



## **Jobs and Training**

A summary of surveys carried out  
in the Darnall Action Area  
Sheffield

Report prepared by  
Barbara Rimmington  
Research Officer  
East End Quality of Life Initiative  
10 Montgomery Terrace Road  
Sheffield, S6 3BU  
Tel: 0114 285 9931  
Fax: 0114 278 7173  
Email: [barbara@sheffieldct.co.uk](mailto:barbara@sheffieldct.co.uk)

November 2004

This short document presents a summary of responses to questions about employers, jobs and training that have been asked in surveys conducted by the East End Quality of Life Initiative (EEQOL) in the Darnall Action Area since January 2000.

Building on data collected since 1997, EEQOL has been developing Quality of Life Indicators. It should be noted that most of our surveys have not sought to obtain a representative sample (i.e. stratified by age, gender or ethnicity). Unless otherwise stated, a convenience sample has been obtained.

The data was collected in the following surveys:

**A postal survey (2000PS)** - a representative survey of 1500 residents in the Darnall, Handsworth and Tinsley area of Sheffield in November-December 2000. Part of the questionnaire asked people how they thought Objective One funding should be used in the Lower Don Valley.

A survey of families with young children in Tinsley was undertaken during May-July 2001 to support Tinsley Parents & Children's Consortium (TPCC)'s bid to bring Sure Start to Tinsley (**2001TSS1**). This survey mainly asked about services used by pregnant women and families with young children, but also included 2 questions about satisfaction with the availability of local jobs and training.

During February-March 2002 a small pilot survey was carried out in Darnall, Tinsley and Handsworth to test questions on a wide range of quality of life issues (**2002QOL2**). 61 responses (a 51% response rate) were obtained from interviewers calling (up to 4 times) on those people (120 addresses) who had said (during the first phase of the Quality of Life Indicators survey) that they would be willing to take part in further research. This survey included 2 questions about satisfaction with the availability of local jobs and training, and a question about how much people trusted local employers.

From November 2002 to February 2003, EEQOL managed the community consultation in Darnall and Tinsley on behalf of Sheffield First for Learning (SFFL) in a survey about post-16 learning. 494 questionnaires were completed, of which 403 were analysed by South Yorkshire Research & Intelligence Unit (SYRIU) for SFFL. They produced a very detailed report, and a copy of this can be obtained direct from SFFL.

A survey of tenants and residents in Darnall on behalf of a group of 6 social landlords was undertaken during July-October 2003 (**2003SYHA**). The survey aimed to gather information on a range of social, environmental, economic and health issues, and to encourage local residents to get more involved in the running of the area. This survey included 2 questions about satisfaction with the availability of local jobs and training, and a question about how much people trusted local employers.

A follow-up survey of families with young children in Tinsley was undertaken June-September 2004 (**2004TSS2**). This questionnaire aimed to find out whether services had improved since Sure Start came to Tinsley, but also asked about quality of life generally in the area. It included 2 questions about the availability and quality of training courses in the area, 2 questions about satisfaction with the availability of local jobs and training, and a question about how much people trusted local employers.

On the following pages, a table shows who responded to each survey (in terms of gender, ethnicity and where they lived). Where the data is available, a second table shows the employment status of those respondents. Any data not common to the other surveys is then summarised in further tables. The final pages group responses to common questions by geographic area from the surveys described above.

## 2000PS - Postal Survey Nov-Dec 2000

Table showing ethnic/geographical distribution of replies:

	Male	Female	Total	Sample	RespRate
White	184	231	<b>415</b>		
Asian	12	14	<b>26</b>		
Other	10	14	<b>24</b>		
<b>All</b>	<b>206</b>	<b>259</b>	<b>465</b>	<b>1500</b>	<b>31.00%</b>
S13	74	98	<b>172</b>	469	36.67%
S9 1	20	43	<b>63</b>	258	24.42%
S9 3	5	6	<b>11</b>	104	10.58%
S9 4	63	73	<b>136</b>	383	35.51%
S9 5	39	44	<b>83</b>	285	29.12%

