



# Tinsley Tribune

newsletter of Tinsley Forum

January 2010

Our aim is to improve the quality of life for all the people of Tinsley

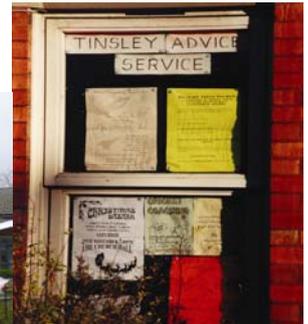
## Funding Crisis Hits Tinsley

Tinsley Forum has been operational since 1984, is now a company limited by guarantee with charitable status. Its aim has always been "to improve the quality of life for all the people of Tinsley" and is generally recognised as the collective voice of Tinsley around issues of common concern. Since 2000 it has secured funding to employ its own staff, purchase and renovate Tinsley One Stop Shop (officially opened November 2003) as a base for its activities. One of its other roles was to pull together a Tinsley Community Action Plan and lead on "a community development plan" across the area.

Incorporated into the Tinsley Community Action Plan drawn up in April 2003 after wide consultation with the community were planned activities focussing on 6 aims. Included in this were specific roles for Tinsley Forum, Tinsley Parents and Childrens Consortium (TPCC), Tinsley Advice Service, Tinsley Tree Project and East End Quality of Life Project. In the last 7 years they have been able to draw down substantial funding and few can argue that there has not been a significant improvement in Tinsley's' lot. Much has been achieved and the relationships developed between the local community organisations and its partnerships with statutory and city wide voluntary providers is seen as a model of "best practice" by many across the city. However, there is a real possibility that much of that work will become undone because of a crisis in funding. The major funding programmes SRB (Single Regeneration Budget), ESF (European Social Fund), ERDF (European Regional Development Fund), Big Lotteries and Sheffield City Council ABG (Area Based Grant) have either come to an



Tinsley Green



Old Tinsley Advice office



Opening of Tinsley One Stop Shop

end or been exhausted. Tinsley Forum, TPCC and Tinsley Advice Service are already having to make substantial cutbacks on their operations. Over the last couple of years Tinsley Forum has already lost its in-house tutor, learning champion and community development worker and is having to reduce its core staffing levels to 2 next financial year. When operating costs for the One Stop Shop are included this means we have to find £104,000 for next year. We still have a minimum shortfall of £55,000. We are endeavouring to raise this from numerous smaller funding sources and will be lobbying Sheffield City Council for funding from the East Assembly budget and Sheffield City Council Grant Aid. **These issues will be discussed at the next Tinsley Forum on Thursday 11<sup>th</sup> February at 7.00 pm at Tinsley Methodist Church. Officers from Sheffield City Council and local councillors will be in attendance. Your support will be much appreciated.**

**Birthday Celebrations**  
**Please join us on Sunday 21<sup>st</sup> February 2010** in our celebrations of the Birthday of the Prophet Muhammad (Peace be Upon him). Every Year the various Muslim communities of South Yorkshire take their turns to celebrate this Special Day, by hosting a procession and conference. This year it is the Turn of Tinsley Mosque which is bases at 372 Sheffield Road, Tinsley. As on previous occasion when we have hosted the main celebrations the day will start with a joyful procession through Tinsley and **we are asking people to assemble for 10.00am at the mosque car park on Sheffield Road.** Muslims from all over South Yorkshire will be participating in this. We would also like to invite non-muslims from our community to partake in the procession and celebration. Sweets, savories, and refreshments will be distributed at various places along the procession route.

we aim to deliver to every household in Tinsley

# NHS Sheffield

## Highgate Surgery Making it Better for You!

### Looking Forward

Highgate Surgery is committed to improving the current standard of service at the practice and in helping to support the Tinsley community to live a healthier and happier lifestyle.

The surgery has encountered some difficult times over the last few years due to difficulties in recruiting permanent staff and facilities that need upgrading, however the team is determined to improve, and although it's an ambitious aim, already some new ways of working are starting to make a difference.

When patients recently told us in the GP Patient Survey, what would make the practice better, we listened and have started to make changes:

### **Patients said they wanted quicker access to a GP and the same regular GP**

From September the surgery introduced a walk in service. This means you can just turn up between 9 and 10.30am and you will be seen by a GP. It may mean a bit of a wait in the morning if the surgery is busy, but you are guaranteed an appointment.

