satisfied</b>	<b>Mixed feelings</b>	<b>Dissatisfied</b>
General appearance of area	Leisure/community	Facilities for young people
Recreation ground	Public transport	Local policing
Exercise opportunities	Street cleaning	Jobs for local people
Education		
Library		
Tinsley Sure Start		
Health services		
Access to training		
Local shops		

#### Tinsley Sure Start

This service is targeted at families with very young children, but 9 people from this group said they had never heard of Tinsley Sure Start. Families had used mostly the health visitor, midwife and home visitor services of Tinsley Sure Start, and most expressed satisfaction with the services offered.

#### Schools and education

Those families with younger children mainly used Tinsley Infants and Junior Schools, but the lack of a secondary school in Tinsley means that all children aged 12 and over either go to Brinsworth or other secondary schools in Sheffield. Schools were chosen mainly for convenience and their good reputation, and families generally expressed satisfaction with their children's schools. More than half of children from these families walked to school, but 22 families took their children to school by car.

### **Facilities for children aged 12 and over**

22 families from this group also had children aged 12 and over. The Pavilion in the recreation ground was used by a third of families, followed by Active Tinsley and other facilities (some outside the area). Improvements suggested included more activities (with quite a number of specific activities mentioned), better information about facilities, more evening and after school activities, and that activities should be more inclusive, better supervised, safer, with less bullying.

### **Tinsley Green Family Centre and Recreation Ground**

53 families had used the new Tinsley Green Centre (built by Tinsley Sure Start) and a further 12 had noticed changes in the recreation ground, but had not visited. Most families were very satisfied with the building and new play facilities, whilst most were generally fairly satisfied with all other aspects of the park.

### **Traffic issues**

Between half and three-quarters of families in this group were affected by road traffic problems. Their biggest concerns were with the speed of traffic, pollution and health, and safety of children and older people.

### **Safety**

Families with children aged 0-5 generally felt safe, both in their own homes and outdoors after dark. They rated their fear of crime from low to mid-range on a score of 0-10. This survey suggested Tinsley generally had a lower crime rate than the national average of 23%, with 16% of this group saying they had been victims of crime in the last 12 months.

### **Tinsley Forum, Tinsley One Stop Shop, and Tinsley Tribune**

This group of people had used the Advice Service, education and training facilities, and the Tinsley Sure Start home visitors service which had been housed at the One Stop Shop, but 28% had never felt the need to visit it at all. Most of the comments made about the One Stop Shop were positive, especially about training, IT, information and the advice service. The negative comments were about the advice service, employment service, English classes and general.

Only 11 people from this group had attended a Tinsley Forum meeting, and 2 had raised issues with a Tinsley Forum representative. They were generally satisfied with the way Tinsley Forum dealt with local issues.

Nearly three-quarters of this group read the Tinsley Tribune newsletter, and found it fairly useful.

### **GPs, Carers and Health**

Most families with children aged 0-5 used the Highgate surgery. They chose their GP because all their family used the same GP, and for convenience, and were generally satisfied with their GP's services.

14 people from this group said they were carers for family or friends. 3 people said their needs were being fully met, 2 said they were partially met, and 2 said they were not met at all. Financial help was needed, one person wanted to find a job.

Most people gave themselves good health scores (50 and over) but 11 gave themselves a score of 40 or less. Mental health (happy and relaxed, low and fed up, stressed, and anxious) was rated reasonably well.

16 households (21% of this group) reported someone with a limiting long term illness or health problem in their household. 32 people (41% of respondents) said that someone in their household was in receipt of benefits.

People felt that healthy eating and health information would improve their health. In order to become more active, they wanted access to a local gym, better information, improved public transport, and gentle exercise sessions.

### **Access**

Families with children aged 0-5 found problems accessing hospitals. 36% of respondents were drivers, 35% had access to a car and driver, and 12 were able to use public transport, but 1 person was not. For people to use their cars less, better, more reliable, more accessible (child/pram-friendly), and cheaper public transport was needed.

## Introduction

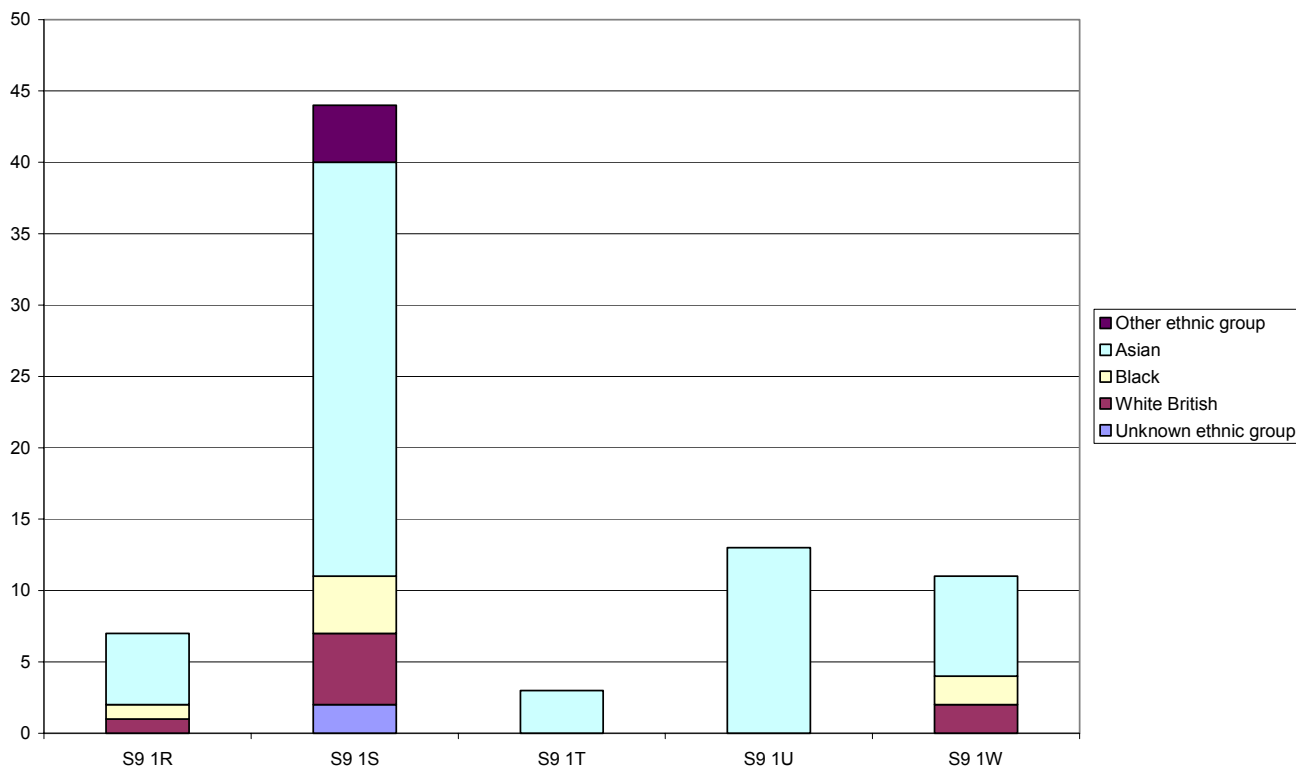
Tinsley Forum and Sheffield's East End Quality of Life Initiative project (EEQOL) co-ordinated input from various organisations working in Tinsley to research local people's attitudes to a wide range of issues such as:

- Quality of life in Tinsley
- The work of Tinsley Forum
- How people used Tinsley One Stop Shop
- Satisfaction with local health services
- Opportunities for healthy activities and sports
- Satisfaction with Tinsley Sure Start
- Satisfaction with local schools and services for younger people
- Satisfaction with the regeneration of Tinsley recreation ground
- The needs of carers and older people
- Road traffic problems
- Opportunities for training and employment locally.

8 interviewers (mainly local residents) called door-to-door in every part of Tinsley, selecting every 5<sup>th</sup> house in an attempt to produce a random sample of 300 households, and 253 completed questionnaires were received between September 2006 and January 2007, 78 completed by families with young children aged 0-5.

## Geographical distribution of households with young families

The graph below shows the geographical and ethnic distribution of families with young children, with most living in the S9 1S area and from the Asian ethnic group.



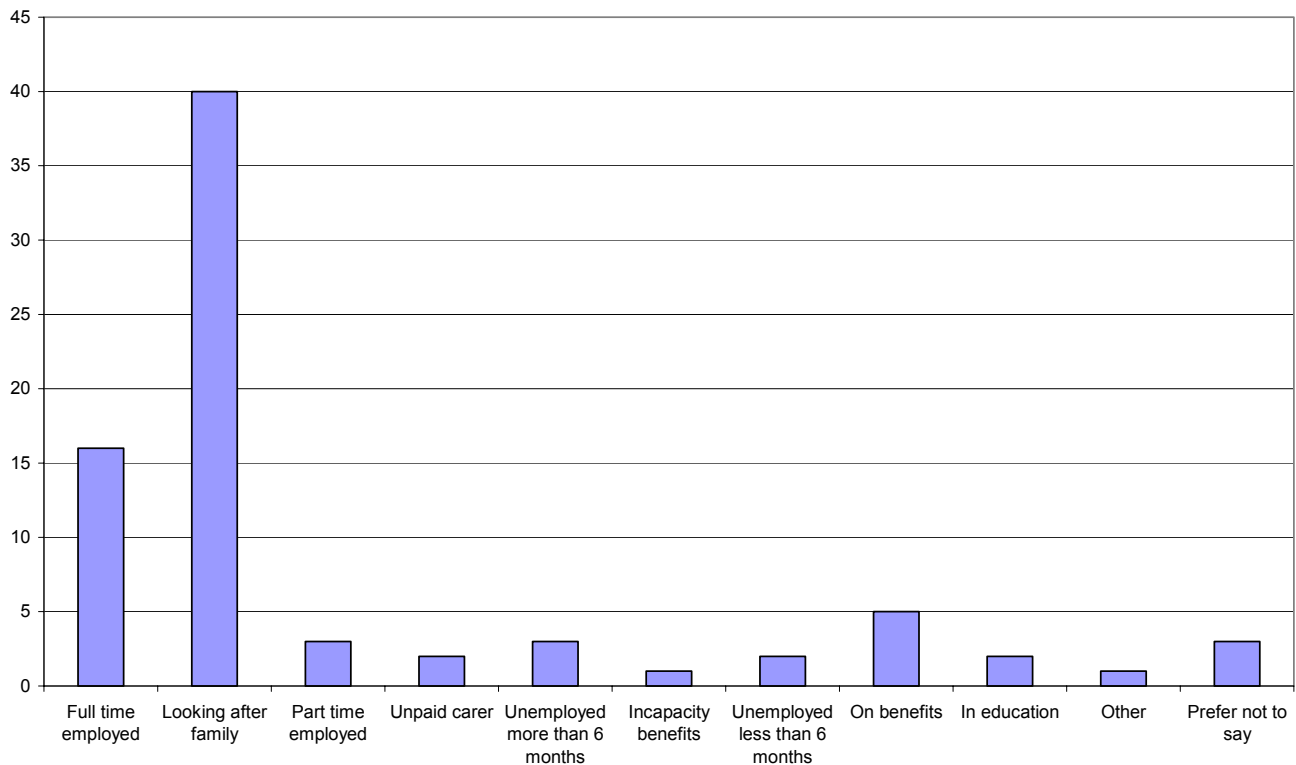
### Age and Sex of respondents

The table below shows the age and sex of the people with young families – almost twice as many women as men took part in the survey, and more than half of respondents were aged 20-34.

Age Group	Unknown Sex	Male	Female	Total
Unknown age		2	7	9
11-19			1	1
20-34		13	30	43
35-44	1	7	16	24
45-54		1		1
<b>Total</b>		<b>23</b>	<b>54</b>	<b>78</b>

### Employment

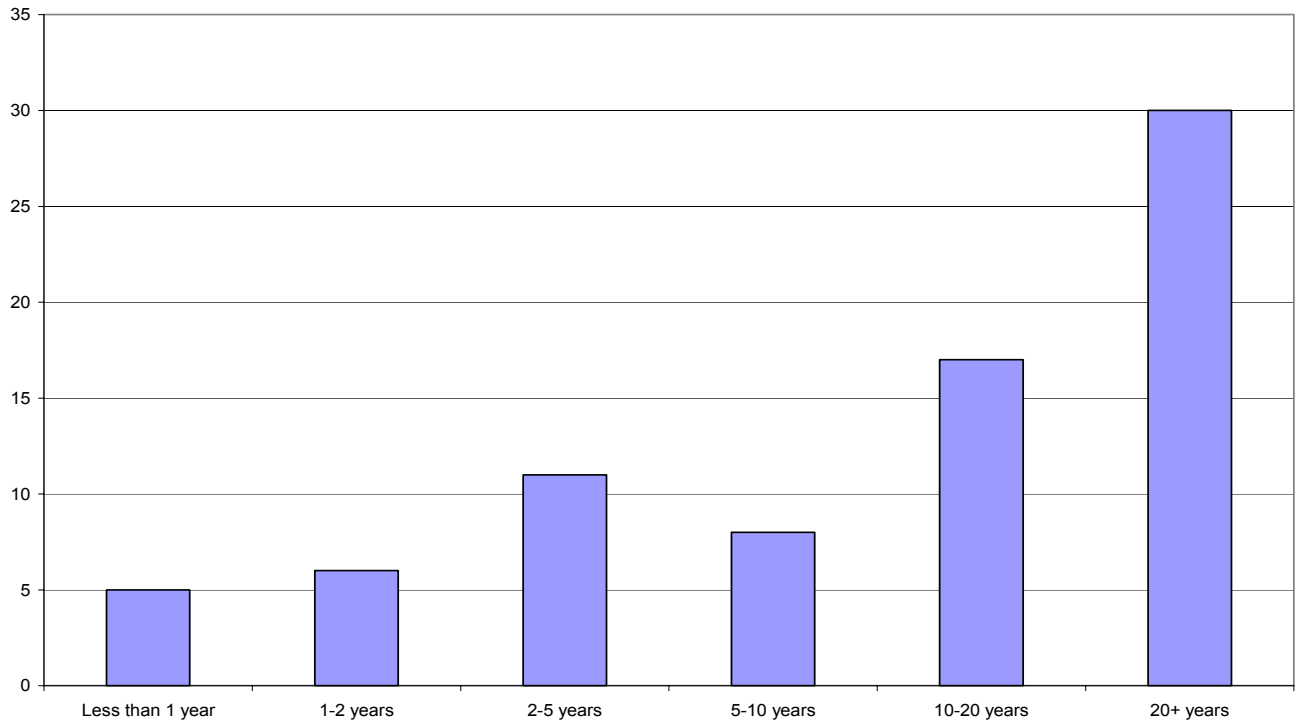
About half of respondents from families with young children were looking after the family, and a quarter were employed (full or part time).



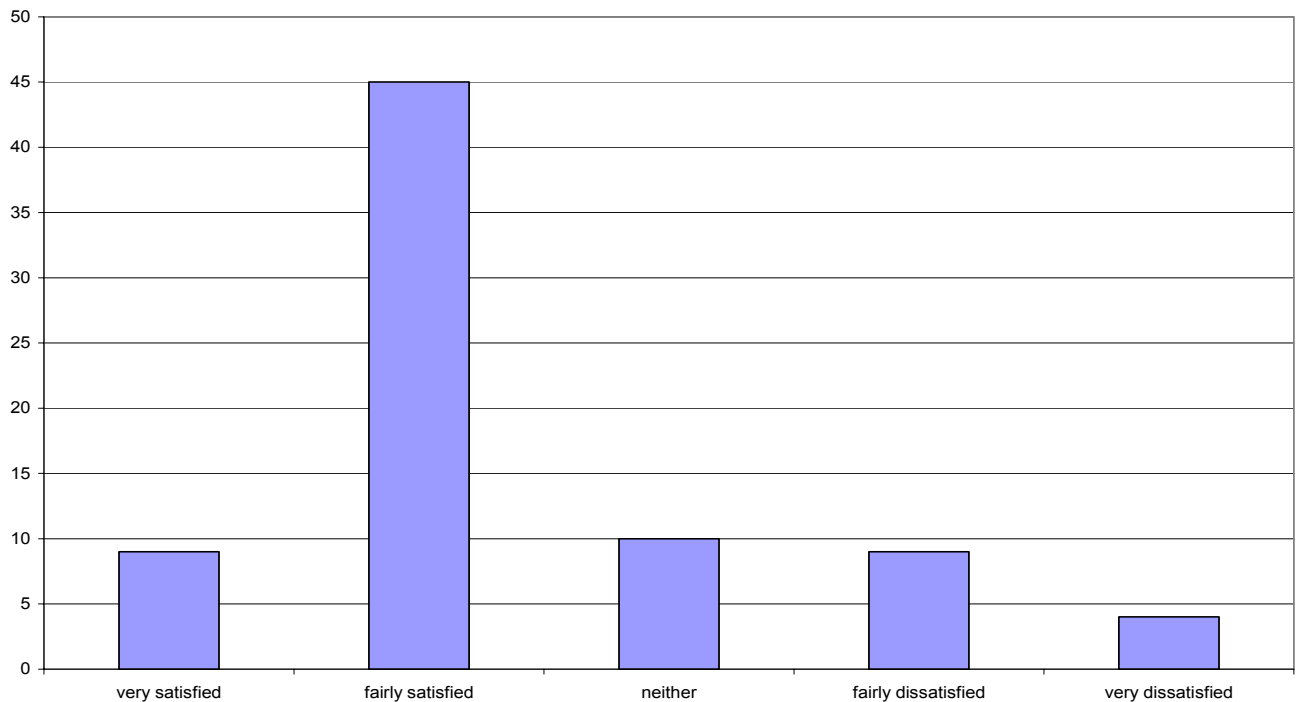
Out of the 78 people in this group, 12 said they had worked locally, and another 12 had tried to find local work.

## Satisfaction with Tinsley as a place to live

The graph below shows that nearly half of families with young children had lived in Tinsley 20 years or more.

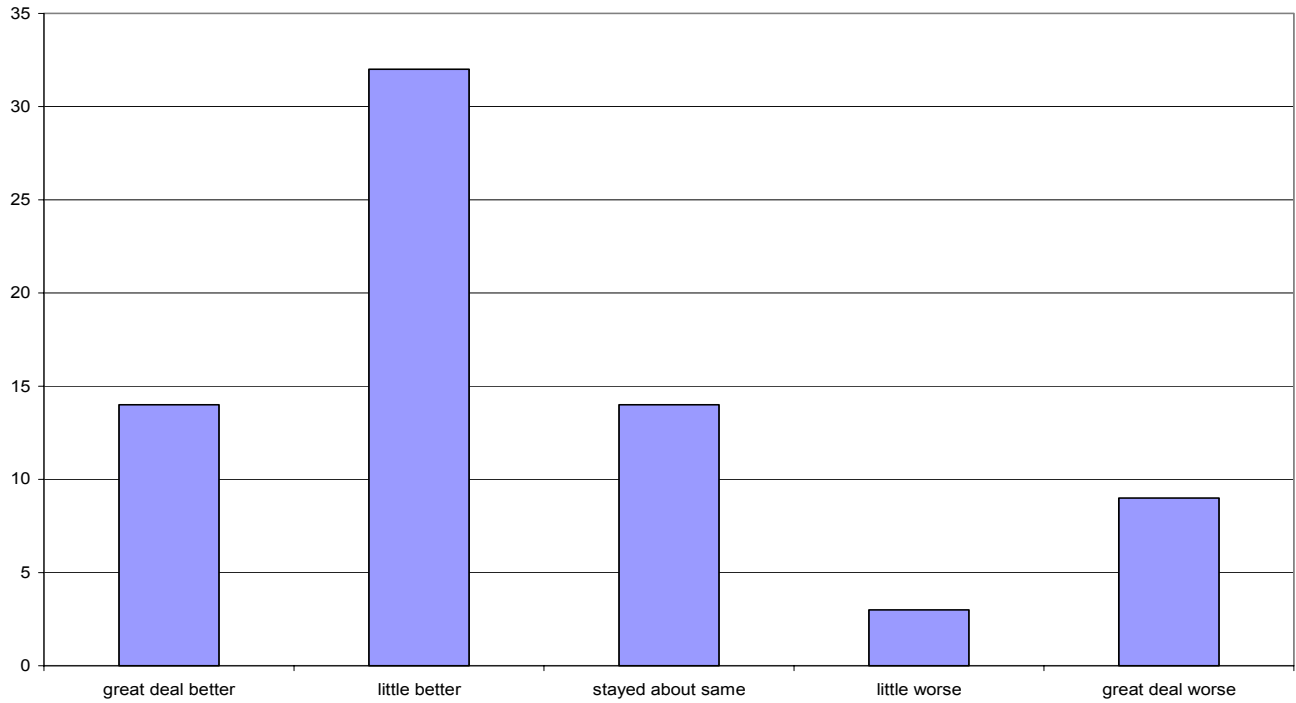


The graph below shows families with young children were generally fairly satisfied with the area as a place to live.