### Jobs

The high level of unemployment in the area (30% all male unemployment in Darnall ward, compared to 16% city-wide) is perhaps reflected in local residents' agreement that more economic development is desirable. In the survey, 22% strongly agreed, and 54% agreed with the statement *"We need jobs in the area so funding should be used to provide whatever developers need."* 47% of respondents also agreed that *"If too many restrictions are placed upon developers, they will not come into the area."*

Local people would very much welcome the opportunity to access good quality jobs (31% strongly agreed, and 47% agreed with the statement *"Developments should only be allowed to go ahead if they offer good quality jobs to local people"*). Highly qualified people in the area have been unable to find work suited to their skills, and an effective local labour market strategy would help overcome this problem. 29% strongly agreed, and 50% agreed with the idea that *"Local labour agreements, to ensure local people gain employment, should be negotiated for all new developments"*.

In the survey, the suggestion that *"A local team of workers should be recruited to encourage developers to employ and train local people, and help local people to find jobs in the area"* received good local support, with 38% strongly in favour, and 49% in agreement. The important aspect for local people is that this should be a local agency, rather than a distant, centralised service which has no distinct connection with the area.

## 2002QOL2 - Quality of Life Survey Feb-March 2002

Table showing ethnic/geographical distribution of replies:

	Male	Female	Total	Sample	RespRate
White	18	23	41		
Asian	5	13	18		
Other	1	1	2		
<b>All</b>	<b>24</b>	<b>37</b>	<b>61</b>	<b>120</b>	<b>51%</b>
S13	8	3	11		
S9 1	3	5	8		
S9 3	1	8	9		
S9 4	9	19	28		
S9 5	3	2	5		

Which of these activities best describes what you are doing at present?	Total	Male	Female
employee in full time job (30 hours or more a week)	14	10	4
employee in part time job (up to 30 hours a week)	12	1	11
self employed full or part time	2	1	1
on a government supported training scheme	1	1	-
full time education at school, college or university	3	1	2
unemployed and available for work	8	2	6
permanently sick/disabled	4	2	2
wholly retired from work	10	5	5
looking after the home or family	7	1	6
doing something else	-	-	-

**2003SYHA - Survey of tenants and residents in Darnall July-Oct 2003**

Table showing ethnic/geographical distribution of replies:

	<b>Male</b>	<b>Female</b>	<b>Total</b>	<b>Sample</b>	<b>RespRate</b>
White	31	39	<b>70</b>		
Asian	69	87	<b>156</b>		
Other	13	26	<b>39</b>		
<b>All</b>	<b>113</b>	<b>153</b>	<b>268</b>	<b>377</b>	<b>71%</b>
S13	-	-	-		
S9 1	-	-	-		
S9 3	109	149	<b>258</b>		
S9 4	1	1	<b>2</b>		
S9 5	3	3	<b>6</b>		

<b>Which of these activities best describes what you are doing at present?</b>	<b>Total</b>	<b>Male</b>	<b>Female</b>
employee in full time job (30 hours or more a week)	<b>18</b>	10	8
employee in part time job (up to 30 hours a week)	<b>16</b>	8	8
self employed full or part time	<b>10</b>	9	1
on a government supported training scheme	<b>1</b>	1	-
full time education at school, college or university	<b>11</b>	5	6
unemployed and available for work	<b>11</b>	9	2
permanently sick/disabled	<b>41</b>	25	16
wholly retired from work	<b>50</b>	32	18
looking after the home or family	<b>102</b>	9	93
doing something else	<b>1</b>	1	-

## 2004TSS2 - survey of families with young children in Tinsley

Table showing ethnic/geographical distribution of replies:

	Male	Female	Total	Sample	RespRate
White	2	34	37		
Asian	4	146	151		
Other	0	16	16		
<b>All</b>	<b>6</b>	<b>197</b>	<b>205</b>	<b>282</b>	<b>73%</b>
S13	-	-	-		
S9 1	6	197	205		
S9 3	-	-	-		
S9 4	-	-	-		
S9 5	-	-	-		