Alternatively you can book up to six



Left to right back row  
Rachel Pickering, Practice Manager, Debra Edge, Reception Manager  
Simone Stancliffe, Receptionist, Gay Ransom, Secretary. Kauser Khan, Receptionist  
Front row left to right  
Sameena Anwar - Interpreter, Masuma Begum - Modern apprentice

### **Patients said they wanted better opening times**

As a result, the surgery no longer closes at lunch-time, so you can now call into the surgery anytime during the day, between 8.45 and 6 pm (up to 12 pm Thursday) to make an appointment or enquiry and to pick up prescriptions.

The surgery is also reviewing opening times over the coming year because patients said they would like the practice to open on a Saturday and later in the evening.

### **Patients said that the reception & building needs to be better**

The surgery is working with NHS Sheffield to extend the building and create a whole new reception area, with disabled access and two new consulting rooms that will mean some new procedures such as minor

also working regularly at the practice so there is now access to a male and female GP which patients have also said is very important.

Rachel Pickering has also joined the team as Practice Manager in May 2009 and is always happy to hear patient views, please send your feedback about the surgery to [rachel.pickering@sheffieldpct.nhs.uk](mailto:rachel.pickering@sheffieldpct.nhs.uk) or ask to speak to her at reception.

So the futures bright for the surgery and our patients, we are looking forward to working together to provide a service that our patients want and need. So here's to good health in 2010!



left to right Dr Kalthoum Bengharbia, Dr Aamir Kawaka, Dr Heather Inniss

weeks in advance with a GP or nurse of your choice and request to see the same member of clinical staff that previously dealt with you or you can leave them a telephone message.

From 2010, the practice are looking into communicating with patients electronically, to enable messages to be sent about appointments and ordering prescriptions on-line if you want to!

surgery can be carried out locally instead of travelling to hospital (subject to planning permission).

### **Meet the staff**

There are also some new members of staff at the surgery, this includes Dr Heather Inniss who joined the team permanently in December 2009. Dr Aamir Khawaja and Dr Robin Fisher are



left to right Mary Grocock, Practice Nurse  
Gill Pearson, Lead Nurse

## BME Housing Strategy Monitoring Group

The BME Housing Strategy is Sheffield City Council's housing strategy for all BME people.

- Are you a Black and Minority Ethnic (BME) person living in Sheffield?
- Do you want to work with the Council to improve housing and housing services for BME people?

Then the BME Housing Strategy Monitoring Group is for you!!!



- We are a small, informal group, from a wide range of different backgrounds, who meet up to talk about the BME housing strategy.
- We make sure that BME people in Sheffield have equal access to the housing services they need.
- We help Sheffield City Council develop and review the strategy, set new targets and feedback on how well we think they are doing.
- We meet 8 times a year at SADACCA Day Care Centre in the City Centre.

### Upcoming group meetings

Date	Time	Venue
January 18 <sup>th</sup> 2010	10.00 - 13.00	Old Firth Park Library
March 30 <sup>th</sup> 2010	10.30 - 12.30	SADACCA Day Care

### Contact us

If you are interested in joining the group or would just like to know more about the BME Housing Strategy please contact the Housing Strategy and Policy Team on (0114) 273 6396, email [housingstrategy@sheffield.gov.uk](mailto:housingstrategy@sheffield.gov.uk) or search for 'BME Housing Strategy' at [www.sheffield.gov.uk](http://www.sheffield.gov.uk).

Sheffield *where everyone matters*



## UNEMPLOYED AND LOOKING FOR A JOB?

Tinsley Forum is working with VC Train to help local people to find employment. Our aim is to help people overcome barriers that may be stopping them finding employment and to assist them throughout their journey into work. If you are eligible to sign up to the programme you will receive support in searching for jobs, with writing a good CV and filling in job application forms amongst other things.