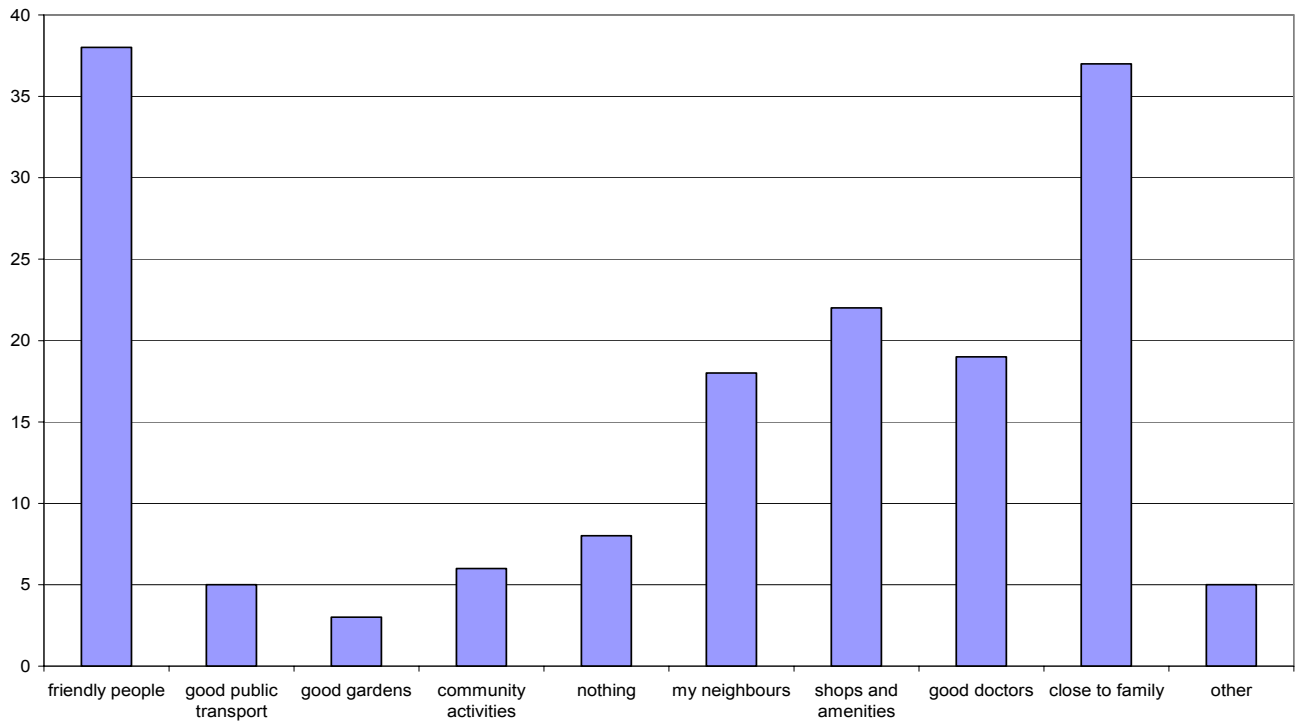




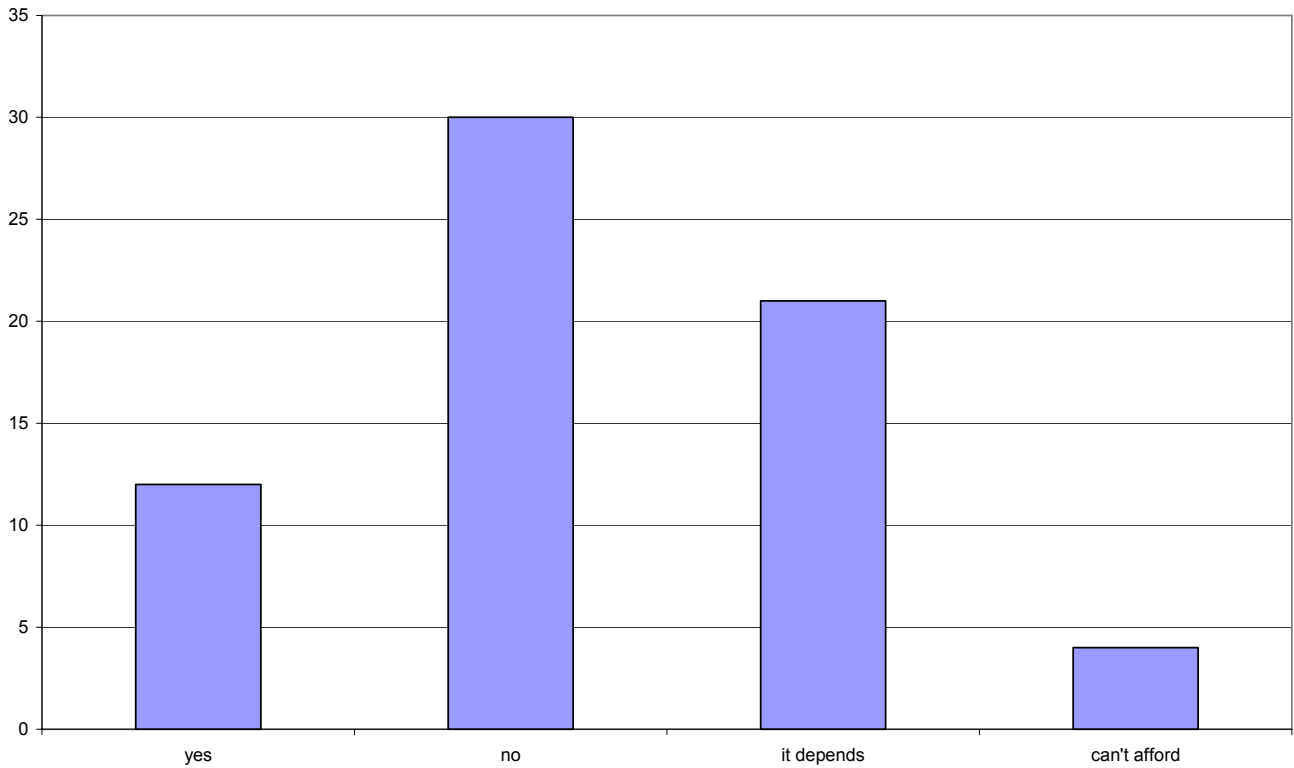
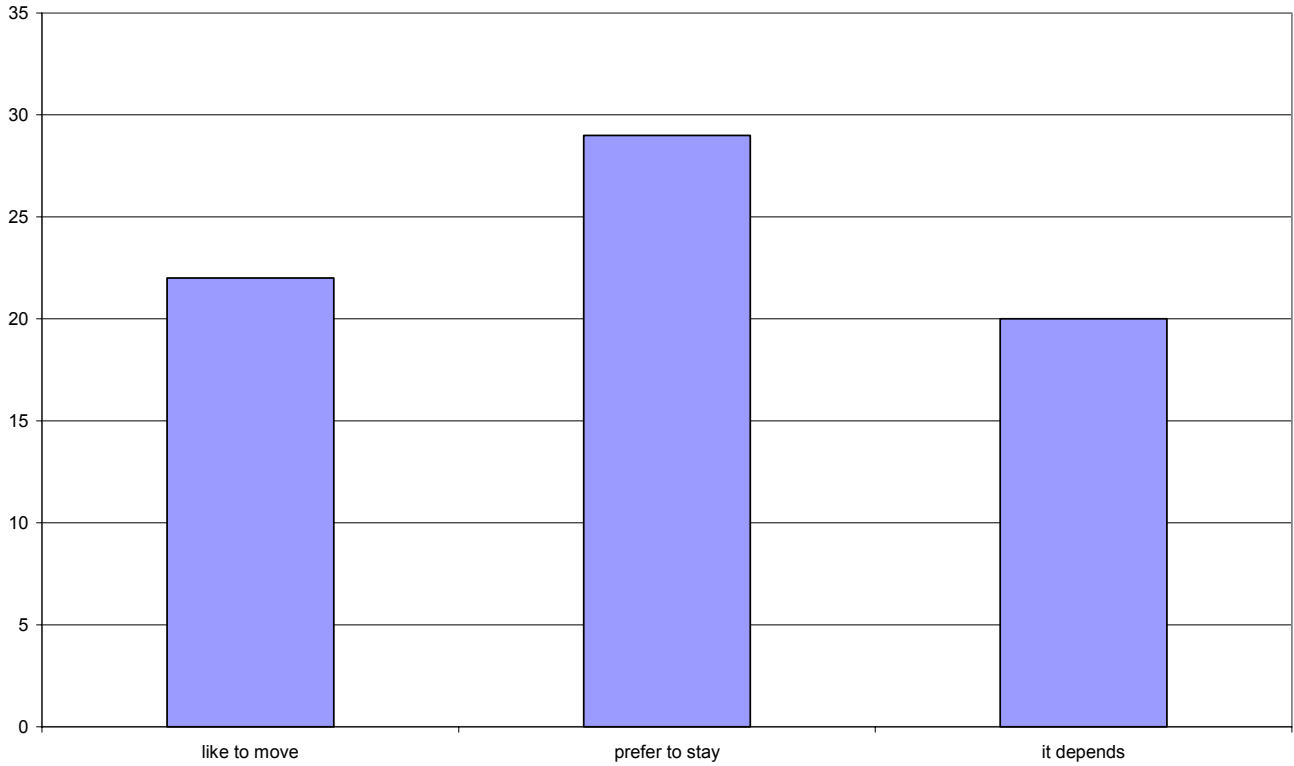
Families with young children generally felt the area was getting better.



Friendly people and being close to family were what these families liked about Tinsley. The other factors included quiet (3 people), Tinsley Green and husband working nearby (1 person each).



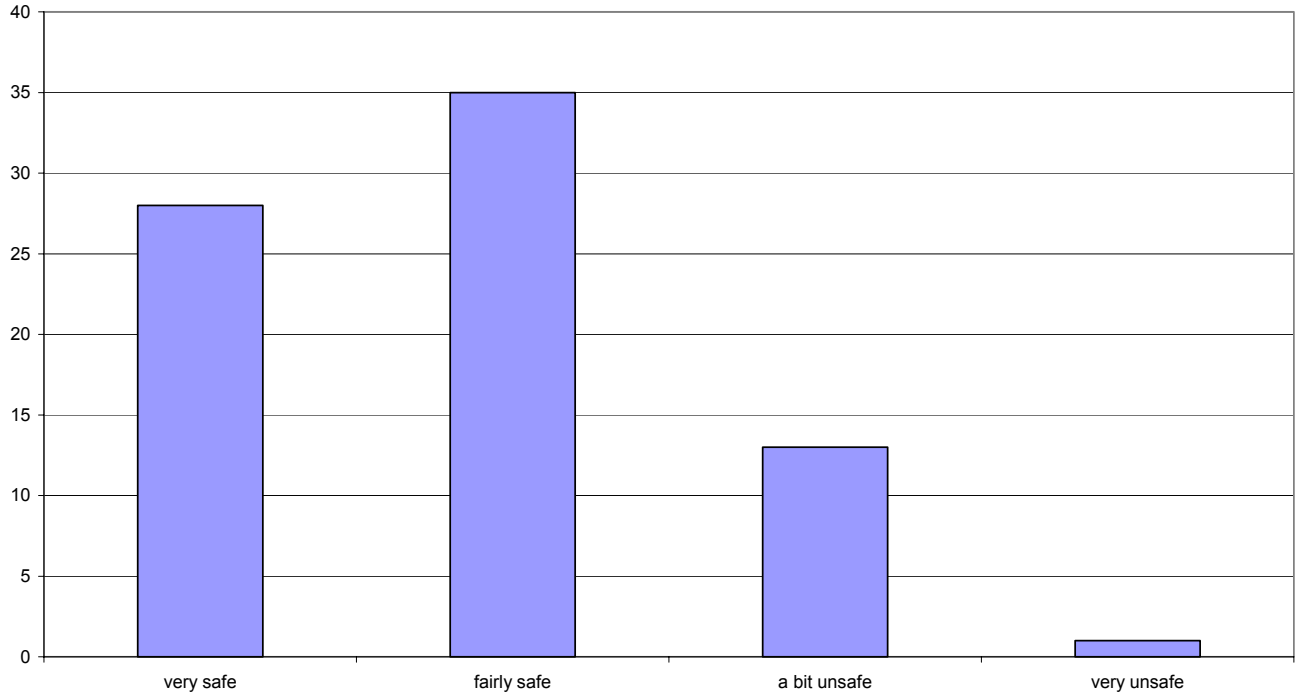
The graphs below show that these families are roughly split over the three options of wanting to move, preferring to stay, and “it depends”. However, nearly 40% of families said they would not be moving.



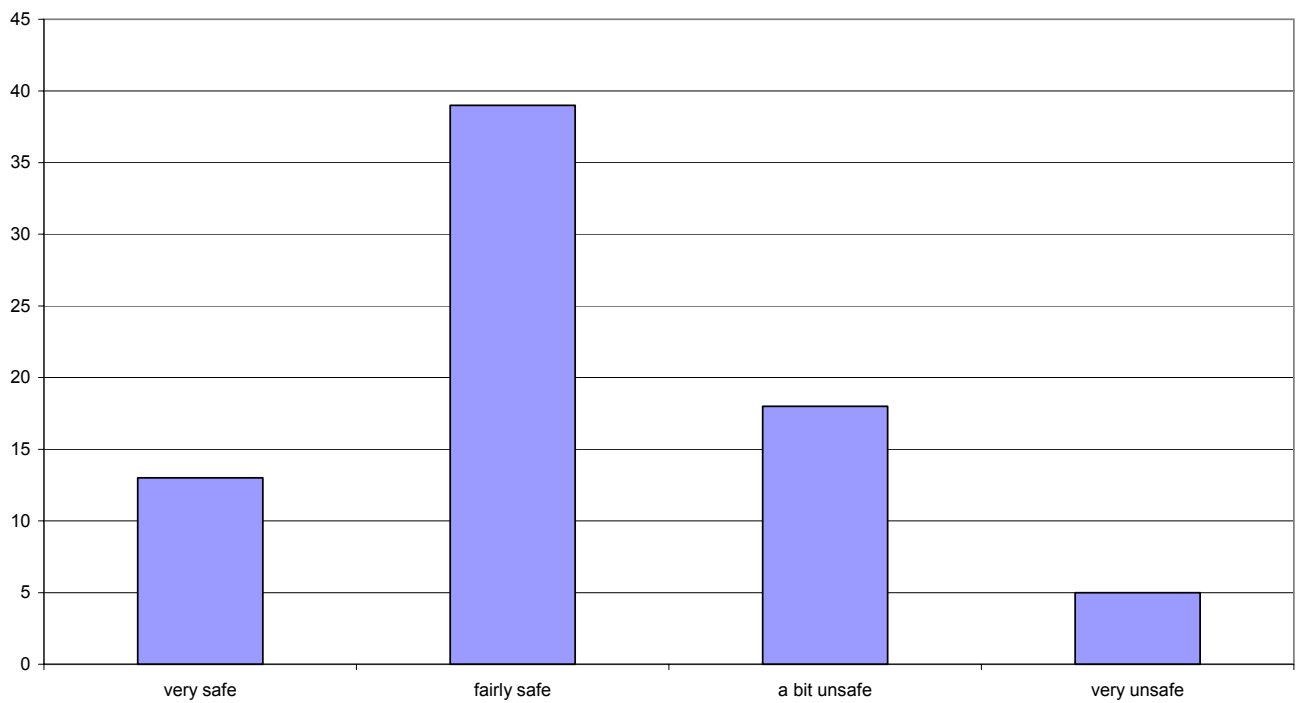
## Safety and crime

The graphs below show families generally felt safe in their own homes, and fairly safe walking in the area after dark.

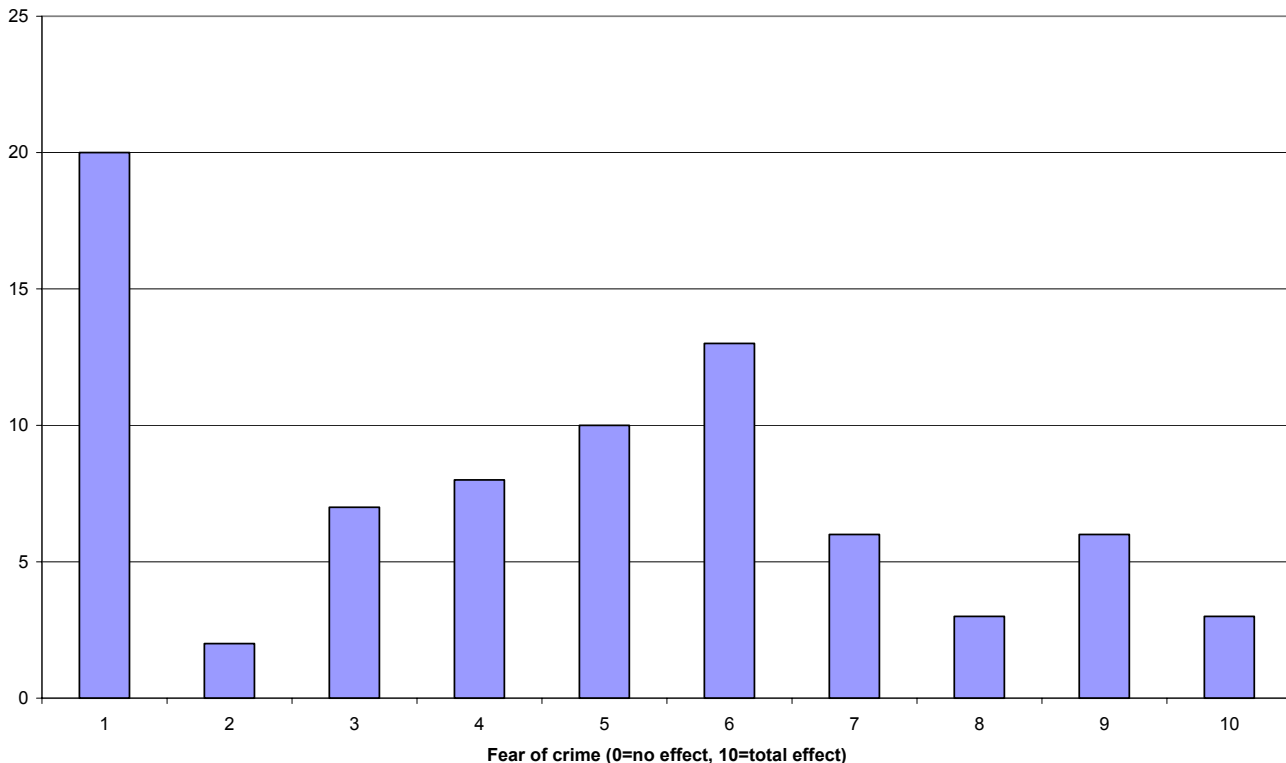
Alone at home



Walking in the area



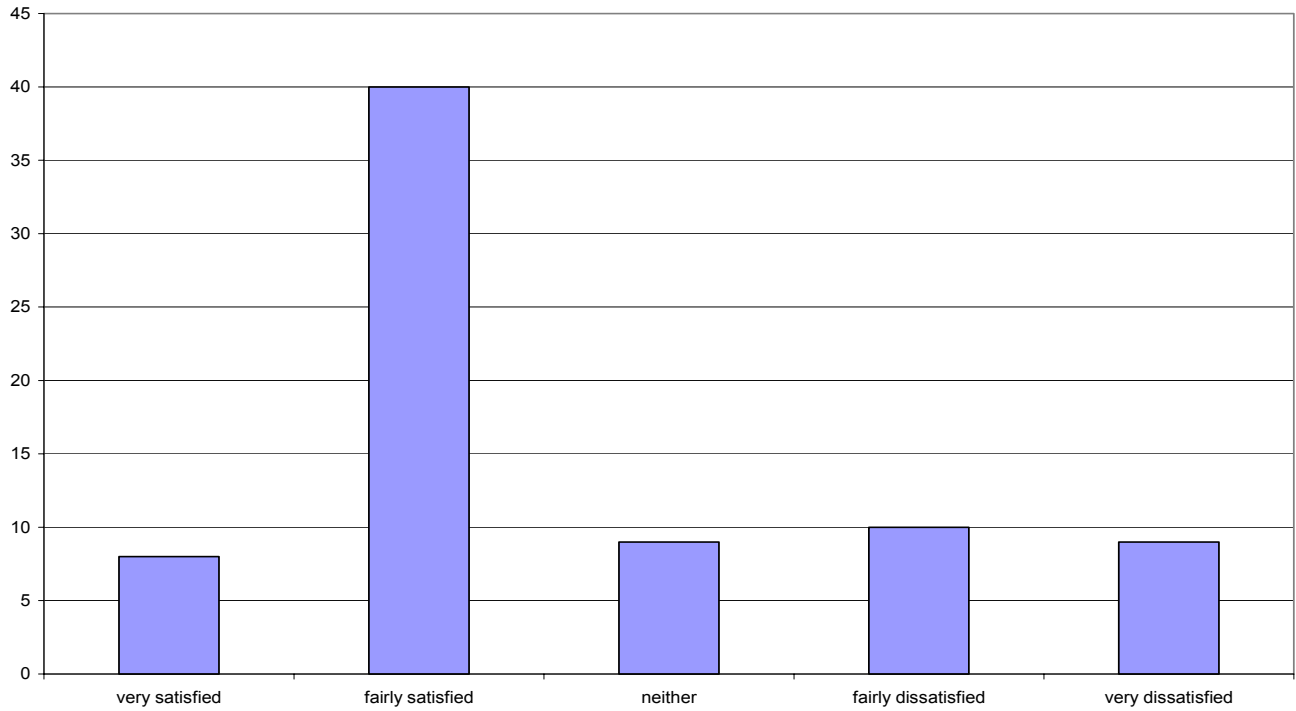
The graph below shows how families scored how much their lives were affected by fear of crime, which were mainly around the mid to low scores (0-5).