Which of these activities best describes what you are doing at present?	Total	Male	Female
employee in full time job (30 hours or more a week)	18	3	15
employee in part time job (up to 30 hours a week)	18	0	18
self employed full or part time	6	2	4
on a government supported training scheme	2	0	2
full time education at school, college or university	2	0	2
unemployed and available for work	3	0	3
permanently sick/disabled	2	0	2
wholly retired from work	0	0	0
looking after the home or family	143	1	141
doing something else (please specify below)	4	0	4

How satisfied or dissatisfied are you with the availability of training courses (in Tinsley)?

S9 1	2004TSS2	
	number	%
VerySatis	36	24%
Satisfied	76	50%
Neither	27	18%
Dissatisfied	7	5%
VeryDissat	5	3%
<b>Total</b>	<b>151</b>	<b>100%</b>

How satisfied or dissatisfied are you with the quality of training courses (in Tinsley)?

S9 1	2004TSS2	
	number	%
VerySatis	42	30%
Satisfied	67	48%
Neither	26	19%
Dissatisfied	3	2%
VeryDissat	2	1%
<b>Total</b>	<b>140</b>	<b>100%</b>

How satisfied are you with the availability of jobs for local people?

S9 1	2001TSS1		2002QOL2		2004TSS2	
	number	%	number	%	number	%
VerySatis	3	3%	0	0%	14	11%
Satisfied	10	10%	0	0%	54	42%
Neither	33	32%	0	0%	34	26%
Dissatisfied	26	25%	3	60%	11	9%
VeryDissat	32	31%	2	40%	16	12%
<b>Total</b>	<b>104</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>129</b>	<b>100%</b>

S9 3	2002QOL2		2003SYHA	
	number	%	number	%
VerySatis	0	0%	2	1%
Satisfied	1	11%	28	18%
Neither	0	0%	39	24%
Dissatisfied	3	33%	52	33%
VeryDissat	5	56%	39	24%
<b>Total</b>	<b>9</b>	<b>100%</b>	<b>160</b>	<b>100%</b>

How satisfied are you with access to training in the area?

<b>S9 1</b>	<b>2001TSS1</b>		<b>2002QOL2</b>		<b>2004TSS2</b>	
	<b>number</b>	<b>%</b>	<b>number</b>	<b>%</b>	<b>number</b>	<b>%</b>
VerySatis	6	6%	0	0%	22	16%
Satisfied	28	29%	3	38%	61	44%
Neither	36	37%	1	13%	41	30%
Dissatisfied	22	22%	3	38%	6	4%
VeryDissat	6	6%	1	13%	8	6%
<b>Total</b>	<b>98</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>138</b>	<b>100%</b>

<b>S9 3</b>	<b>2002QOL2</b>		<b>2003SYHA</b>	
	<b>number</b>	<b>%</b>	<b>number</b>	<b>%</b>
VerySatis	0	0%	4	3%
Satisfied	3	33%	26	18%
Neither	0	0%	51	35%
Dissatisfied	0	0%	42	29%
VeryDissat	6	67%	23	16%
<b>Total</b>	<b>9</b>	<b>100%</b>	<b>146</b>	<b>100%</b>



How much do you trust local employers?

S9 1	2002QOL2		2004TSS2	
	No.	%	number	%
TrustComp	1	33%	16	15%
TrustLittle	0	0%	36	34%
Neither	1	33%	35	33%
NotMuch	1	33%	7	7%
NotAtAll	0	0%	13	12%
<b>Total</b>	<b>3</b>	<b>100%</b>	<b>107</b>	<b>100%</b>

S9 3	2002QOL2		2003SYHA	
	No.	%	No.	%
TrustComp	0	0%	3	2%
TrustLittle	0	0%	48	33%
Neither	3	100%	67	46%
NotMuch	0	0%	21	14%
NotAtAll	0	0%	7	5%
<b>Total</b>	<b>3</b>	<b>100%</b>	<b>146</b>	<b>100%</b>