**The service is FREE and confidential and your details won't be shared with anyone else**

If you feel you meet any of the criteria below:

- 19 years and over
- Eligible to work in the UK
- Unemployed
- Live the South Yorkshire area
- Or if you have other barriers to employment (e.g. Disability, Mental Health Problems, Ex Offenders)

**Anne Saleh, Tinsley Forum, 120-126 Bawtry Road phone 2444887**

## Youth Volunteers wanted for Local Environment Project

Echoes of Blackburn Meadows audio art-walk has been awarded £10,000 from the SITA Trust for a conservation programme involving up to 50 youth volunteers.

The Echoes team has joined forces with the British Trust for Conservation Volunteers (BTCV) to carry out this exciting project happening in your local public spaces. The work, which begins at the end of this month, will take place on the stretch of pathway running between the site of the former Blackburn Meadows power station and the railway line. The path is approximately two miles long and takes walkers under the M1 viaduct right along to the weir of the Tinsley Canal/ River Don.

Volunteers will be responsible for a wide range of tasks, including resurfacing pathways, constructing benches, planting wild flowers and building a small scrape, which is a shallow wetland designed to increase biodiversity.

If you are between 16 and 25 years old and would like to learn new skills in conservation, meet new friends, get some exercise or you would simply like to watch the Spring arrive here in Tinsley, then you will need to contact John Thompson from BTCV on [j.thompson@btcv.org.uk](mailto:j.thompson@btcv.org.uk) or 0114 290 1255.

## our work in your area



Environment Agency

### A brief introduction for Tinsley residents about our work

We are the Environment Agency.

It is our job to look after your environment and make it a better place to live and work. The environment is the air you breath, the water you drink, and the land you walk on.

Our work involves **regulating, informing** and offering **guidance** to businesses, communities and public bodies. We cover a broad scope of work including **climate change, flooding, wildlife, water quality and dealing with pollution incidents.**

### Our work in Tinsley

#### Sterecycle

We regulate 'Sterecycle' on Sheffield Road, Tinsley. This is a facility that treats non-hazardous 'black bin' waste generated by Rotherham, Barnsley and Doncaster residents.

Recently, Sterecycle made an application to us to increase the amount of waste they deal with and the boundary of the facility.

#### Getting your views on the application

When applications such as this are made, we advertise them locally and on our website so that local residents can make comments. You can view the application in full at our Templeborough office – Bowbridge Close, Bradmarsh Business Park, S60 1BY or at the One Stop Shop on Bawtry Road. If you would like to comment on the proposals, you can write to us at Environment Agency, Permitting Support Centre, Environmental Permitting Team, Quadrant 2, 99 Parkway Avenue, Sheffield, S9 4WF.

Currently we are working with Sterecycle to address odour concerns that the local community have brought to our attention. Proposals regarding these concerns have been submitted and we are currently reviewing this as well as the recent application details to increase the amount of waste that they treat.

#### ELG Haniels

We are working with Sheffield City Council to investigate complaints about dust from ELG Haniels site.

We will keep you informed of developments about both these facilities on Sheffield Road through the Tinsley Forum.

### Getting in touch with us

If you have any concerns regarding odour or dust from sites that we may regulate industry, fly-tipping or any other incidents that have a detrimental impact on our environment then please call our **24 hour emergency hotline number - 0800 80 70 60**

## Tinsley Green to get Solar Panels

Tinsley Green will be getting an array of photovoltaic solar panels on the roof. The funding comes from the East Community Assembly Climate Change Fund. These panels will generate renewable electricity for the centre. From April with the Governments Feed in Tariffs they will be paid for producing renewable electricity and paid for selling any surplus back to the power company. This will help reduce the costs of running this community building and reduce the buildings carbon footprint and contribution to climate change.

customer service line

08708 506 506

[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)

incident hotline

0800 80 70 60

floodline

0845 988 1188

# Save energy and save money !

Did you know Sheffield City Council has a dedicated team working to help Sheffield people keep warm and save money on their energy bills, as well as reducing Sheffield's Carbon footprint called the SHAW (Sustainable Housing and Affordable Warmth) team? You can contact the team on free phone 0800 915 9096 (8am- 6pm Monday to Friday), email [shawteam@sheffield.gov.uk](mailto:shawteam@sheffield.gov.uk), or for more information or visit their web pages [www.sheffield.gov.uk/greenhomes](http://www.sheffield.gov.uk/greenhomes) With the recent cold weather and with energy prices still rising, it's time to think about what you can do to reduce your energy use, save some money, keep warm and help the environment too. Below are some ideas to help you keep warm this winter:

### 1) Grant schemes

**Sheffield City Council's Free Insulation Scheme** – Insulating your home is the best way to keep the heat in, saving energy and money. The SHAW team is offering free cavity wall and loft insulation to all home owners and private tenants in Sheffield regardless of age or income under their Free Insulation Scheme. The scheme is moving around the city area by area, and look out for an announcement in the next few weeks on where the scheme will be going next. At the same time anyone in private accommodation who is aged 70 or over, or in receipt of certain benefits, can apply straight away no matter where in Sheffield they live. (If you are a tenant with the Council or a housing association, contact your usual housing office.) For more information about the Free Insulation scheme, and other insulation and heating grants call **0800 915 9096**, email [insulation@sheffield.gov.uk](mailto:insulation@sheffield.gov.uk) or visit [www.sheffield.gov.uk/freeinsulation](http://www.sheffield.gov.uk/freeinsulation)

**Warm Front** - This national government grant scheme covers heating and draught proofing

for homeowners and private tenants who are in receipt of certain benefits. Call **0800 316 6011** or go to <http://www.warmfront.co.uk/> to register and find out more. There is also a £300 rebate scheme (for those over 60 who are not in receipt of benefits) visit <http://www.warmfront.co.uk/heating-rebate-scheme.htm> or call **0800 316 6012** to apply.

**Boiler scrappage scheme** – This offers private householders £400 towards replacing a very inefficient boiler. To find out more and to register call the Energy Saving Trust on 0800 512 012, or go to [www.energysavingtrust.org.uk](http://www.energysavingtrust.org.uk)

### 2) Extra payments for low-income householders

**Cold weather payments** – These are sent out automatically to people who qualify when the weather is very severe – check with the Pension Service on 0845 606 0265 if you receive Pension Credit, or Job Centre Plus on 0114 2590000 if you receive any other income-related benefit

**Winter fuel payments** - Anyone aged 60 or over should call the Department for Work & Pensions on 0845 915 1515 to find out if they qualify and current rates

### 3) Managing your fuel bills

**Social tariffs (discounted rates for gas and electricity)**- Contact your energy providers direct to see if they are offering a better tariff that you can move to. Contact the SHAW Team on 0800 915 9096 if you can't find the correct number to call.

**Priority Services Register** - Each gas & electricity supplier runs its own Priority Services Register for vulnerable customers. Call the supplier direct to join. Services can include a free annual gas safety check,

advance notice of planned power interruptions & priority re-connection in the event of a power cut, as well as free re-location of meters if necessary.

**Borrow a Smart Meter from your library**- Your local library now has a supply of Smart Meter energy monitors that you can borrow for free. These monitors attach to your electricity meter and can tell you how much electricity you are using. This information can be displayed in kilowatt hours, or in pounds and pence, so you can work out



how much your appliances are costing you. By using the Smart Meter and the Save Energy, Save Money booklet you could save up to 14% on your electricity bills.

**Beat the draughts**- Tackling draughts is the next best way to stop heat escaping from your home. You can fill in gaps around skirting boards, window frames and in between floor boards easily. All good DIY stores sell seals and brushes to keep draughts out, but take professional advice to make sure you do not block flues or the like, as ventilation and air circulation are very important for safety in the home

## Praise or Grumble

This is your opportunity to let us know if you have anything you wish to tell the Forum. Please fill in the slip below if you wish to inform us about:

- Complain, (local rubbish collection, nuisance neighbours, traffic etc)
- To report an incident anonymously (racial abuse, concerns about car/house/ street crime)
- To praise or congratulate (Awards/successful funding bids, positive community involvement).
- General comments

Name (optional).....

Address (optional).....

Comments .....

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Please drop your slip at the Tinsley Forum. Or post to Tinsley Forum 120 – 126 Bawtry Road, Tinsley, Sheffield, S9 1UE

Or if you wish to put an article in the next Tinsley Tribune please contact Anne Saleh at the Tinsley Forum. **All comments will be kept confidential and passed on to the relevant services if necessary.**