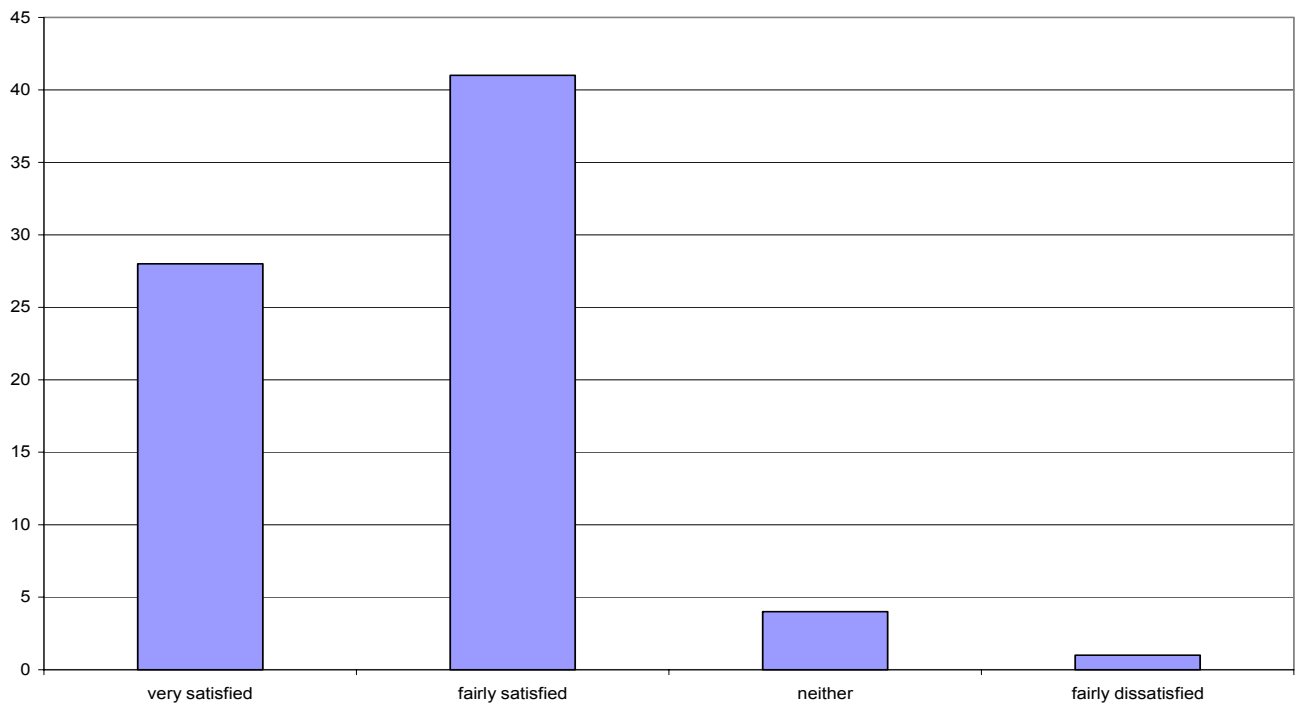
Overall, 16% of all respondents said they had been a victim of crime in the last 12 months. This would suggest that Tinsley is a safer neighbourhood than nationally, where the BCS reported the risk of being a victim of crime as 23%. Sheffield City Council's latest Neighbourhood Index Score rates Tinsley safer than Sheffield overall. 12 people (15%) from families with young children said they had been victims of crime.

## Quality of life issues

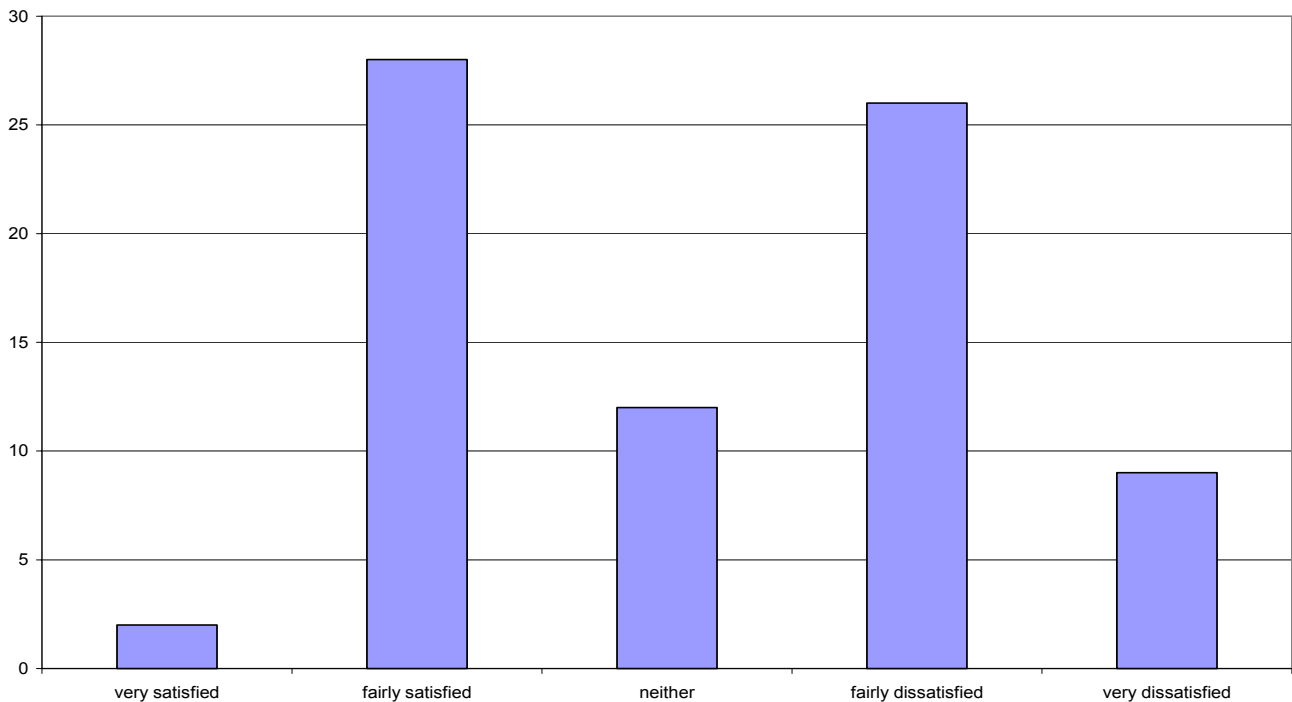
Families were generally fairly satisfied with the general appearance of the area.



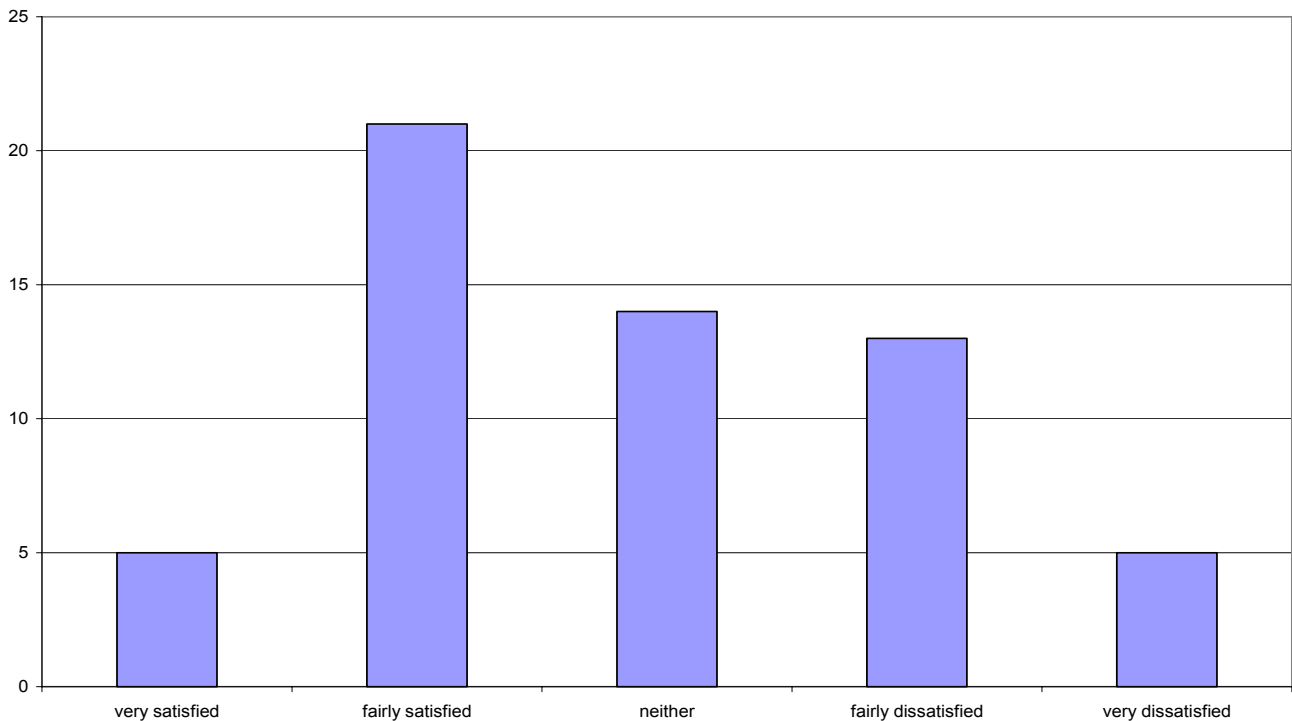
Families were very or fairly satisfied with the local park.



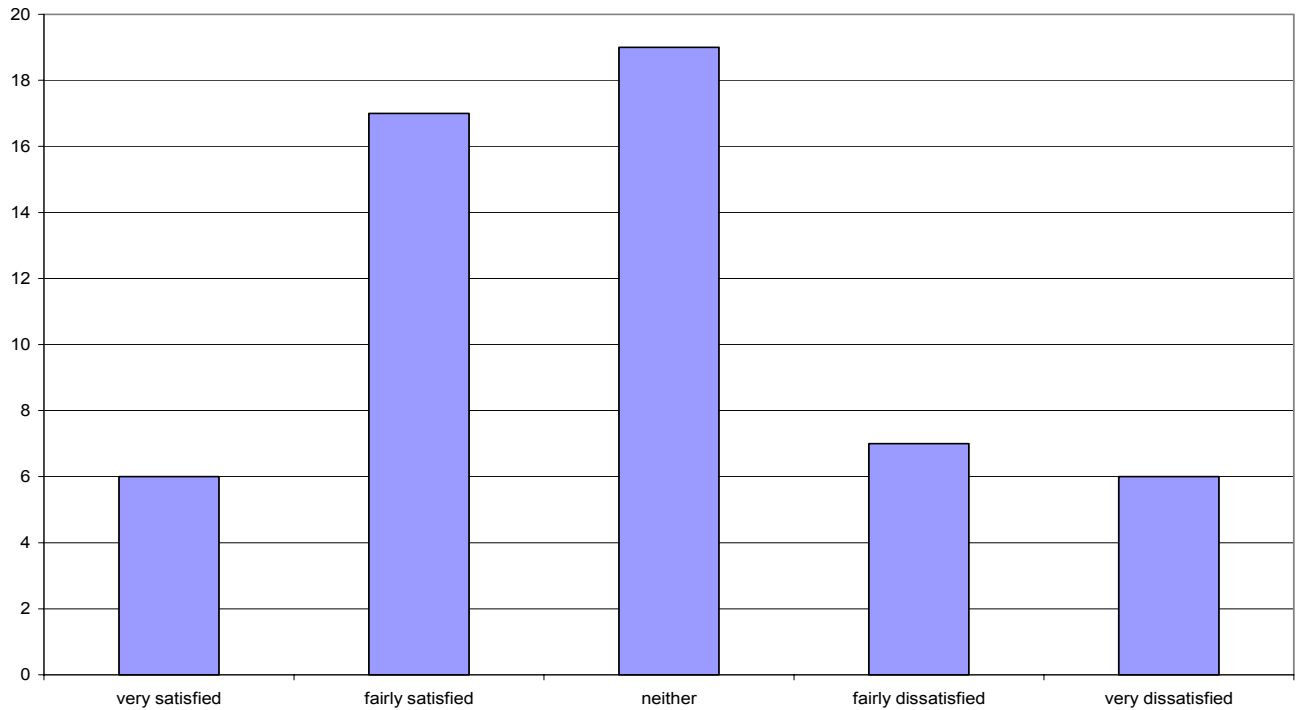
Families were divided about the quality of street cleaning.



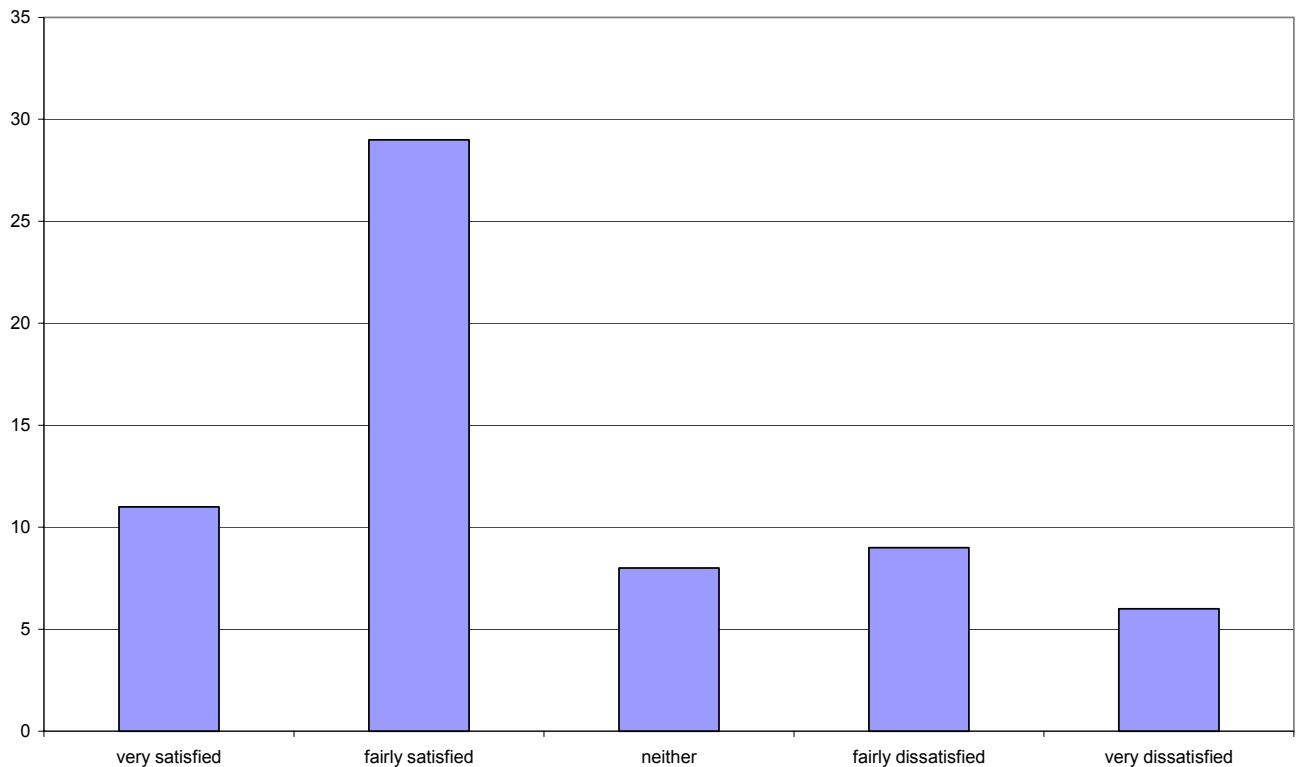
Opinions were divided about the quality of leisure and community facilities, with slightly more families satisfied than dissatisfied, but nearly a quarter did not express an opinion (perhaps because they did not use them).



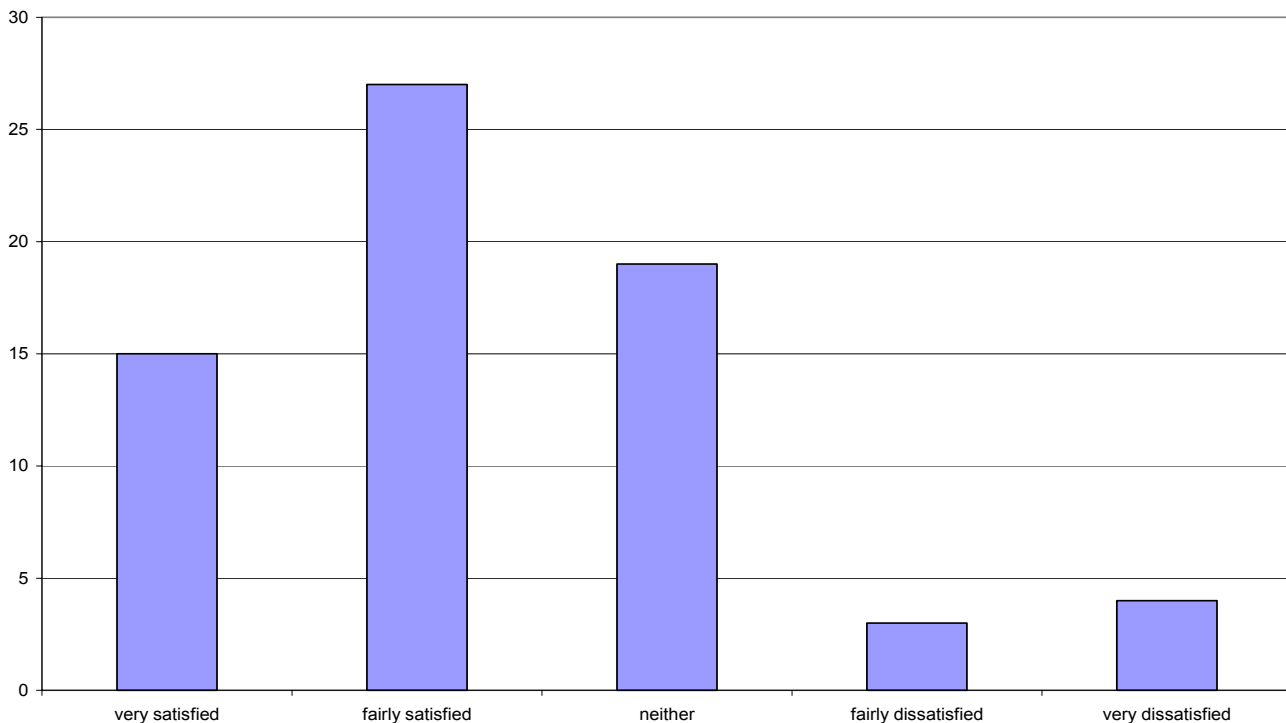
Those families that expressed an opinion were generally reasonably satisfied with the availability of sport facilities and opportunities for exercise, but a quarter of families did not respond.



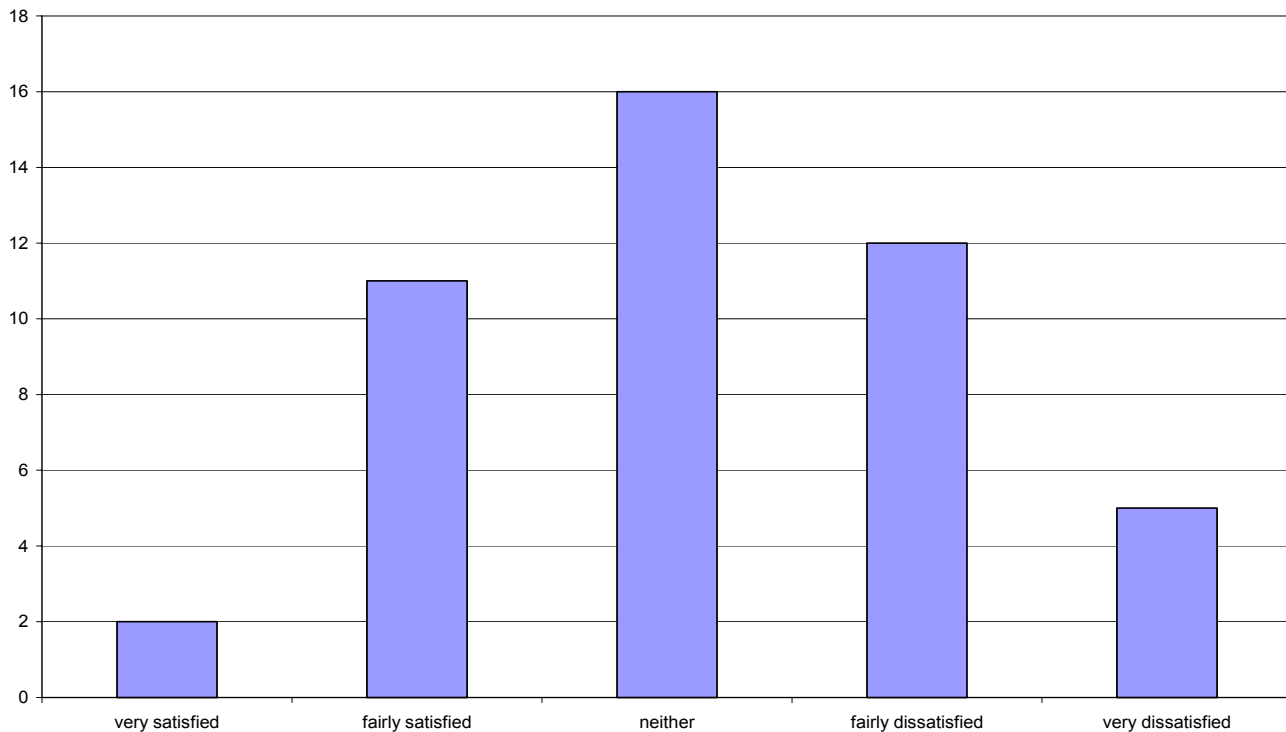
Families were generally quite satisfied with the quality of education in local schools.



Families showed high levels of satisfaction with Tinsley library.

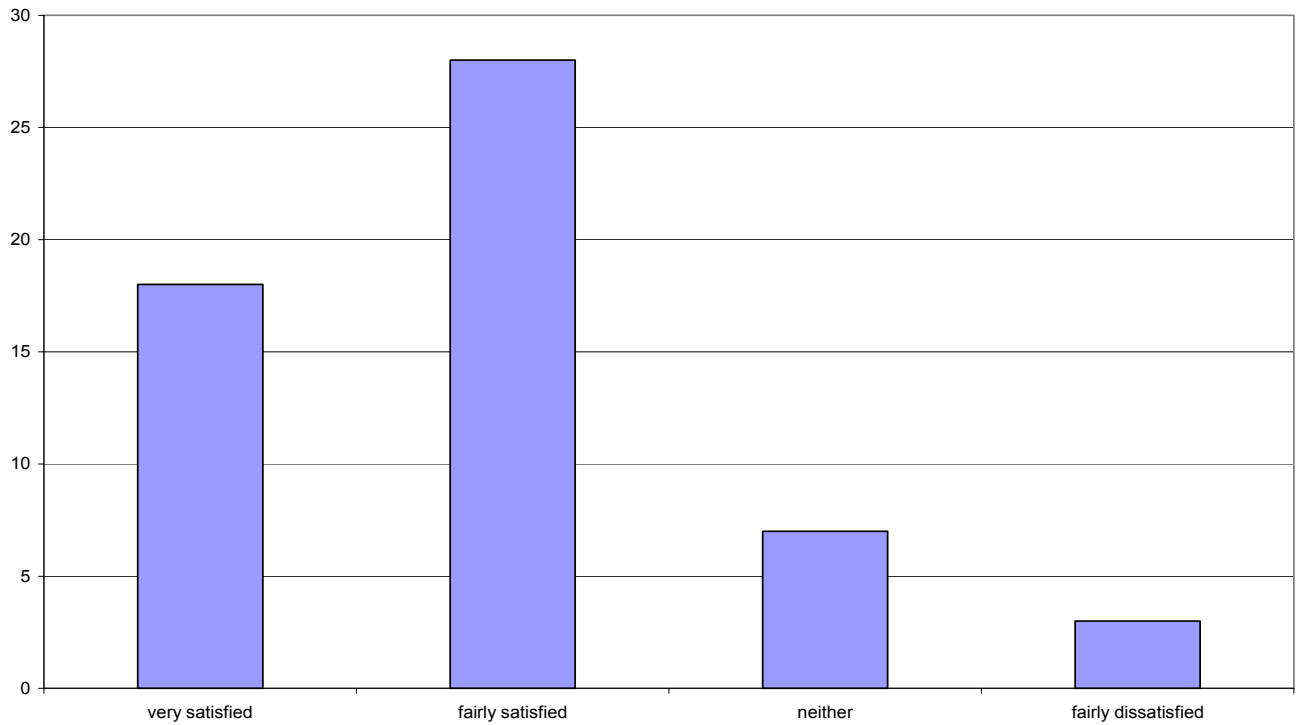


More families were dissatisfied than satisfied with the availability of facilities for children aged 12 and over, although 35% of families with very young children did not respond, perhaps because they did not have older children.

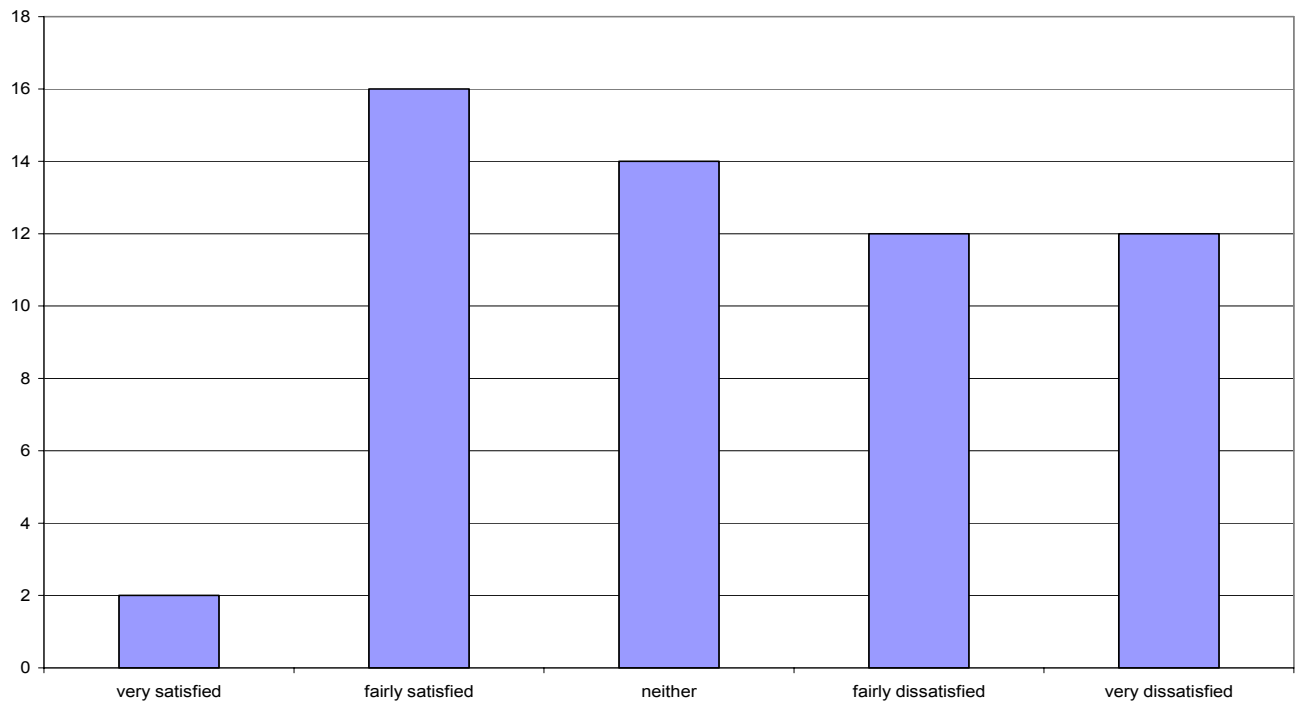




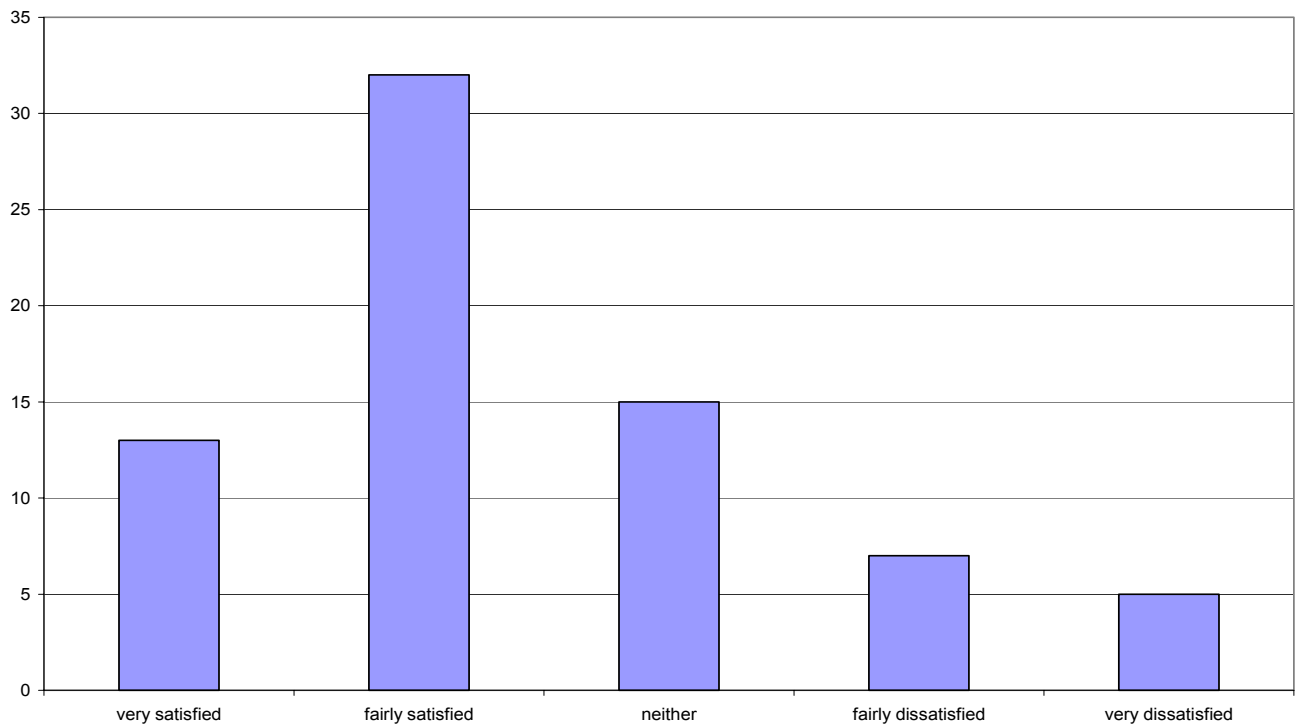
Families with very young children who had used Tinsley Sure Start services generally expressed satisfaction with those services. A quarter of families did not respond.



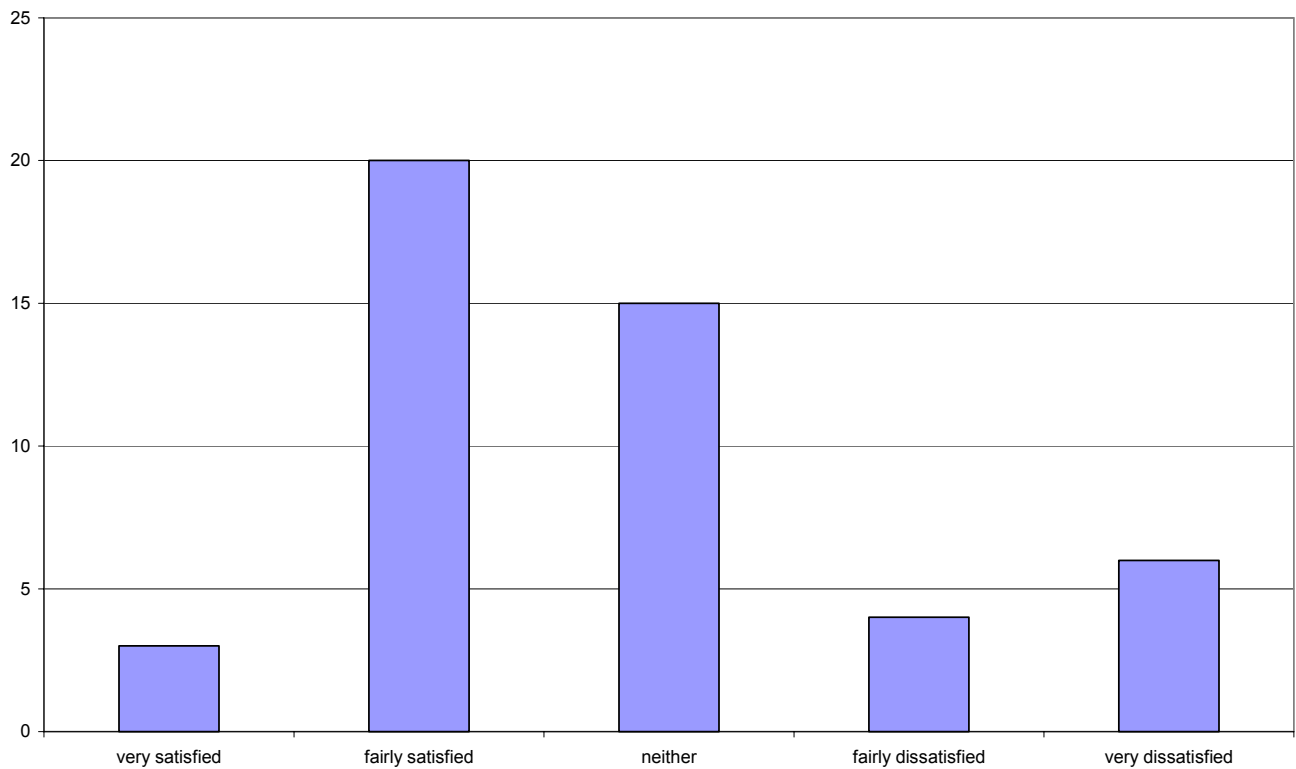
Families expressed slightly more dissatisfaction than satisfaction with the quality of local policing.



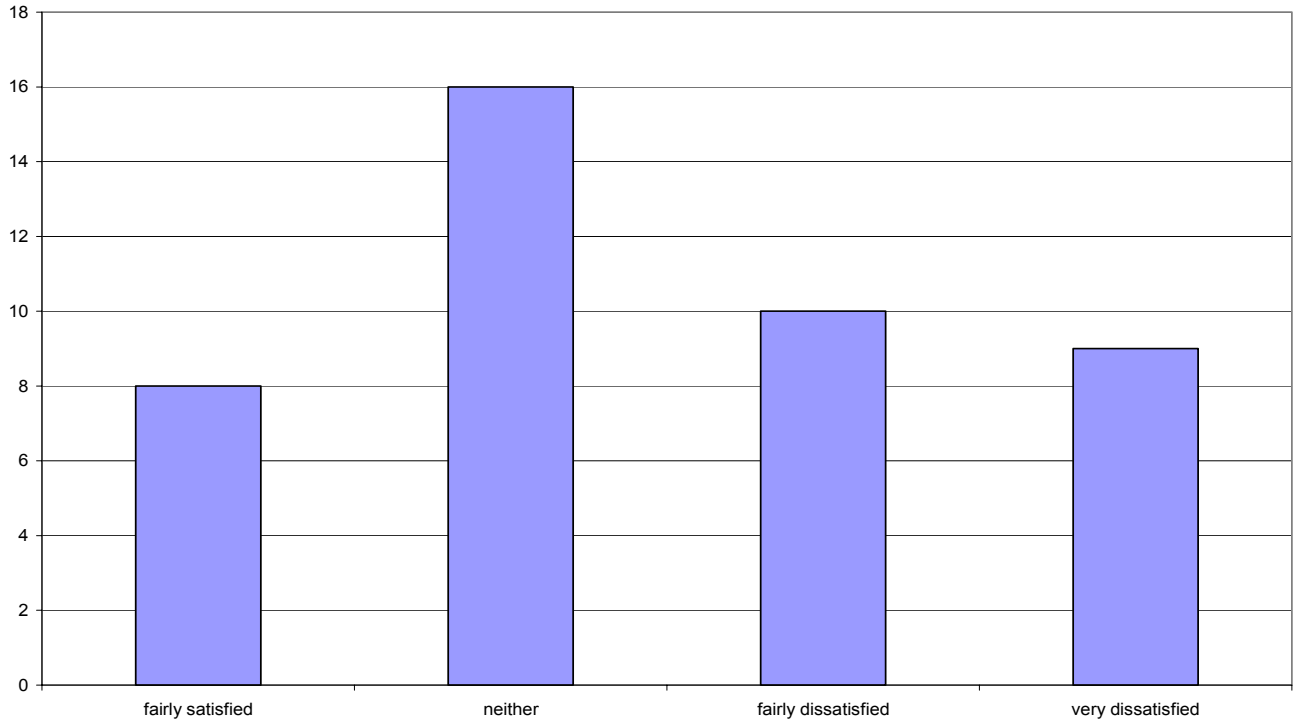
The graph below shows families were generally fairly satisfied with local health services.



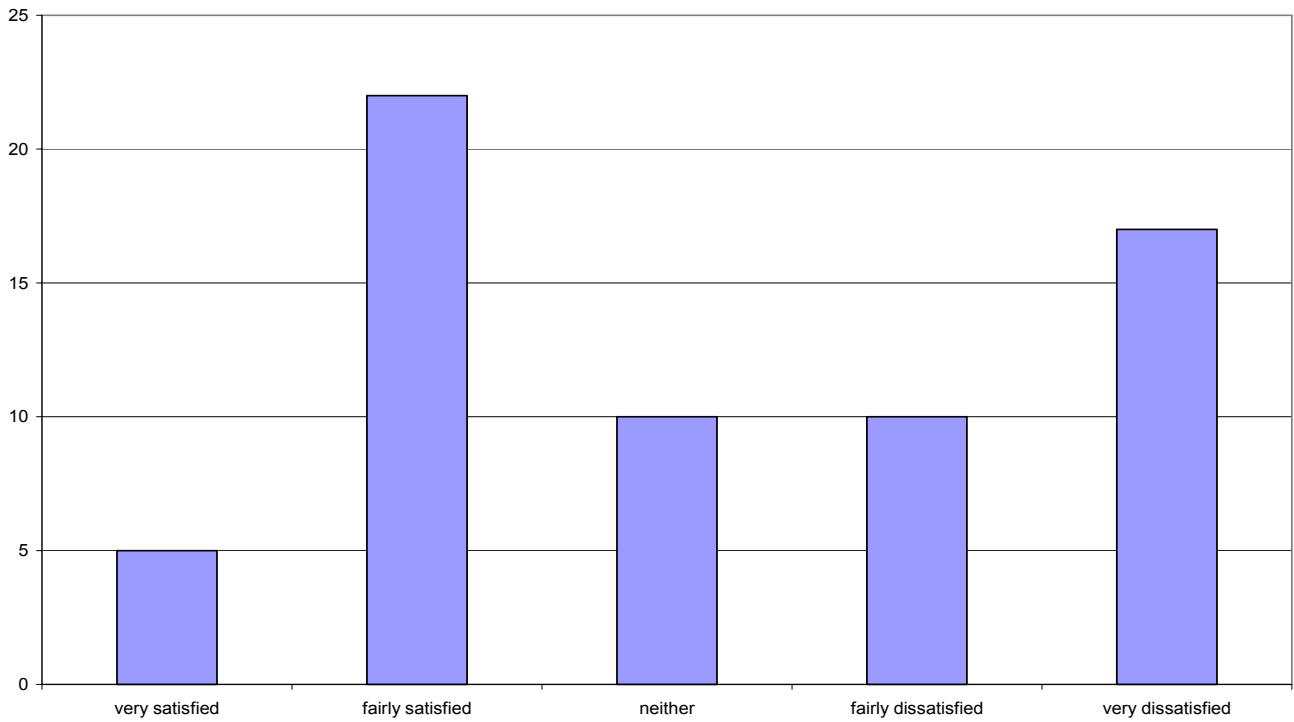
Nearly half of families said they were either very or fairly satisfied with access to training, although 35% of families did not respond.



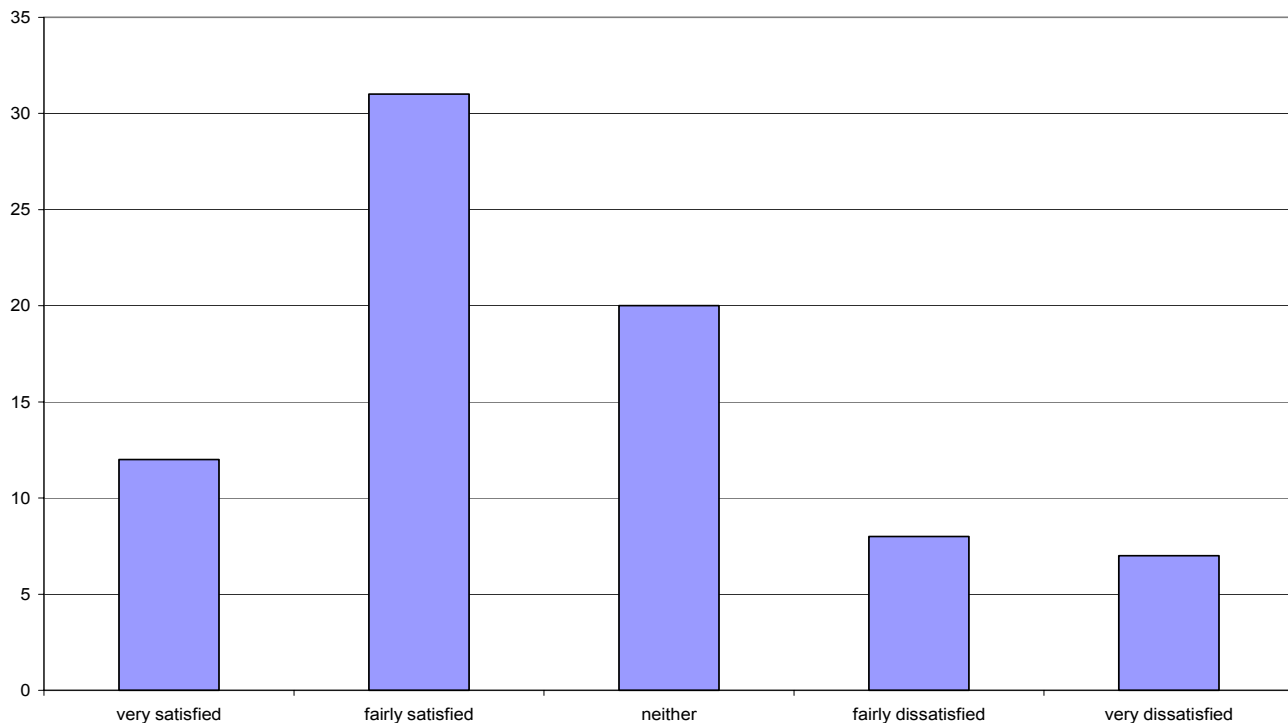
More people were dissatisfied than satisfied with the availability of jobs for local people, although 41% of families did not respond.



27 people said they were satisfied with public transport to where they wanted to go, but an equal number were dissatisfied.

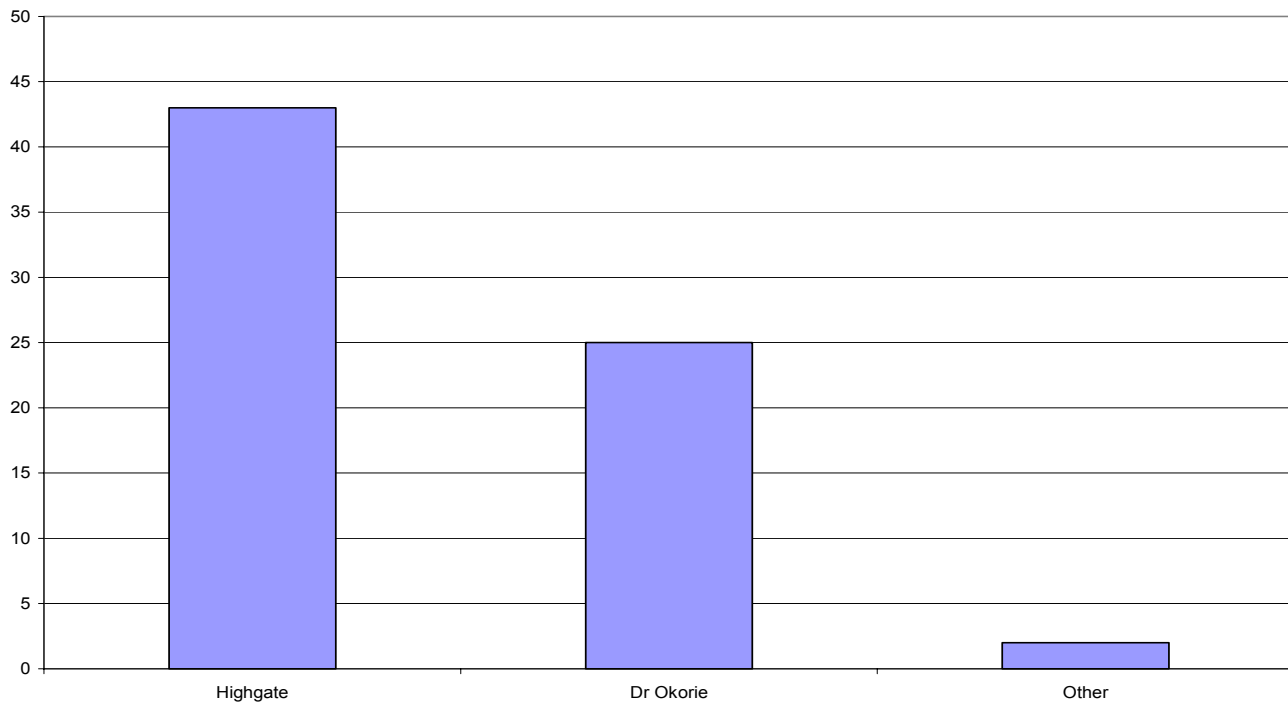


Families were generally satisfied with the quality of local shops.

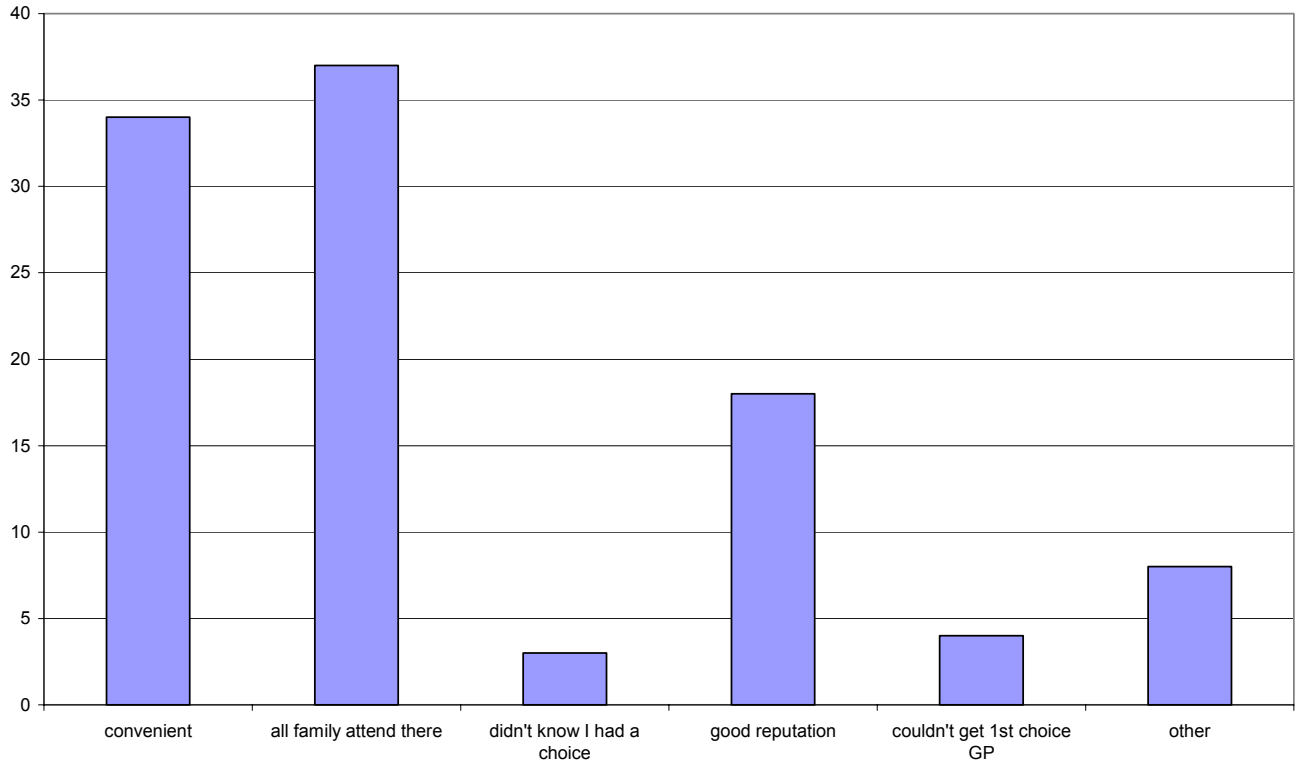


### GP surgeries

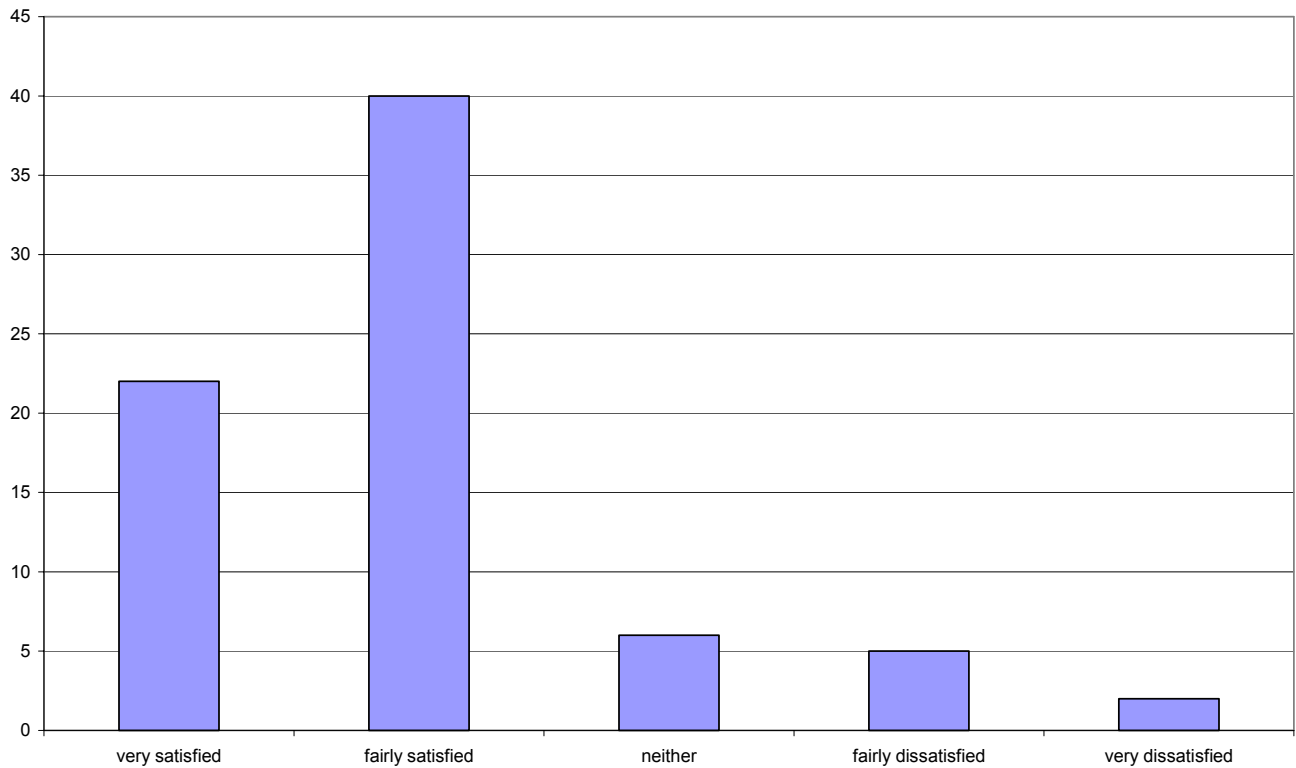
Most families were with Tinsley's Highgate surgery.



Families chose their GP because all their family went there, and because it was convenient.

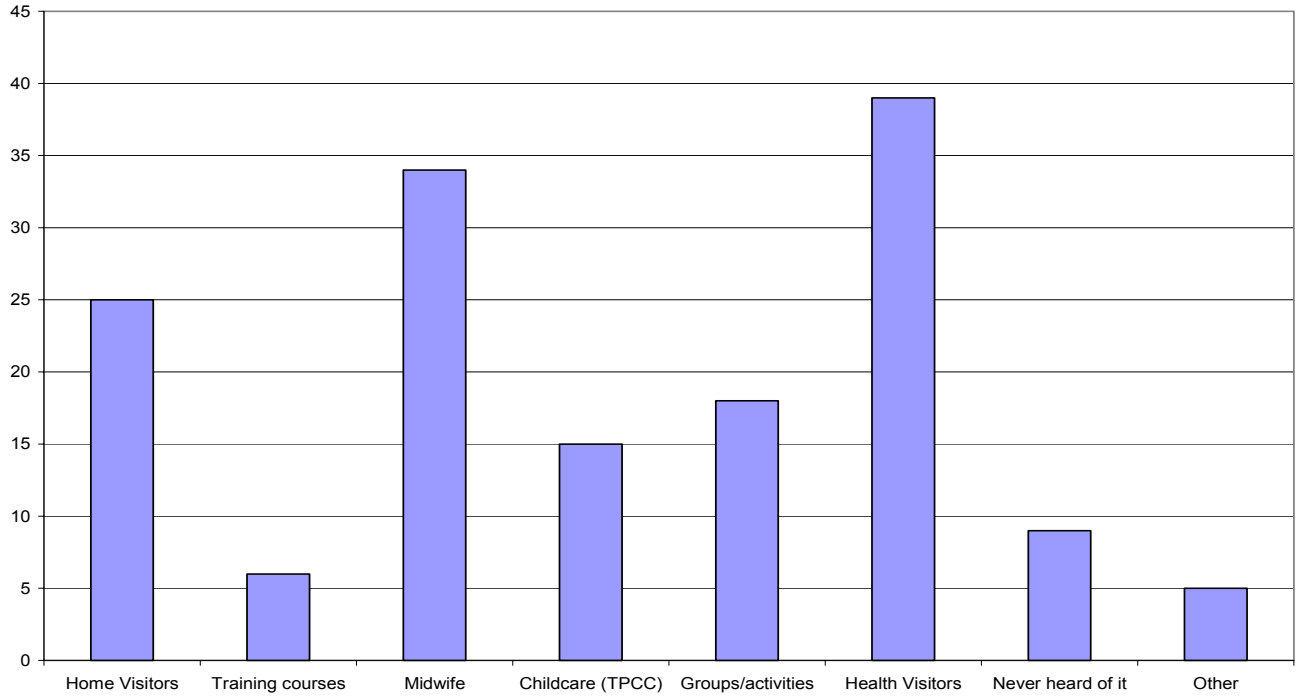


Families were generally satisfied with their GP.

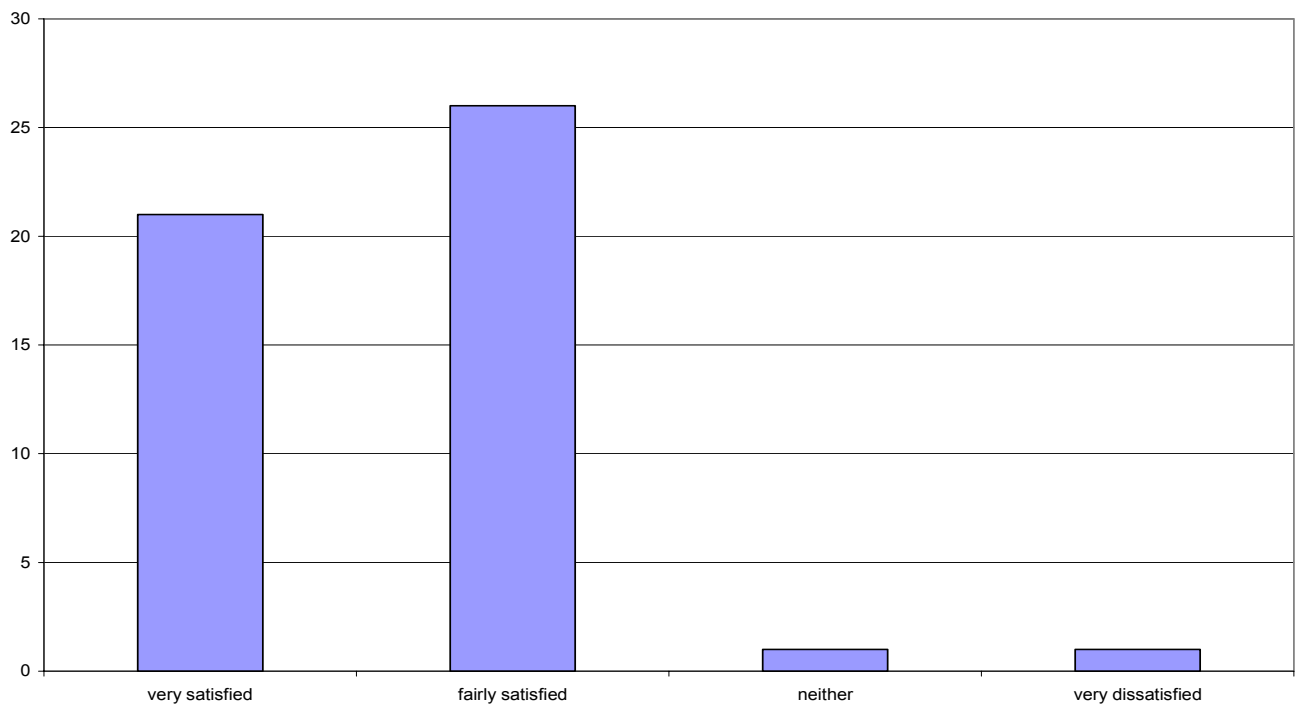


## Use of Tinsley Sure Start services

The main Sure Start services used were the health visitors and midwife, followed by home visitors, groups/activities and childcare. However, 9 people said they had never heard of Sure Start, despite it having been in Tinsley since 2001, and having recently built the new Family Centre in the recreation ground.

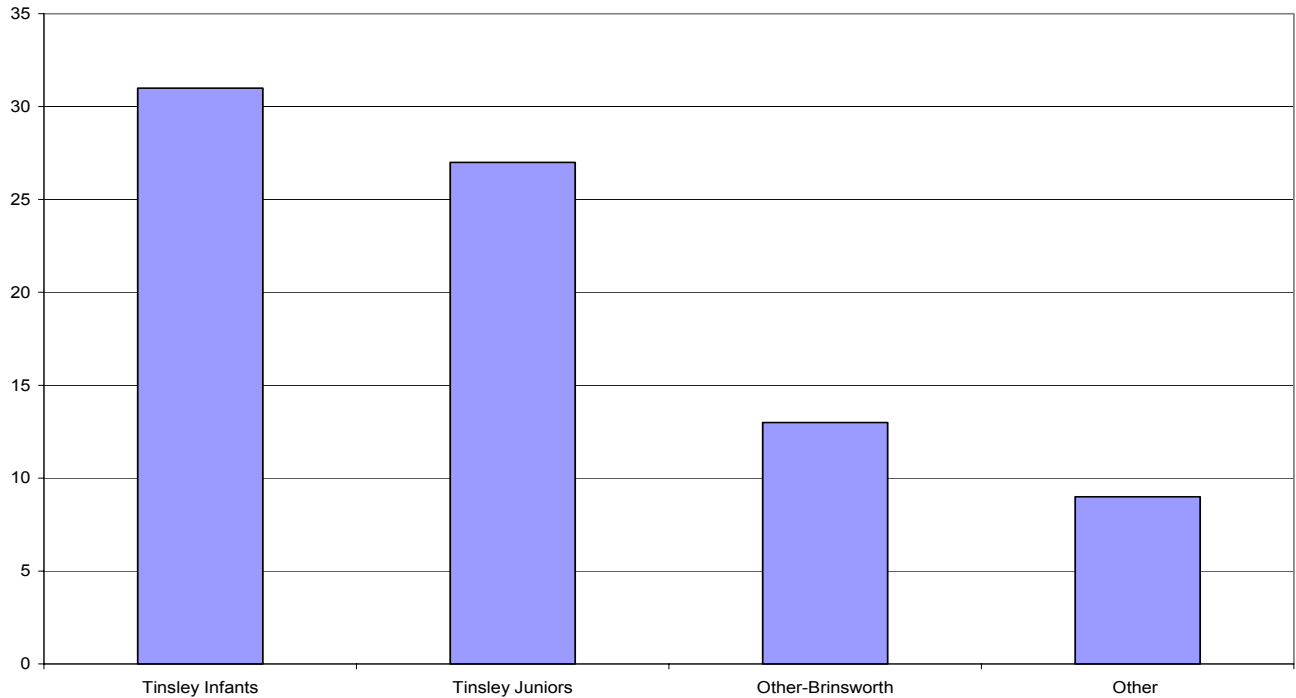


Families who had used Sure Start services were almost unanimous in their satisfaction.

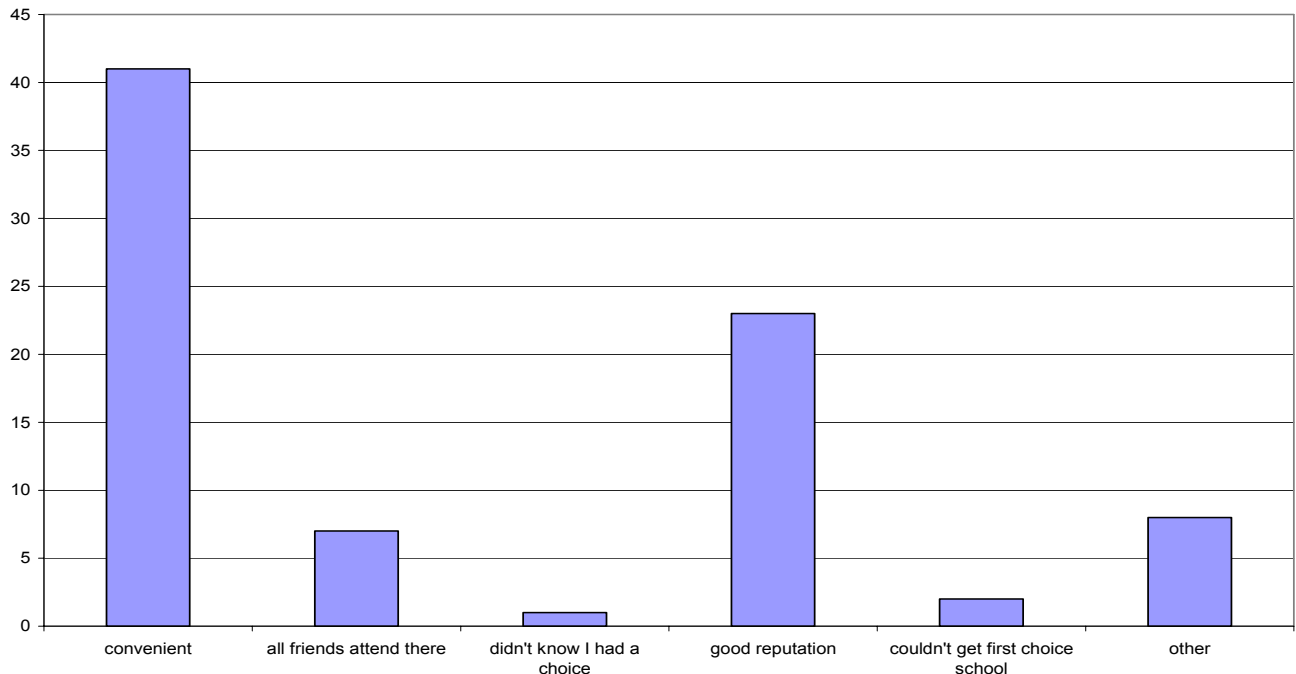


### Families with school-age children

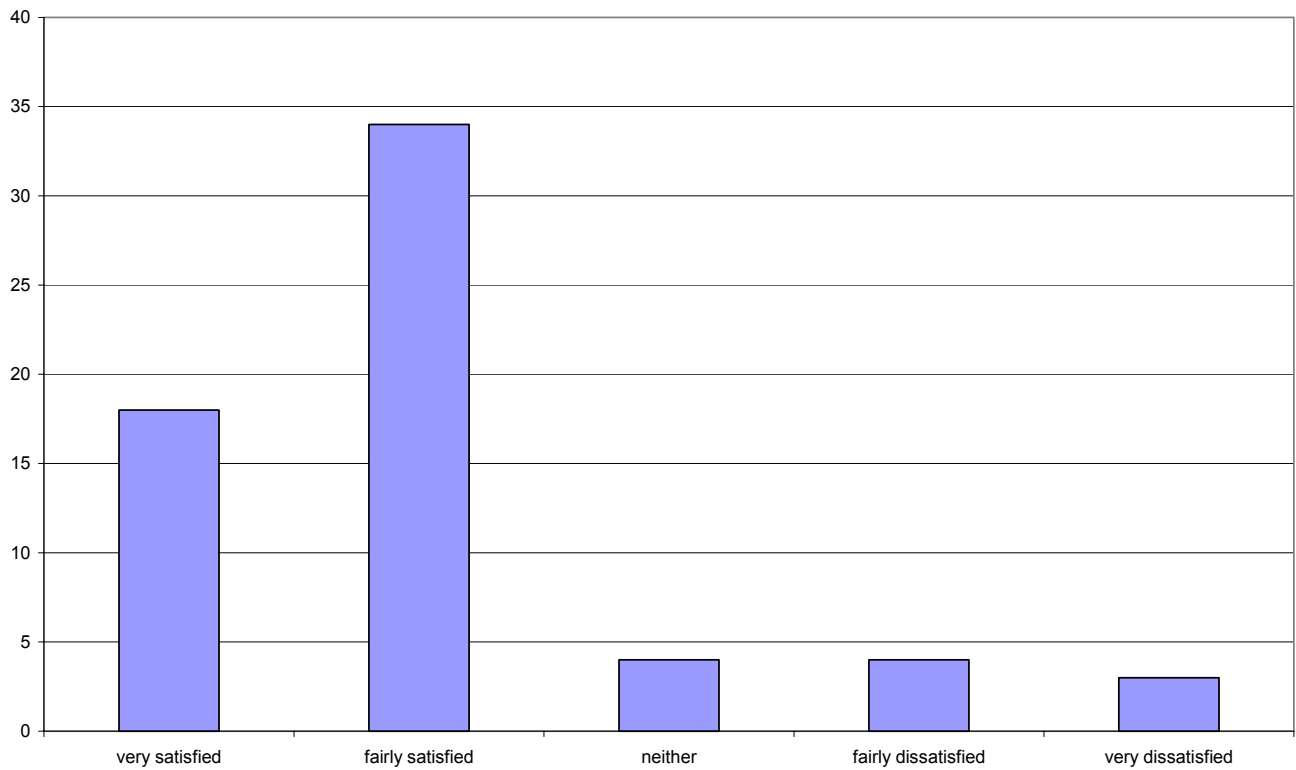
The graph below shows that many families with school-age children use Tinsley schools, but the lack of a local secondary school forces older children to attend either Brinsworth comprehensive, or other secondary schools in Sheffield.



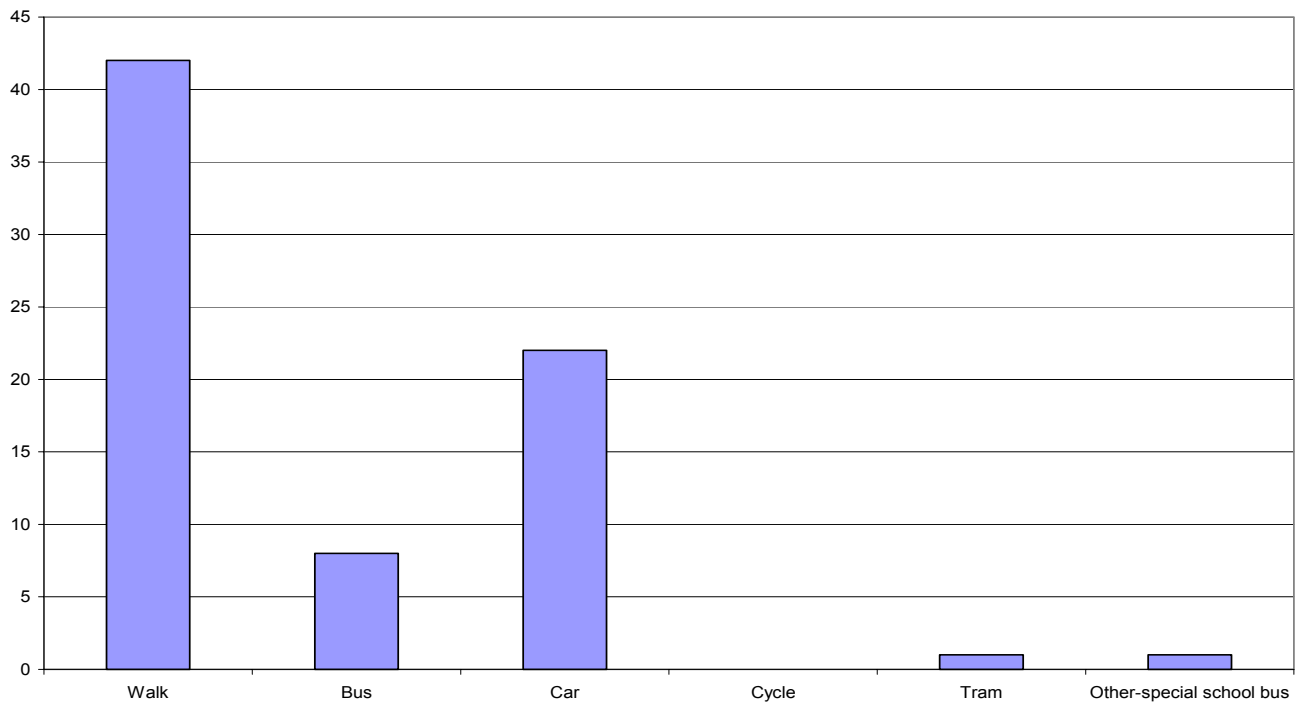
The graph below shows families chose their children's schools for convenience, and because they had a good reputation. Whilst everyone knew they had a choice in theory, 4 of the other reasons given implied a lack of choice in practice (chosen school was full, no local school, only choice offered).



The graph below shows families were generally satisfied with their children's schools.



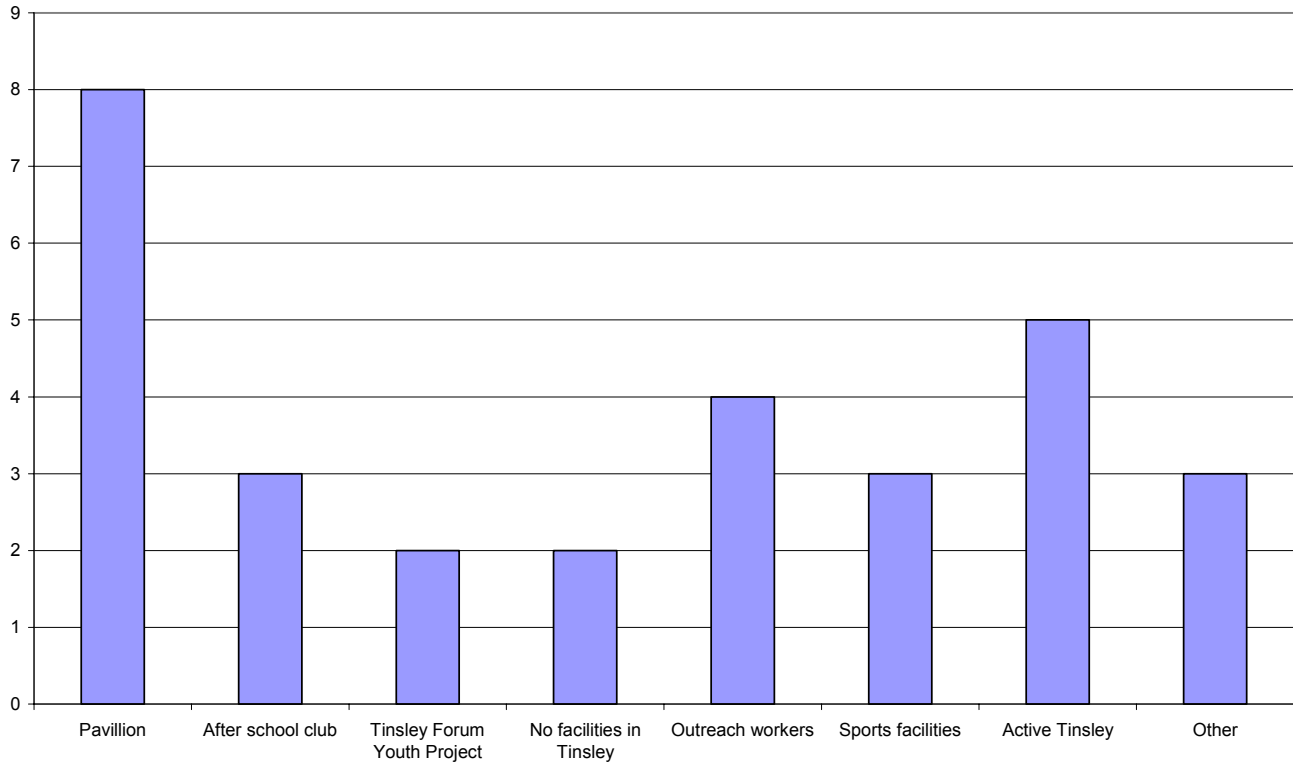
The graph below shows that most children walked to school, but 22 families used the car to take their children to school.





### Facilities for children aged 12 and over

22 families with very young children also had children aged 12 and over. The most used facility (by only 8 families) was the pavilion in the recreation ground, followed by Active Tinsley and Outreach Workers. 2 of the “other” comments said they had never heard of these facilities in Tinsley.



All 22 families made comments about how facilities for young people in Tinsley could be improved, and these are summarised below:

Suggestion	Number of people
More activities	9
Better supervised/maintained	5
Evening/after school sessions	4
Better information/publicity	3
Football	3
Youth club	3
Separate boys/girls activities	2
Karate	2
Team sports	2
School holiday sessions	1
IT class	1
Tai kwando	1
Cricket	1
Parental involvement	1

## **Carers' needs**

A total of 14 people from families with very young children provided unpaid personal help, 9 of them for a family member, and 5 of them for a friend.

People were asked if they had any particular needs as a carer, and 5 people made comments, summarised below:

- No help needed (2 people)
- A job
- Financial help
- Offer of voluntary help, based on previous paid experience.

3 people said their needs as a carer were fully met, 2 said their needs were partially met, and 2 said their needs were not met at all.

3 people gave more information about the groups they used:

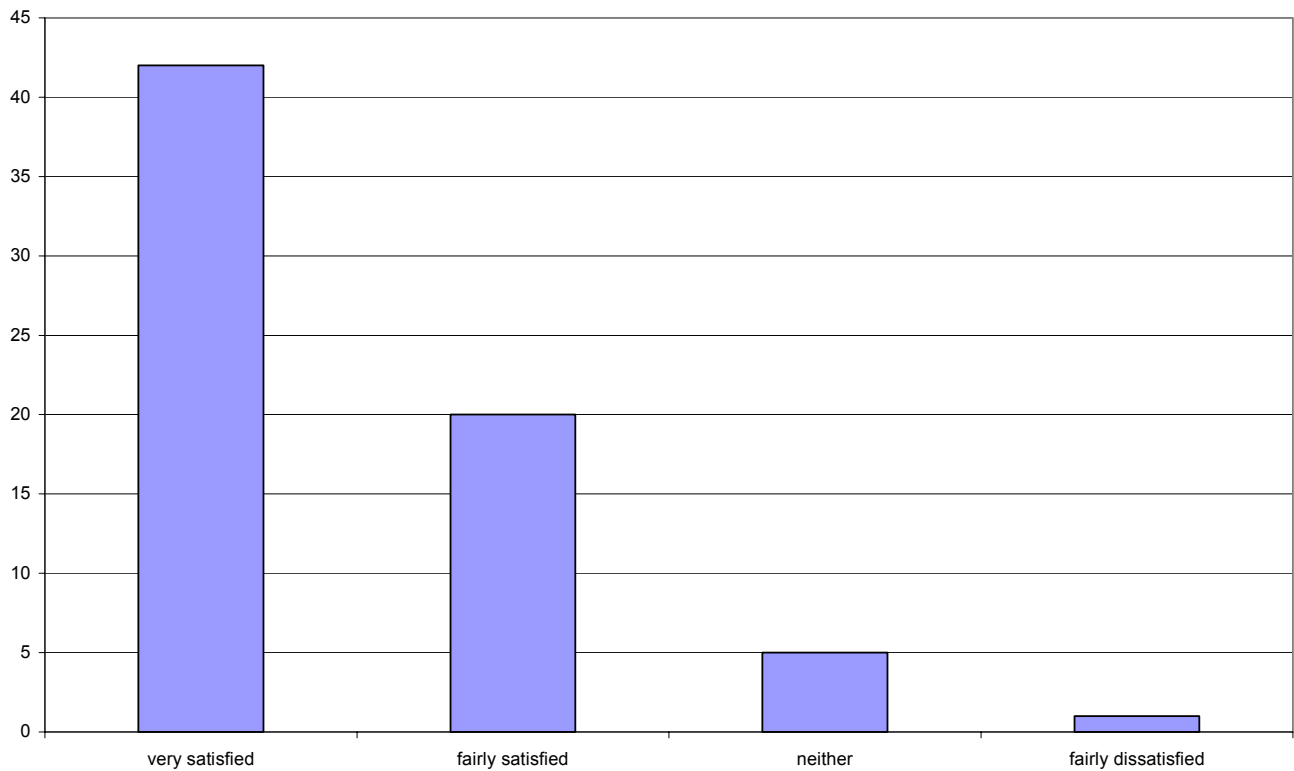
- Tinsley Mosque
- English classes (2 people).

## Tinsley Green Family Centre and recreation ground

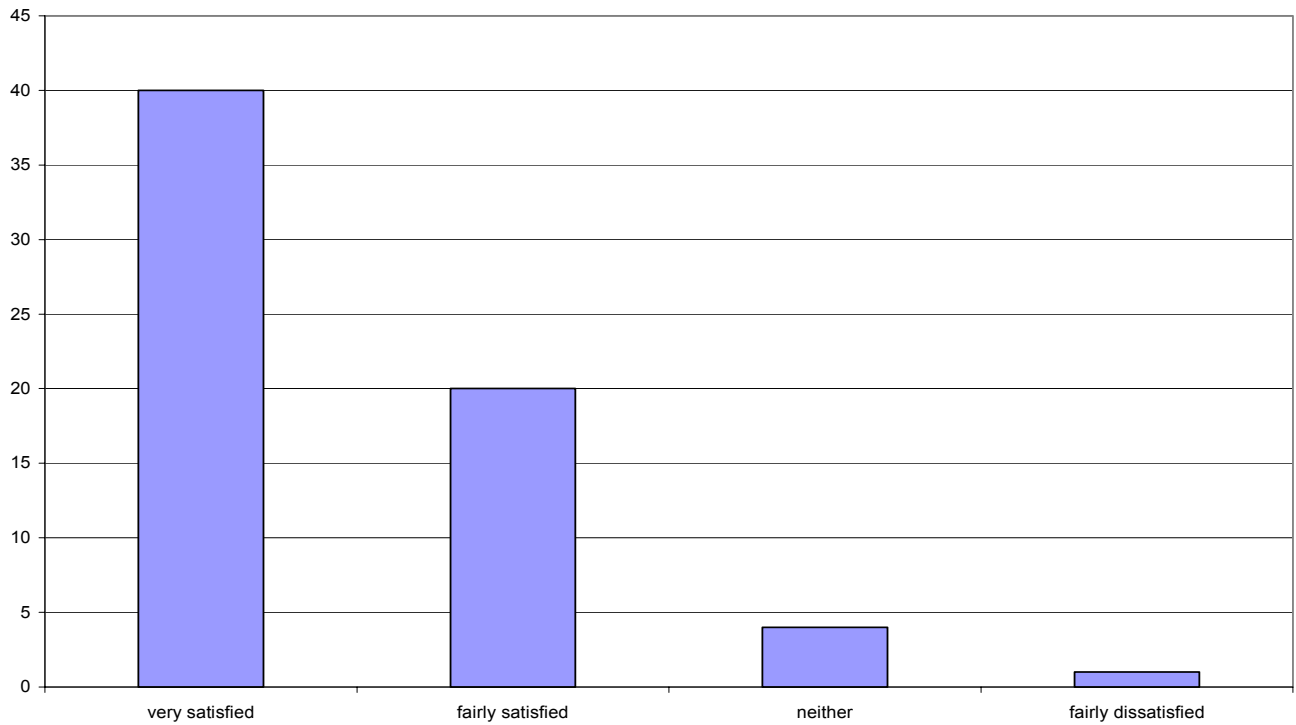
Following the recent regeneration work in Tinsley recreation ground, including the building of the new Tinsley Green Family Centre, people were asked whether they had either visited the recreation ground and new building, or noticed the changes there, and if so, what they thought of them. 53 people from this group said they had visited Tinsley Green, and another 12 had notice changes although had not visited.

The following graphs show what people thought about various aspects of the building and the recreation ground.

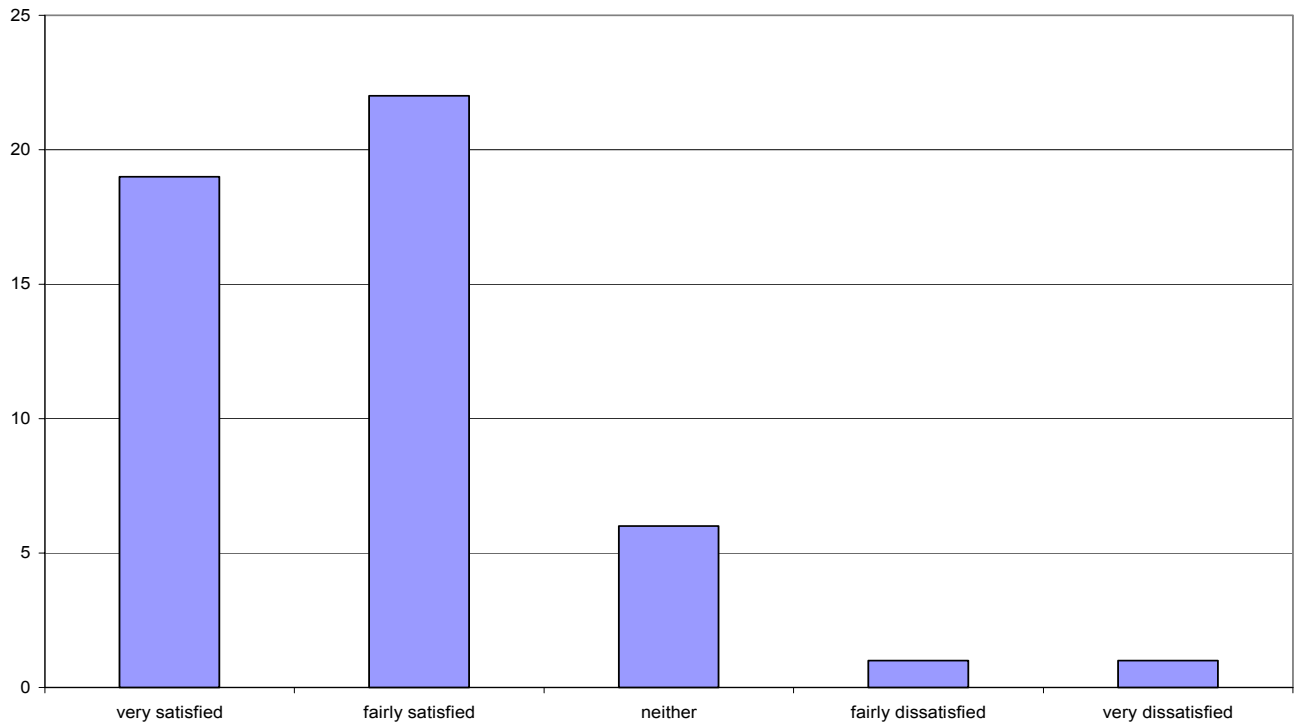
Only 1 person expressed dissatisfaction with the new building, with more than half saying they were very satisfied.



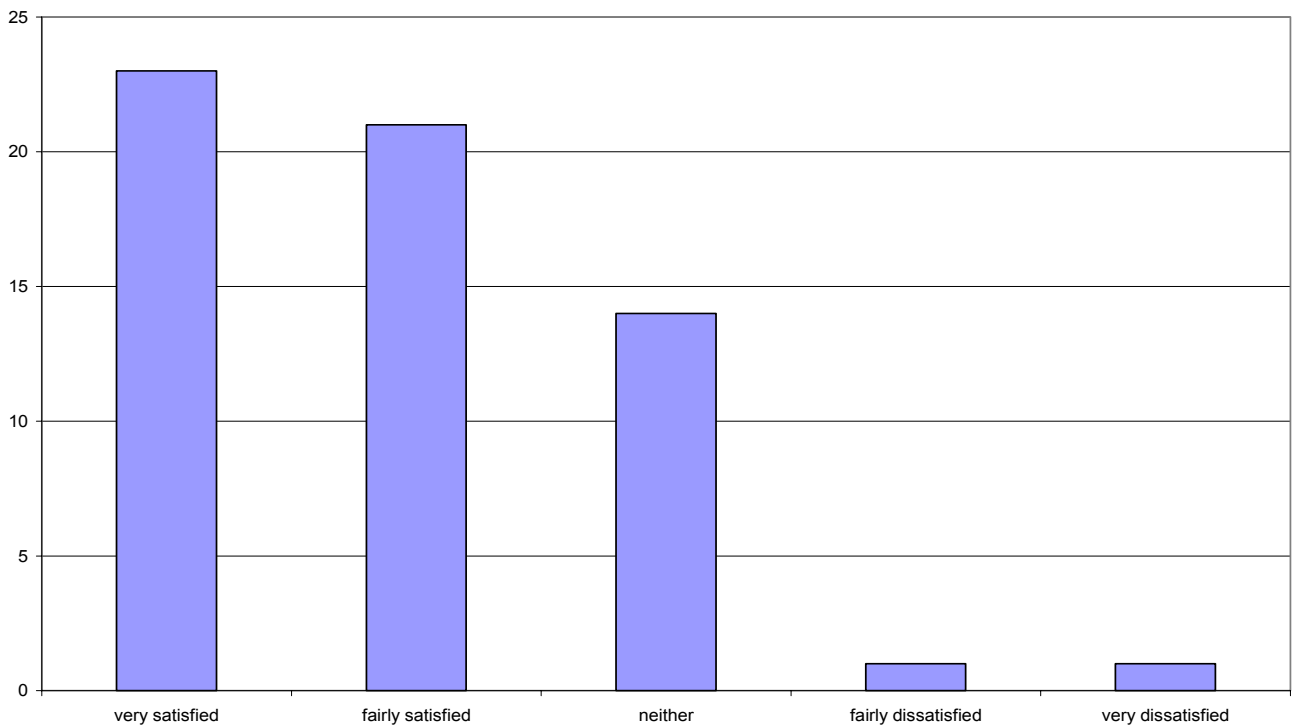
Only 1 person expressed dissatisfaction with the new children's play facilities.



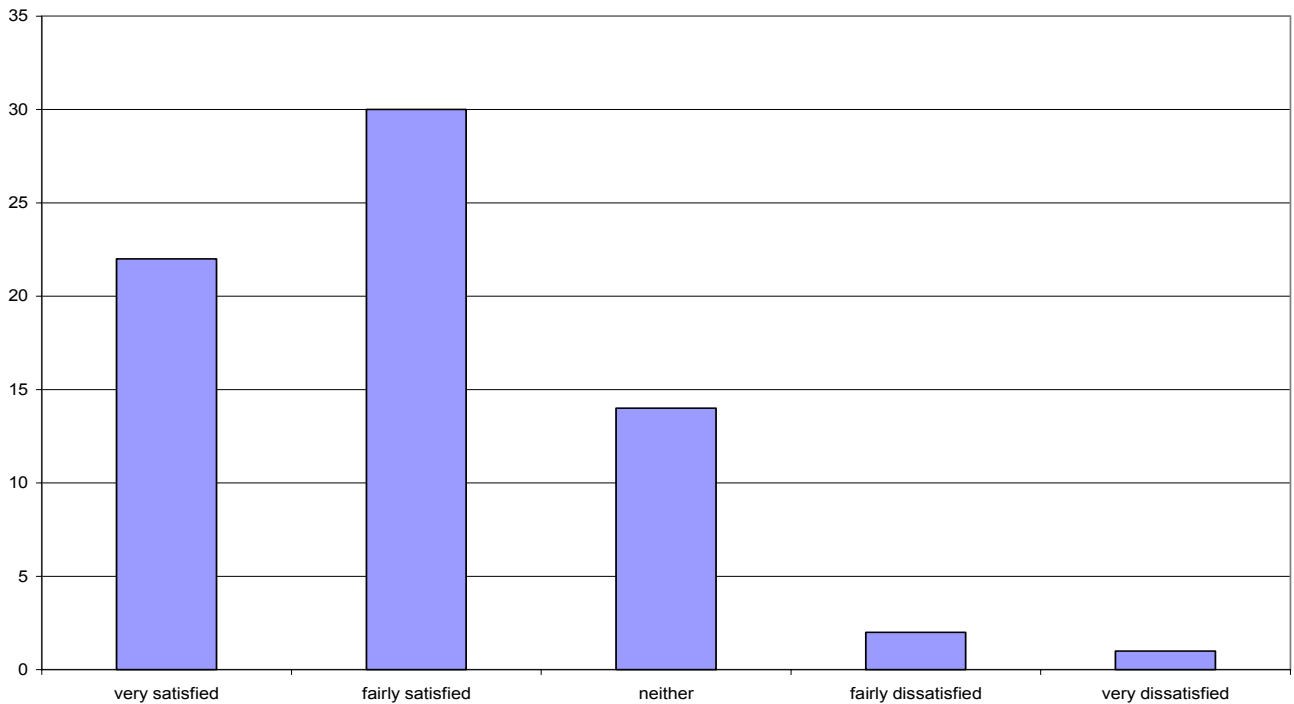
Only 2 people from this group were dissatisfied with the new sports facilities and activities.



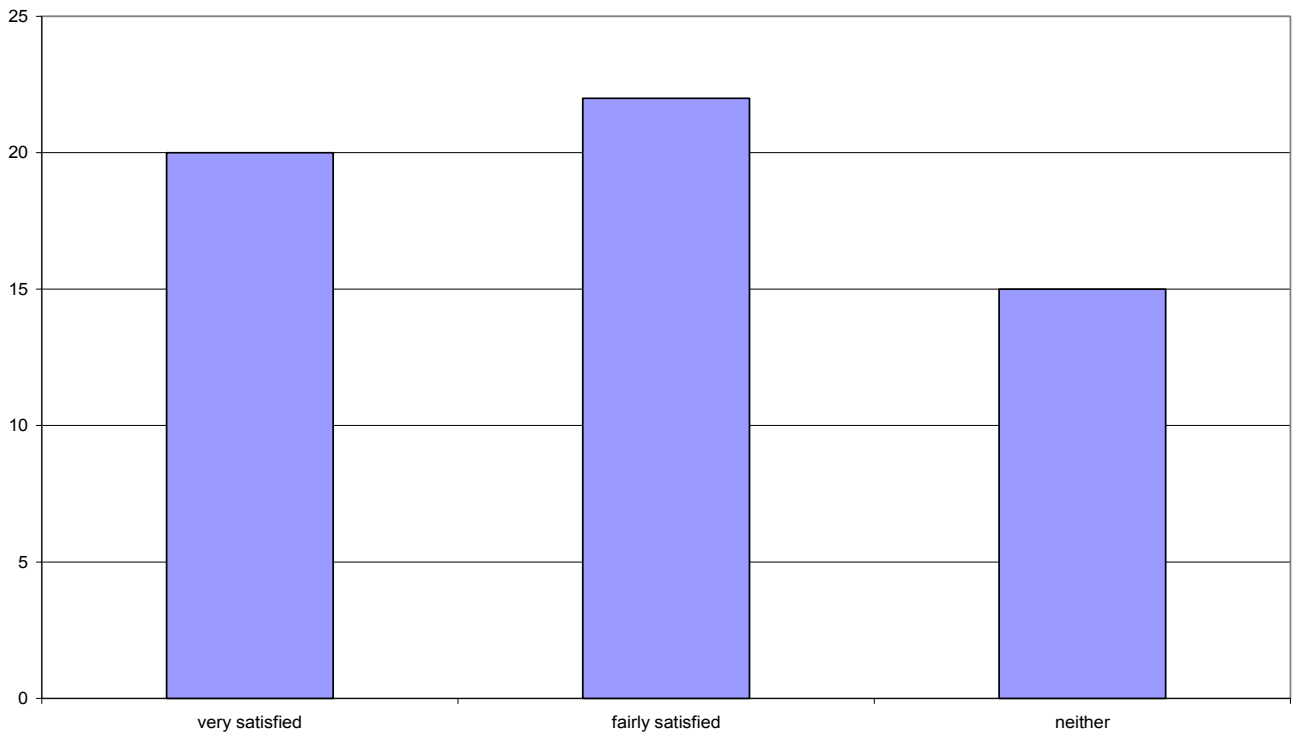
Only 2 people from this group were dissatisfied with the landscaping in the recreation ground.



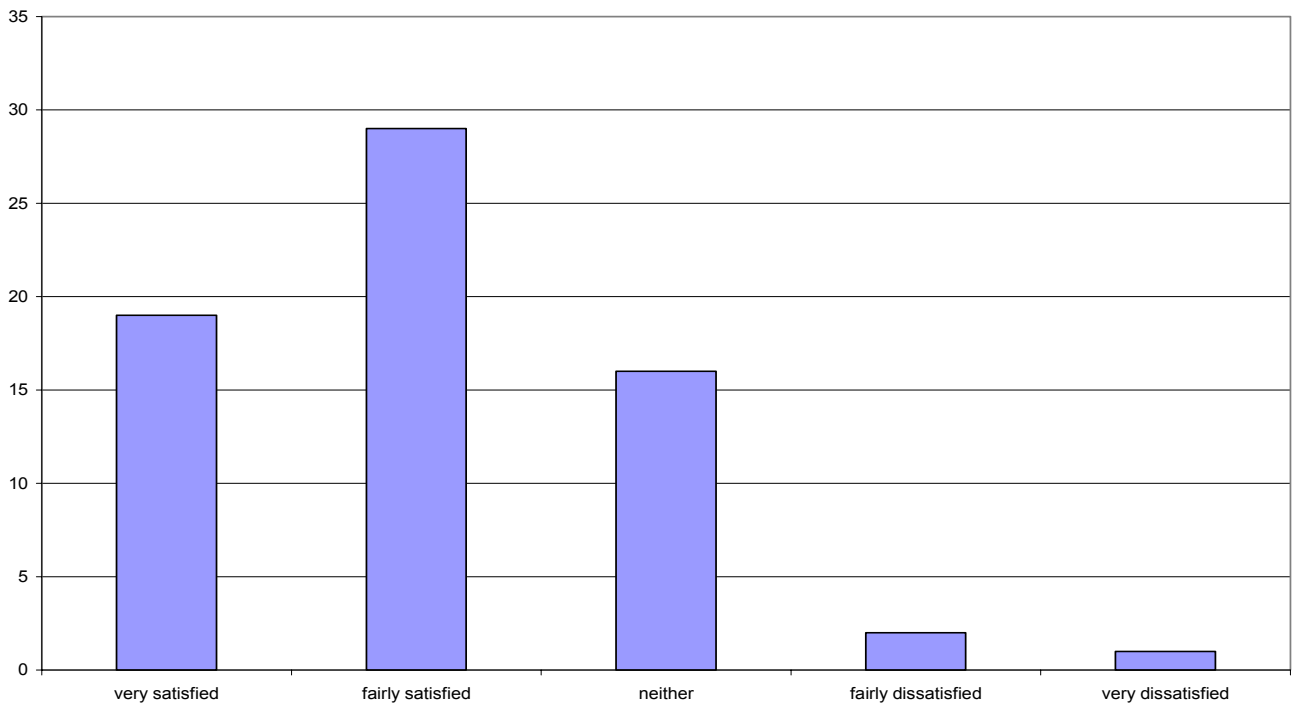
Despite much of the planting being incomplete, or too recent to have been seen at its best, only 3 people expressed dissatisfaction with it.



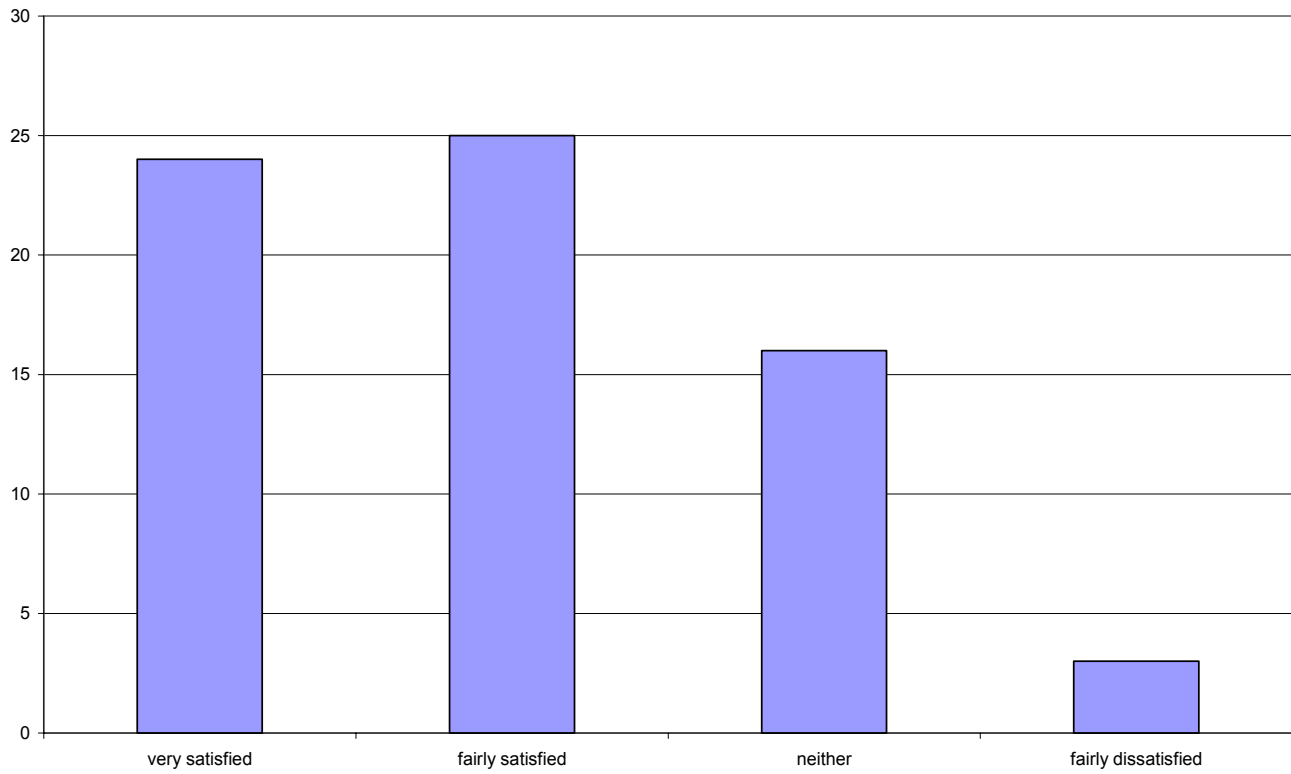
People from this group seemed generally happy with the new paths that had been put in the recreation ground, and no-one expressed dissatisfaction.



People from this group seemed to be satisfied with the new park furniture, with only 3 people saying they were dissatisfied.



People from this group expressed satisfaction with the new fencing, entrances and boundaries to the recreation ground, with only 3 saying they were dissatisfied.



### Road traffic problems

The tables below show that air pollution and speed of traffic are the main road traffic problems for people from this group.

<b>32a. Volume of traffic</b>	Total	% of total (78) people in group
Big problem	38	49%
Slight problem	22	28%
Total	60	

<b>32b. Speed of traffic</b>	Total	% of total (78) people in group
Big problem	49	63%
Slight problem	15	19%
Total	64	

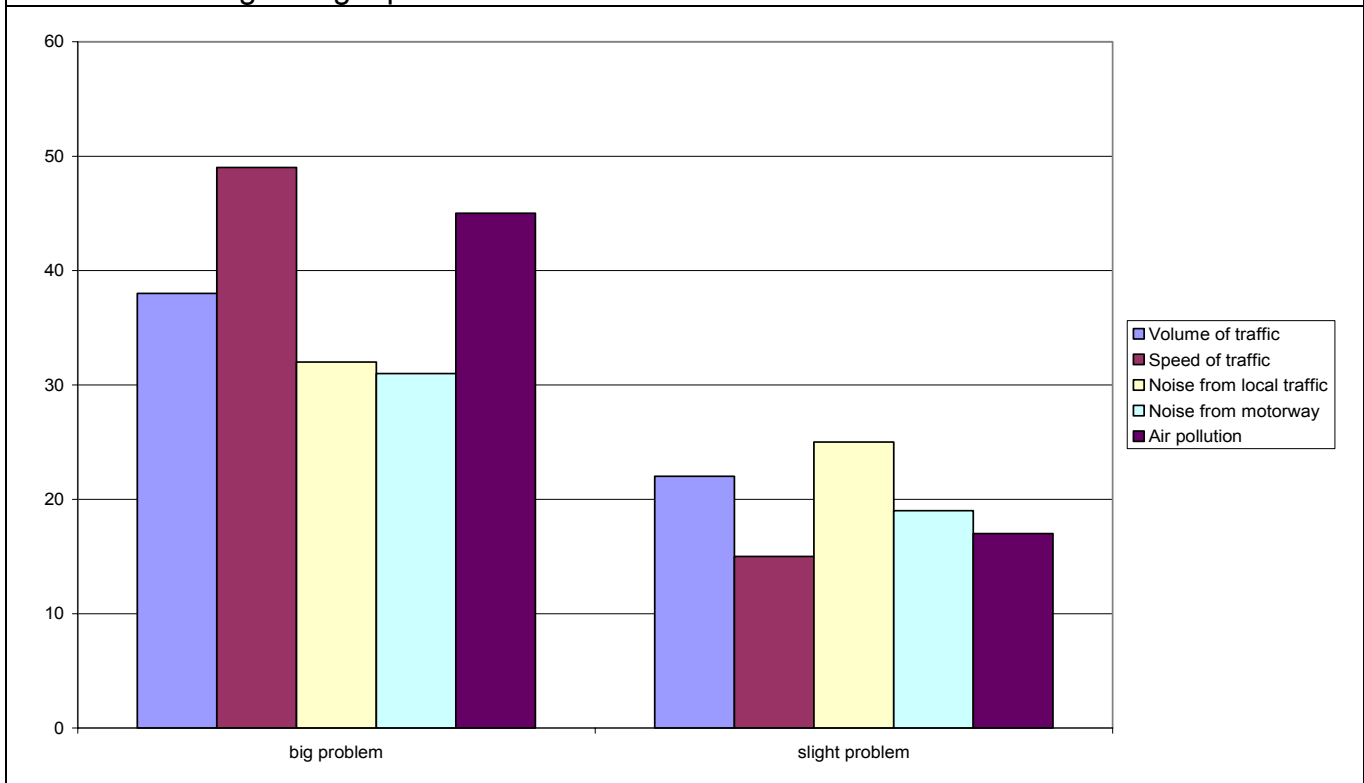
<b>32c. Noise from local traffic</b>	Total	% of total (78) people in group
Big problem	32	41%
Slight problem	25	32%
Total	57	

<b>32d. Noise from motorway</b>	Total	% of total (78) people in group
Big problem	31	40%

Slight problem	19	24%
Total	50	

<b>32e. Air pollution</b>	Total	% of total (78) people in group
Big problem	45	58%
Slight problem	17	22%
Total	62	

The graph below summarises responses from people in this group who said aspects of traffic were either a big or slight problem.



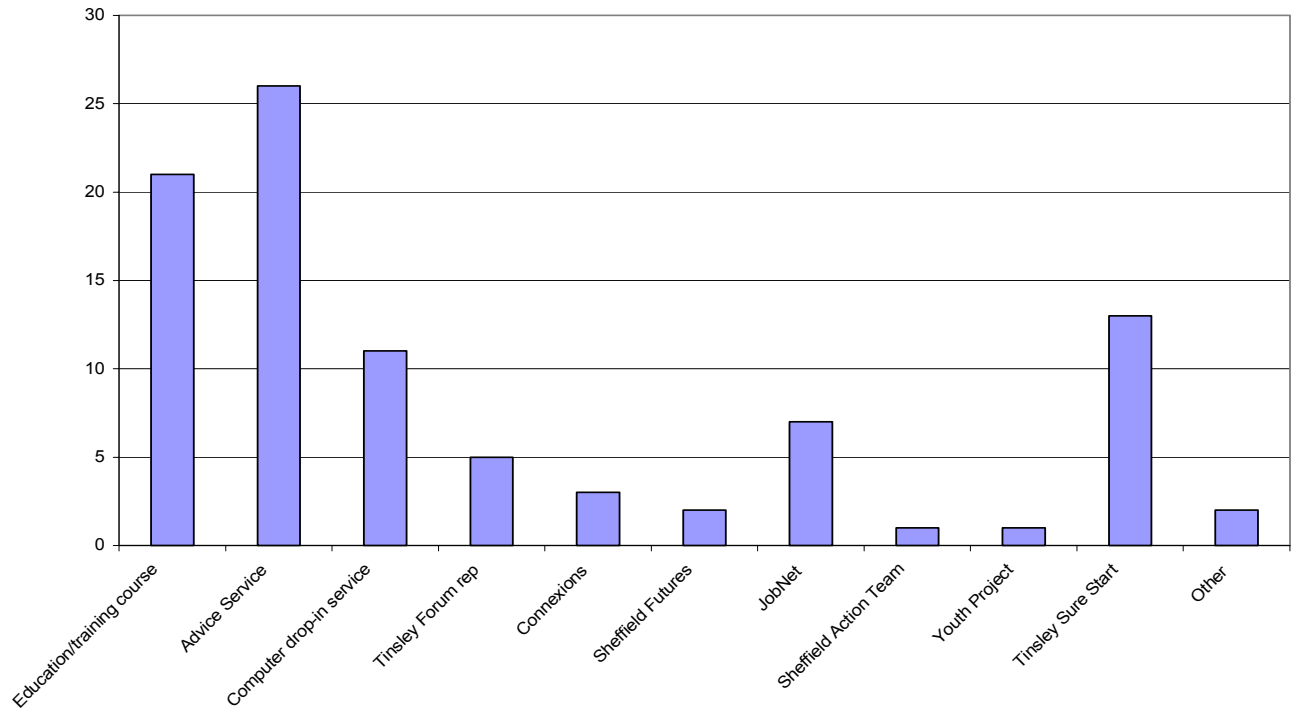
People were asked to explain how traffic problems in Tinsley affected their lives, and 53 people from this group gave detailed comments. These are summarised below, sorted in descending order of the number of people who commented.

Affect	People's comments
Speed	19
Pollution and health	17
Safety of children and older people	12
Noise and sleep disturbance	9
Congestion (making people late for work, school, etc.)	8
Asthma and other allergies	5
Youth nuisance (mini motorbikes, loud music, racing)	4
Parking problems	4
Meadowhall traffic problems	3
Speed bumps (inconvenient, ineffective)	1
Driving too slowly	1

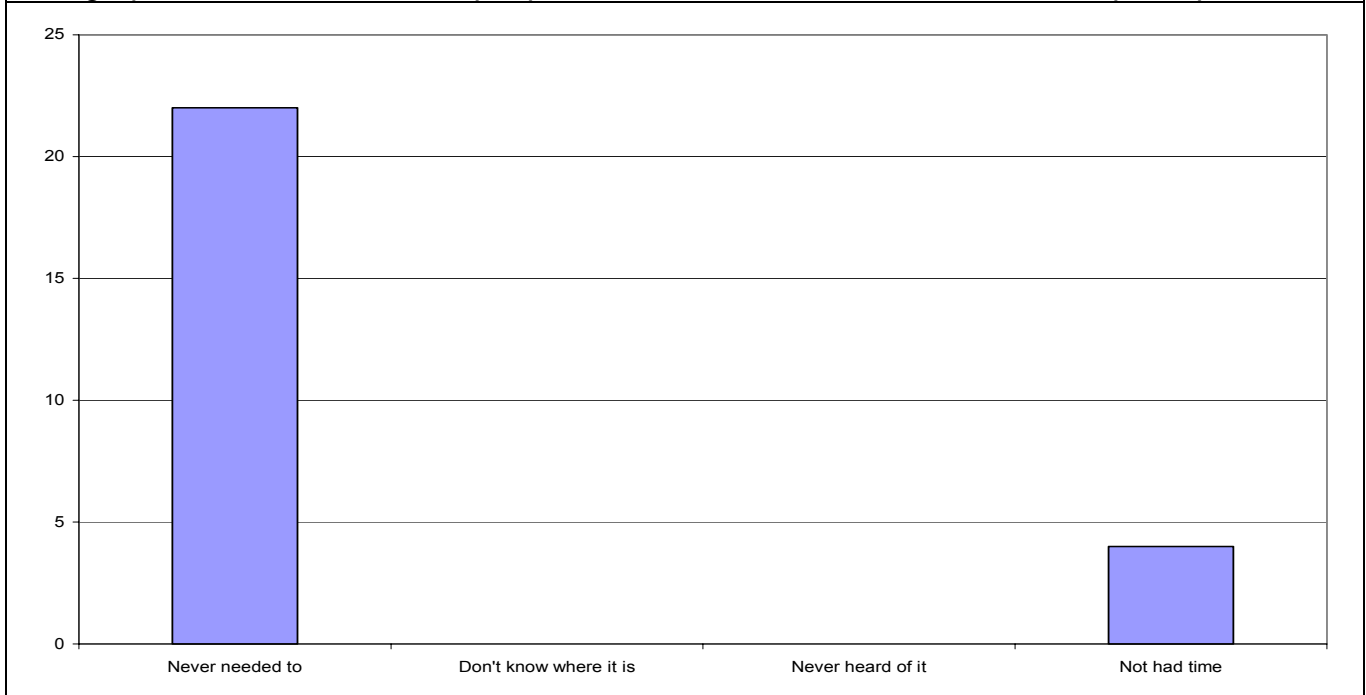


## Tinsley One Stop Shop

The graph below shows how people from this group used the One Stop Shop, mainly for the Advice Service, for education and training, and Tinsley Sure Start.



The graph below shows that 22 people had never needed to use the One Stop Shop.



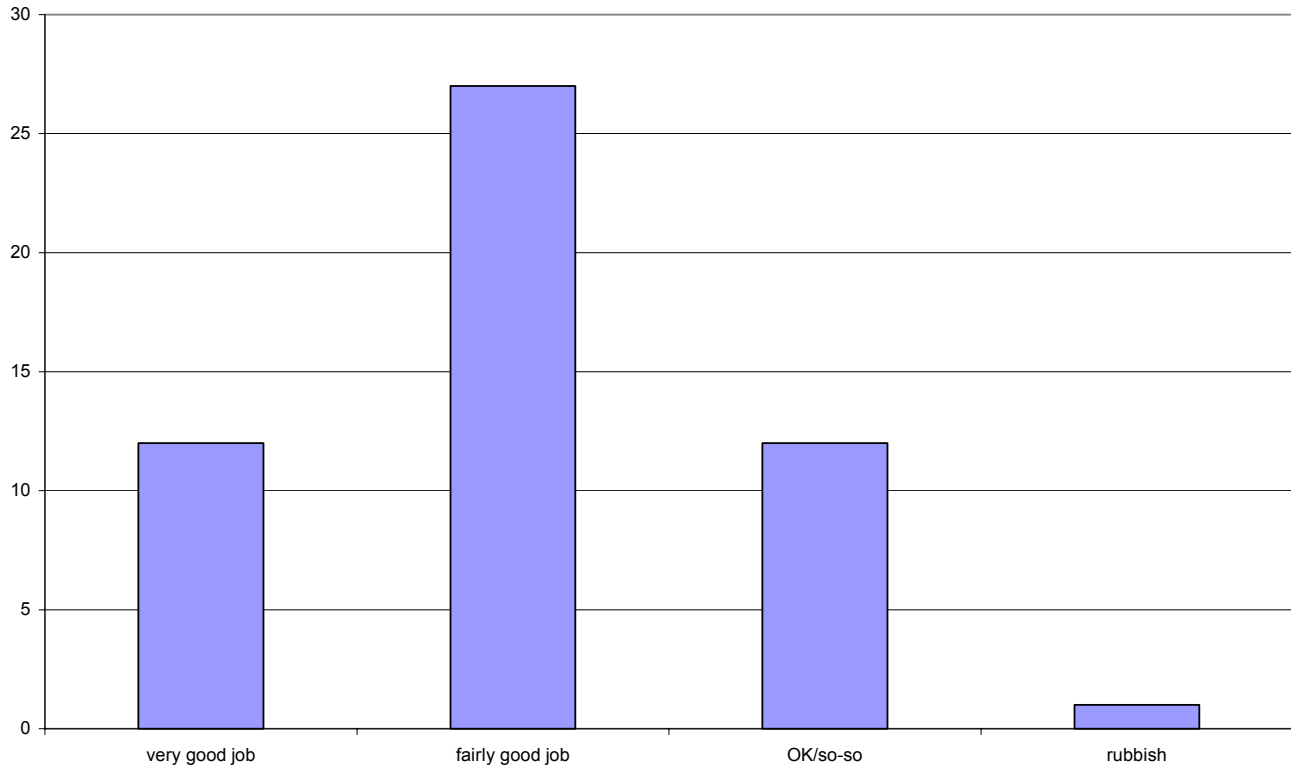
The people who had used the One Stop Shop were asked how they had benefited. 33 people from this group made comments, and these are summarised below.

Service or comment	Positive Comments	Negative Comments
Training and computers/IT	8	
Information, leaflets	5	
Advice Service	14	1
General comments	7	2
Employment/jobs	1	1
English classes	2	1

### Tinsley Forum

11 people from this group said they had been to a Tinsley Forum meeting at some time, and 2 had asked Tinsley Forum to sort out a local issue or problem.

People from this group felt Tinsley Forum were doing a good job, as shown by the graph below.



### Tinsley Tribune newsletter

Copies of the Tinsley Tribune normally appear several times a year, and are delivered to every house in Tinsley. We asked a few questions to find out how useful people found this newsletter. 58 people from this group said they received the Tinsley Tribune, and 55 said they read it; 18 said they found it very useful and 33 found it fairly useful.

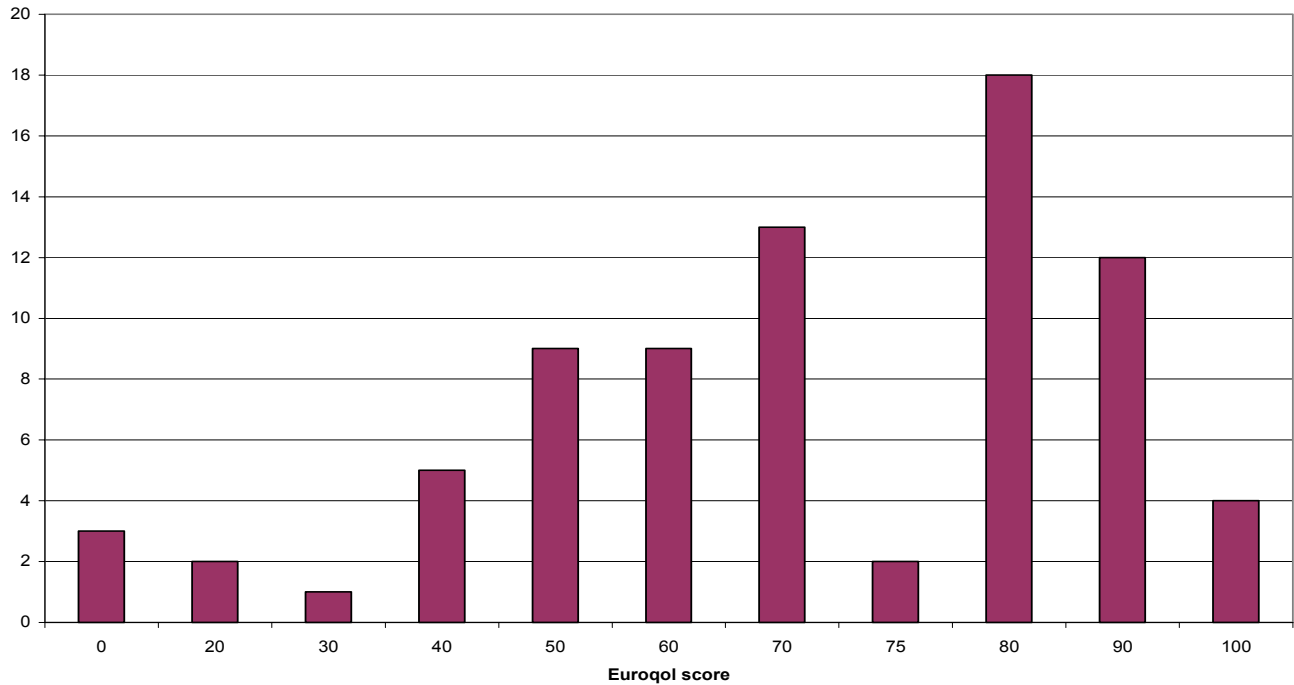
## What would make Tinsley a better place to live?

47 people from this group responded with comments on what they thought would make Tinsley a better place to live. The table below summarises these responses into general categories, sorted in descending order of the number of people who made the suggestion.

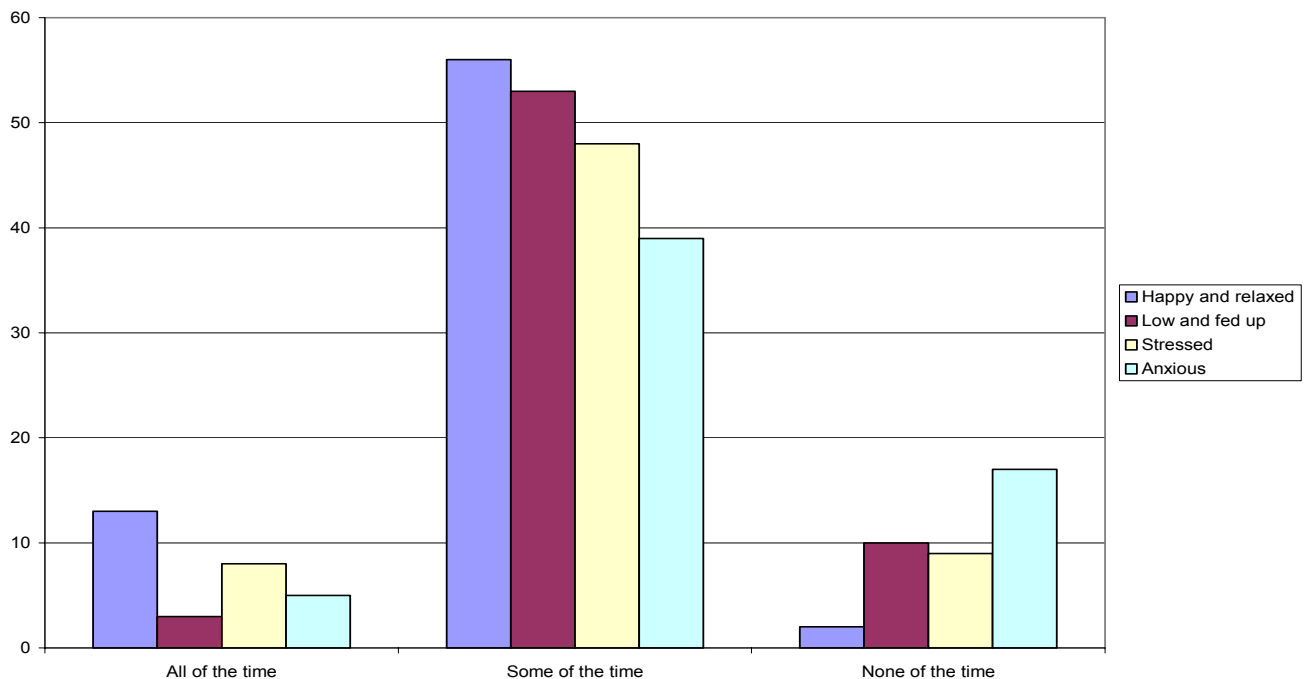
<b>Response</b>	<b>Total</b>
Improve street cleaning, reduce litter	10
More adult classes/facilities eg: <ul style="list-style-type: none"> <li>• Social venue/pub</li> <li>• Trips</li> <li>• More central location for post office</li> <li>• More refreshment places</li> <li>• Social activities for Asian women</li> </ul>	6
Better/more visible policing/reduce crime	5
Better/more variety of shops (food, clothes, supermarket, etc)	5
Reduce pollution	5
Improved housing	5
More children's activities and facilities	5
Public transport – more frequent/reliable bus service	4
Less traffic	4
Safer roads	4
More facilities for youths	3
Tackle problem of youth fights/gangs	3
Reduce speeding/joyriding	3
Improve appearance of houses and gardens/more pride in surroundings	3
Secondary school in Tinsley/better transport to secondary schools	3
Improved GP surgeries	3
Improved local schools	2
More respect between cultures and generations	2
More creche facilities	2
More (local) jobs	2
Less noise from traffic	2
Free double glazing	2
More community events to bring community together	1
Reduce noise from fireworks	1
Less drugs	1
Improve street lighting	1
Reduce noise from factories	1
Pub needed	1
Cheaper rent	1
More after school facilities	1
Less racism	1
Less police	1
Less vandalism	1
Clean up subways	1

## Health

People from this group generally scored their health at 50 and over, although 11 people scored themselves at 40 or less, suggesting they felt in poor health.



People were asked about 4 aspects of mental health, and the chart below shows how the people from this group responded to these questions.



## Access

The table below shows which services people from this group found most difficult to access:

Hospital	32
GP	6
Social events	17
Shopping	15
Other (2 of these concerned education – English classes and school, and another 2 said they had to use a car in order to access services)	4

The table below show how people tended to get around:

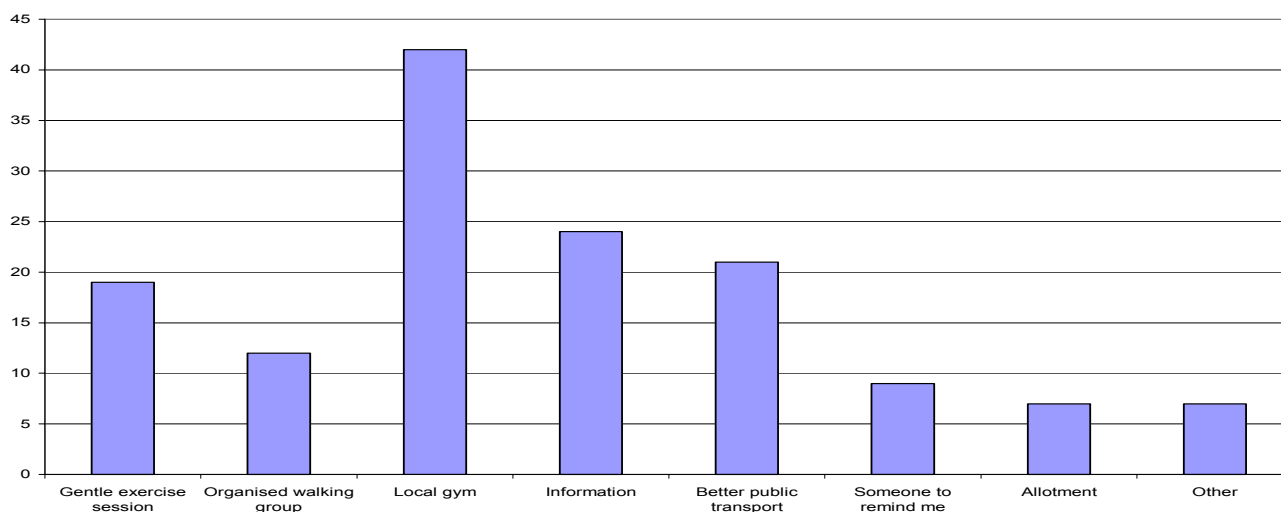
No, I own and drive car	28
Have access to car/driver	27
Public transport user	12
Unable to use public transport	1
2 people mentioned the lack of child/pram-friendly buses, and another said that buses were unreliable	

The following table shows what encourage drivers to use their car less, most of them concern public transport:

Better/more reliable/more frequent/more accessible public transport	13
Cheaper public transport	1
Necessary for work	1
Prefer to walk	1

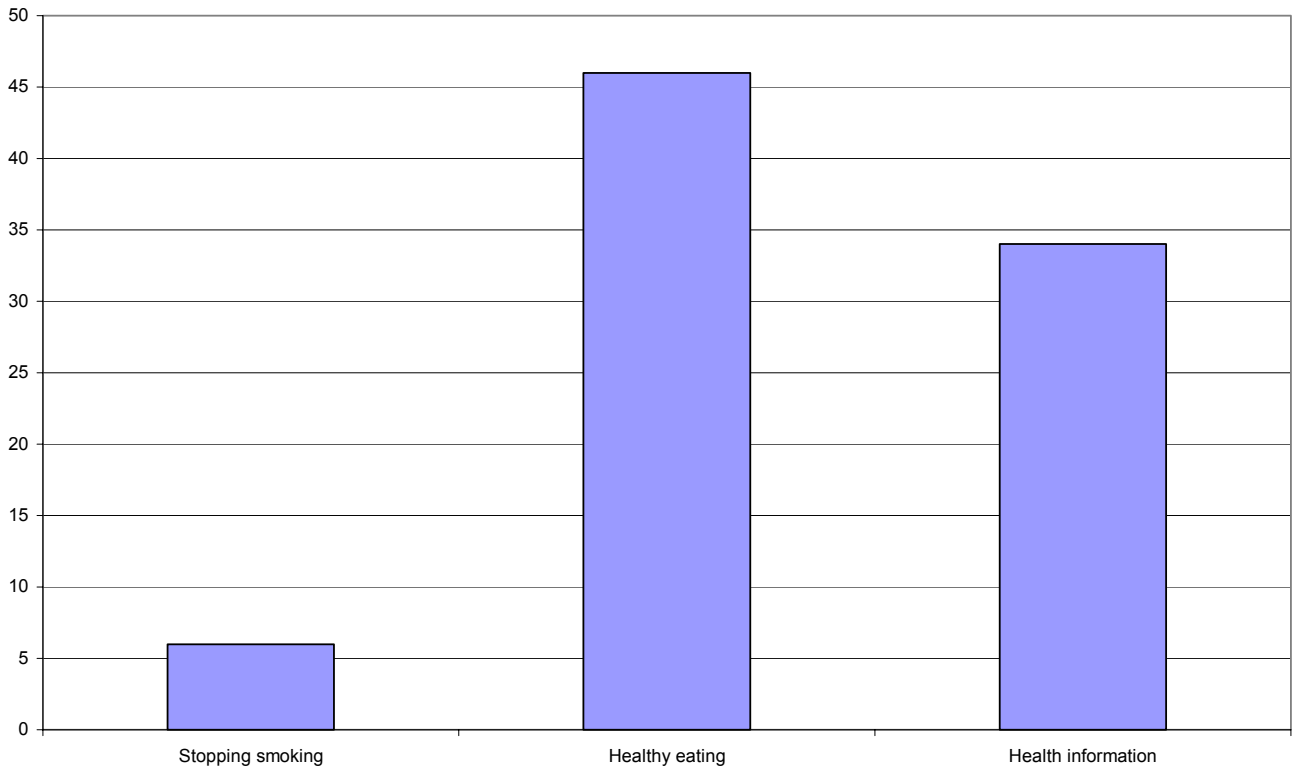
## Activity and health

People were asked what would help them become more active. For this group, a local gym, better information, better public transport and gentle exercise sessions were the main things that would help.



The “other” comments included a bigger house, creche, a job, and a women-only gym.

The graph below shows that this group felt healthy eating and health information would be most beneficial for improving their health, with a few people indicating stopping smoking would help them.



16 households (21% of this group) reported someone with an LLTI in their household. 32 people (41% of respondents) said that someone in their household was in receipt of benefits.

The table below shows how many people from this group wanted to be kept informed about various local issues:

	Total
Tinsley Forum meetings	18
Tinsley Green activities	29
Courses at TOSS	28
Information on local jobs	25
Focus groups about local issues	21
Older peoples needs	9
Young peoples needs	25
Families and young childrens needs	33